

**Guide d'utilisation du boîtier TV <sup>FR</sup>**

**TV Box User guide <sup>GB</sup>**

**monaco**  
telecom



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# 1. In the BOX



Set Top Box



Remote Control



Power Supply



HDMI Cable



AAA Batteries

# 1.1 MonacoTelecomTV remote control

## Voice Remote Microphone

Microphone for voice remote control

## Direct Number Entry

Manual entry of numbers 0-9

## Teletext

Open Teletext service for the current channel

## Apps and Games

Open the Apps and Games section

## Google Assistant

Press the mic button to talk to Google Assistant

## Back

Revert back to the previous displayed screen

## Volume

Increase / Decrease audio volume

## Trick Play Functions

Fast Forward / Backwards, Play/Pause

## Netflix

Open the Netflix Application

## Power On / Standby

Power On / Off STB

## Information

Displays content information

## Settings

Access the TV Application Settings

## Navigation (D-pad)

Navigation up, down, left, right and select

## Home

Opens the home page

## Guide

Open the program guide

## Channel Zapping

Change channel up and down the channel list

## Mute

Mute / Unmute Audio Output

## Colour Select Functions

HbbTV shortcuts

## Prime Video

Open the Prime Video Application



## 1.1.1 Talk to Google Assistant

Do more on your TV with your voice. Press the Google Assistant button "🗨️" on your remote to quickly search 500,000+ movies and shows, get recommendations to match your mood, control smart home devices, and more.

### *"Question"*

Do I need a Google Account to enjoy my MonacoTelecom TV ?

### *"Answer"*

No, a Google Account is not required to use MonacoTelecom TV.



## 2. First Installation

### 2.1 Connection to the TV Box

1. Connect the TV box to the TV using the supplied HDMI cable.
2. Connect the power adapter to the TV box and plug it in a power socket.
3. Make sure the TV is turned on.
4. Select the TV input to which the TV box is connected to.
5. Once the connection is successfully established, the Welcome Assistant will appear on the TV screen.



**Please note:** batteries shall be inserted into the remote control. The remote control comes with built-in Bluetooth, so you don't need a clear line of sight between the remote control and the decoder.



## 2.2 Setting-up the MonacoTelecomTV app

Once you have connected your device to your TV and power source as described in Section 2.1, your TV Box will initiate the setup process.

After booting up for the first time, pressing any button on the remote control will trigger the automatic connection between your remote control and the TV Box.

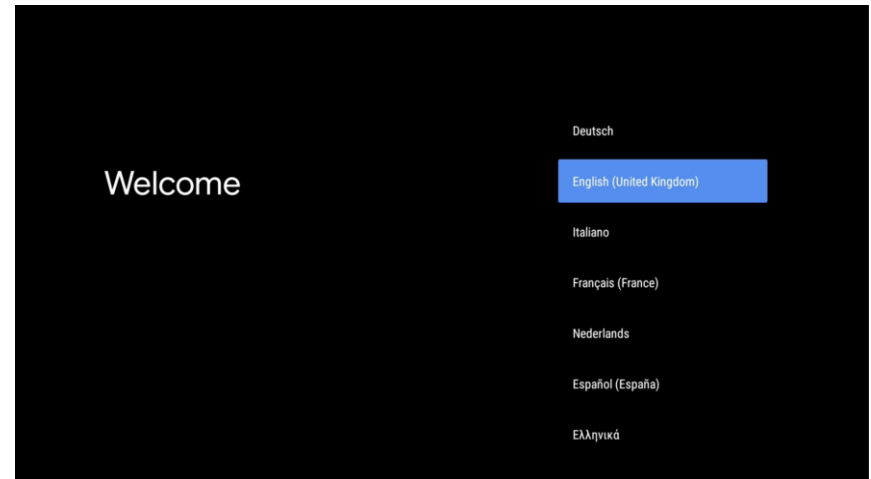
### Follow the steps:

#### 1. Select a language

Choose your preferred language.

The TV app supports the following languages:

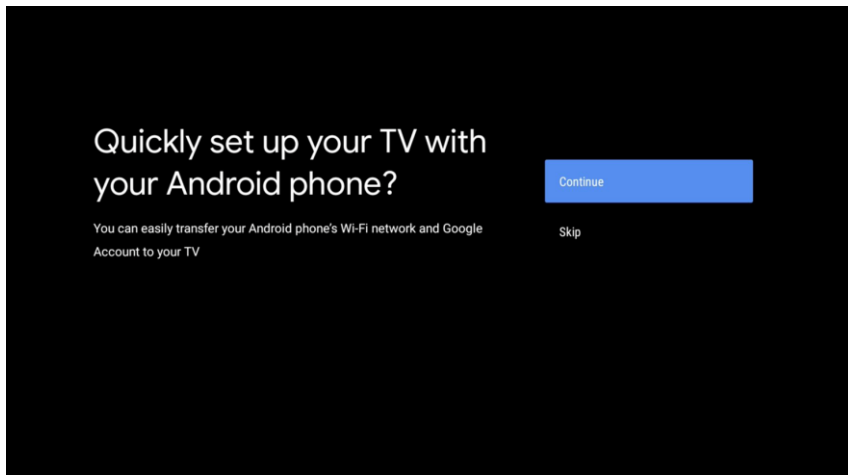
- English
- French
- Italian



## 2. Set up your smartphone with Box TV

If you have a smartphone, you can use it to quickly and easily transfer Wi-Fi passwords and your Google Account to the TV Box.

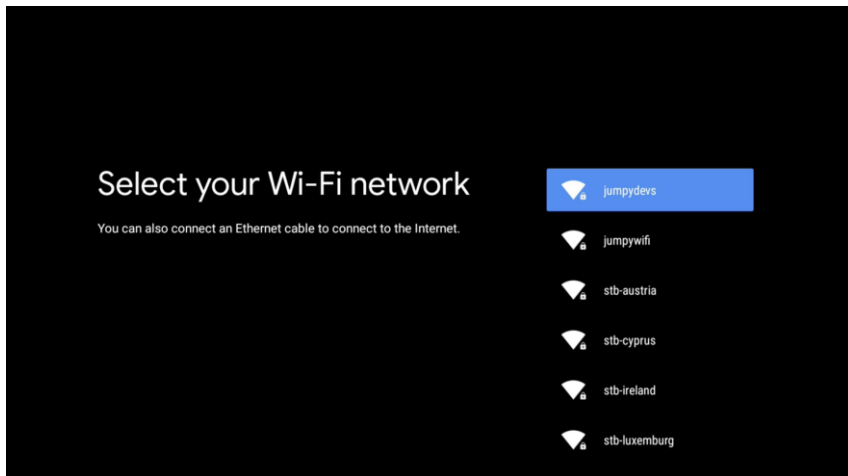
To do this, ensure that Wi-Fi and Bluetooth are enabled on your smartphone.



## 3. Select a Wi-Fi network

For the best and uninterrupted TV experience, we recommended to connect your TV Box to the internet using a Ethernet cable.

However, if you prefer to set up your TV Box manually for Wi-Fi, you will now be prompted to connect to a home network. Select your desired Wi-Fi network from the list and follow the onscreen instructions to establish the connection.





#### 4. Wait for the device to reset

Once the network connection is successfully established, some basic settings will be transferred to your TV Box. Your Box will automatically restart at the end of this step. This process may take a few moments. Please do not power off the TV Box during this process.

After restart, you will be asked to confirm your language and network settings one more time.

#### 5. Set up a Google account

Follow the on-screen instructions to set up a Google Account on your TV Box if desired.

By setting up a Google Account on the device, you will gain access to thousands of apps on the Google Play Store and unlock the full functionality of your TV Box.

You can also add a Google Account to the device later at any time in the system settings.

Regardless of whether you decide to add a Google Account, you will be shown the Google Terms of Service and Privacy Policy.

Setup will continue after restart...



Make the most of your TV

Sign In

Sign in to get new apps, recommendations, movies, the Assistant and more from Google.

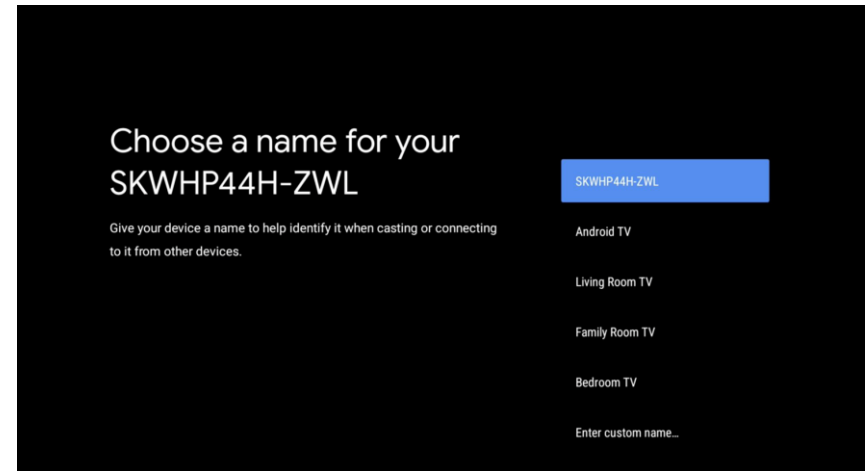
Skip



Discover new apps for videos, music and games on Google Play  
Subscriptions may be required for some services

## 6. Add a device name

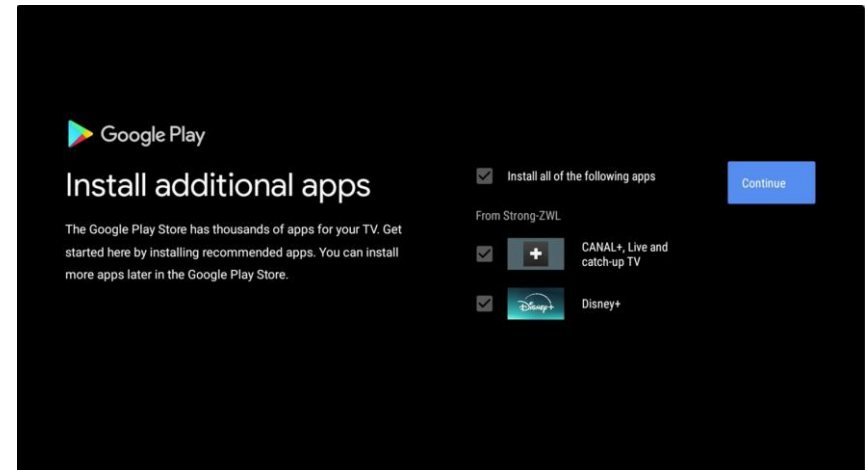
Here, you can assign a name to your TV Box. This can help you locate the device in your network later on.



## 7. Install additional apps

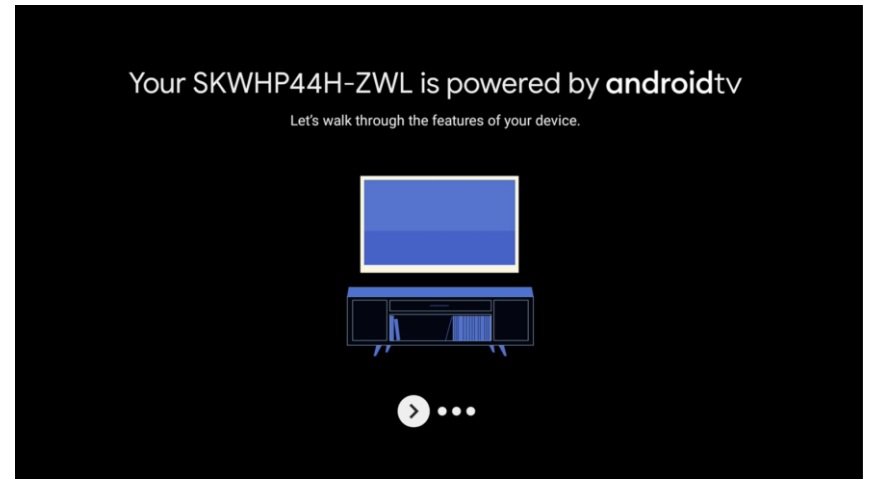
We have already taken the liberty of selecting some useful apps for you in the Google Play Store.

In the next step, you can decide whether you want to install all of the suggested apps, only a few of them, or none at all.



## 8. Follow the tutorial

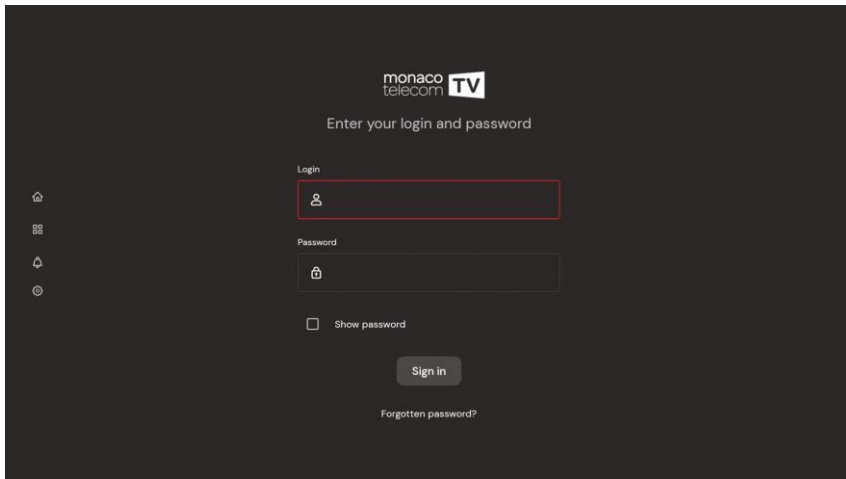
In the final step of the setup process, you have the option to familiarize yourself once again with the key features step by step.



## 2.3 First Steps and Login

After the initial setup of your TV Box, you will be automatically logged in. To use your TV Box, it must be connected to the internet in your home network.

The operation status of the TV Box is indicated by the LED light. The LED light will be white when the box is turned on and red in standby mode. The TV Box is in the initial setup process when the LED light is white and approximately 60 seconds after powering on the device from deep standby mode. If you're switching on from active standby mode, the device should be up and running after approximately 10 to 15 seconds.



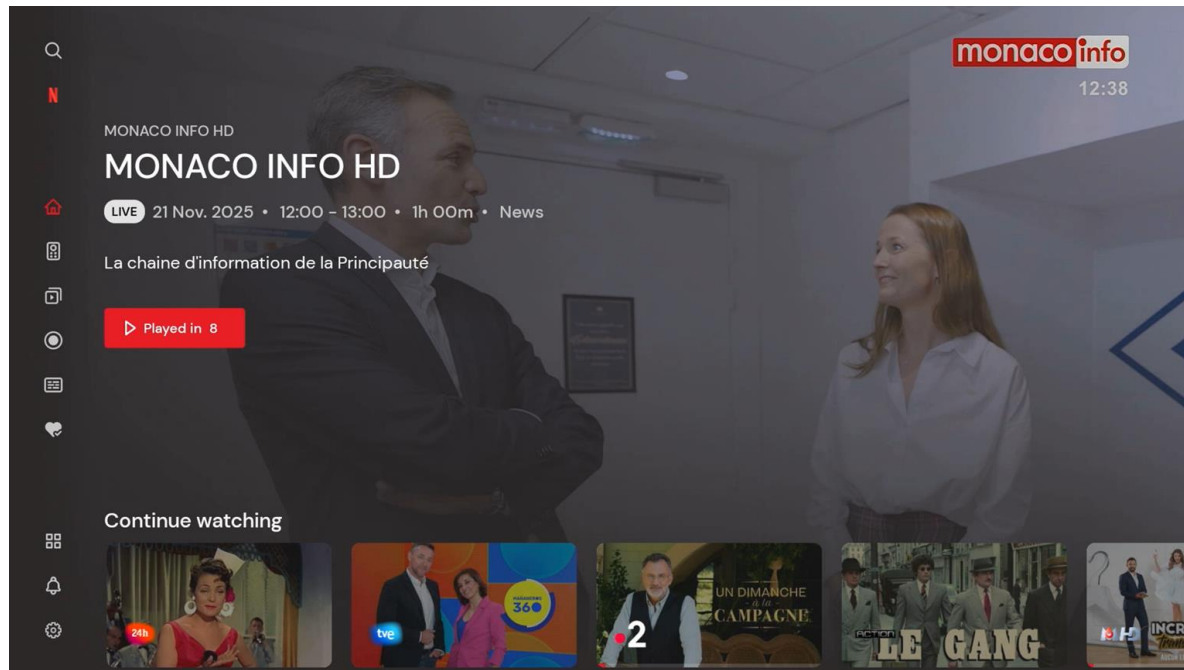
***!! In case of problems with auto login !!***

If automatic login fails, select the manual login option. Enter your unique credentials and log in.

## 2.4 Turn on / off the TV Box

To turn on the TV box, press the "Power On / Off" button on your remote control.

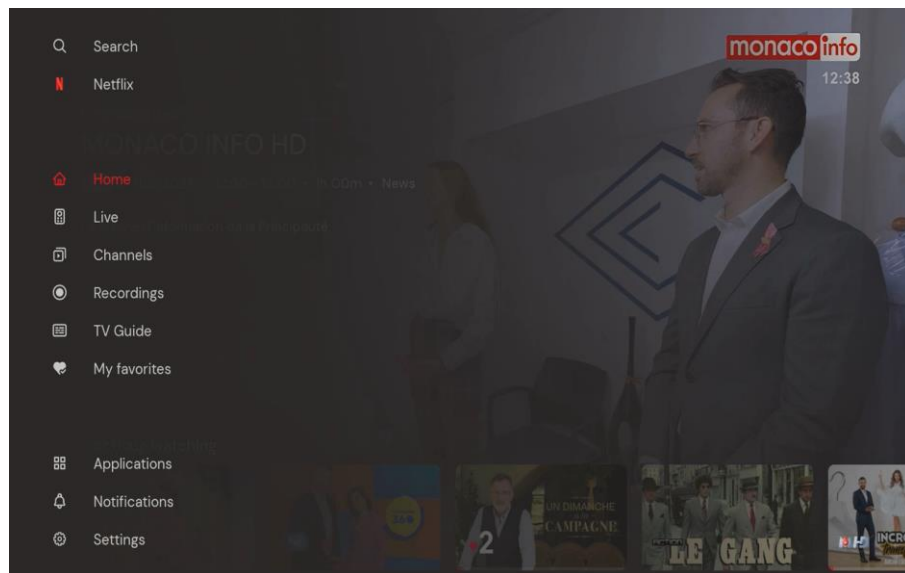
If you want to turn off your STB device, press the same "Power On / Off" button on your remote control.



## 3. MonacoTelecomTV presentation

### 3.1 MonacoTelecomTV on the TV Box

After the initial setup and each time you power on the TV Box, it will directly start in TV mode on the last channel you were watching. However, the TV Box offers much more than that. Let us explain how you can enhance your TV experience.



#### Search

Function to browse for available content in all MonacoTelecomTV categories

#### Neflix

Watch the latest hits

#### Home

All materials available to you

#### Live

Your live channels

#### Channels

All your channels organized by theme

#### Recordings

Your own TV recording library, with up to 500 recordings

#### TV Guide

Program guide for all channels

#### My favorites

List of liked movies, series, channels

#### Applications

Additional applications in one place

#### Notifications

Stay up to date with system news and more

#### Settings

Manage your favorite channels and apps

## 3.2 MonacoTelecomTV on all your screens

Enjoy unlimited entertainment, access to your favorite channels, and captivating series and movies on your TV, computer, and mobile devices.

**Note:** You can watch MonacoTelecom TV on up to 5 different devices simultaneously, without restrictions!



Enjoy MonacoTelecomTV on PC/Mac,  
smartphones and iOS or Android mobile  
tablets

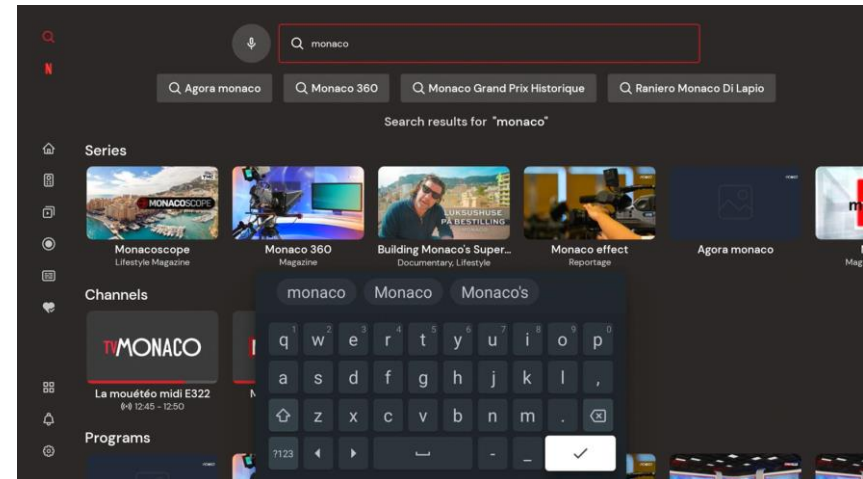
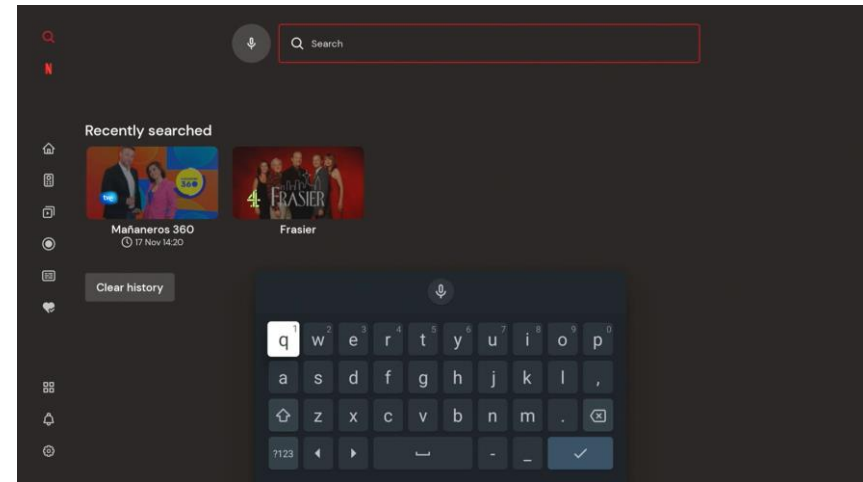


## 4. MonacoTelecom TV Features

### 4.1 Search

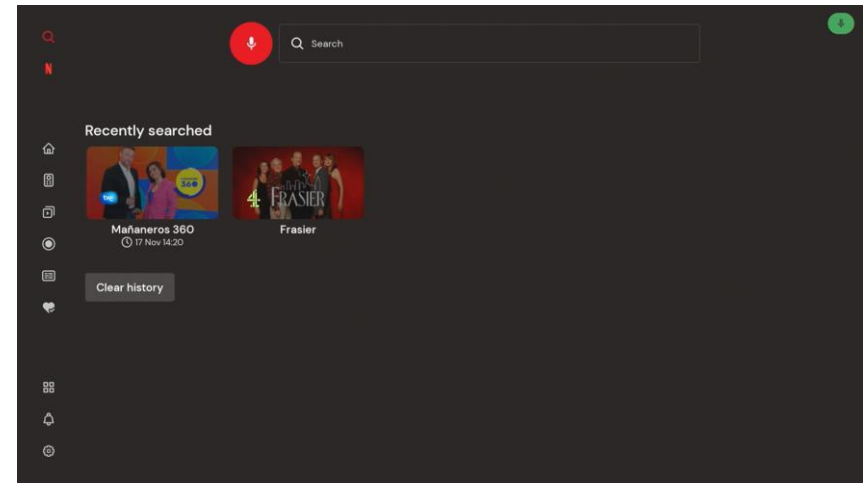
Using the search function from the main menu, you can find programmes that have already aired and can be replayed, but also live, upcoming and recorded content.

To enter the search using the keyboard, select "Keyboard Input" and press the "OK" button on your remote. Enter your search query using the on-screen keyboard.

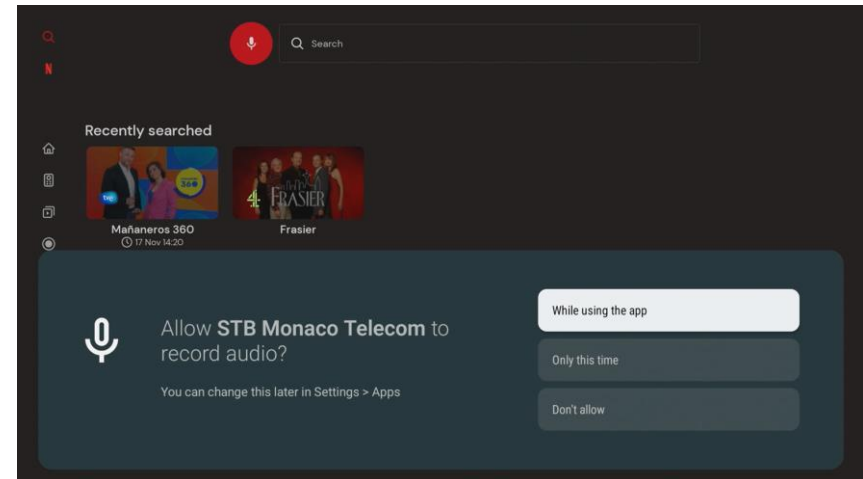




To perform the search using voice control, select "**microphone**" and press the "**Select**" button, you can then speak your search query into the microphone"

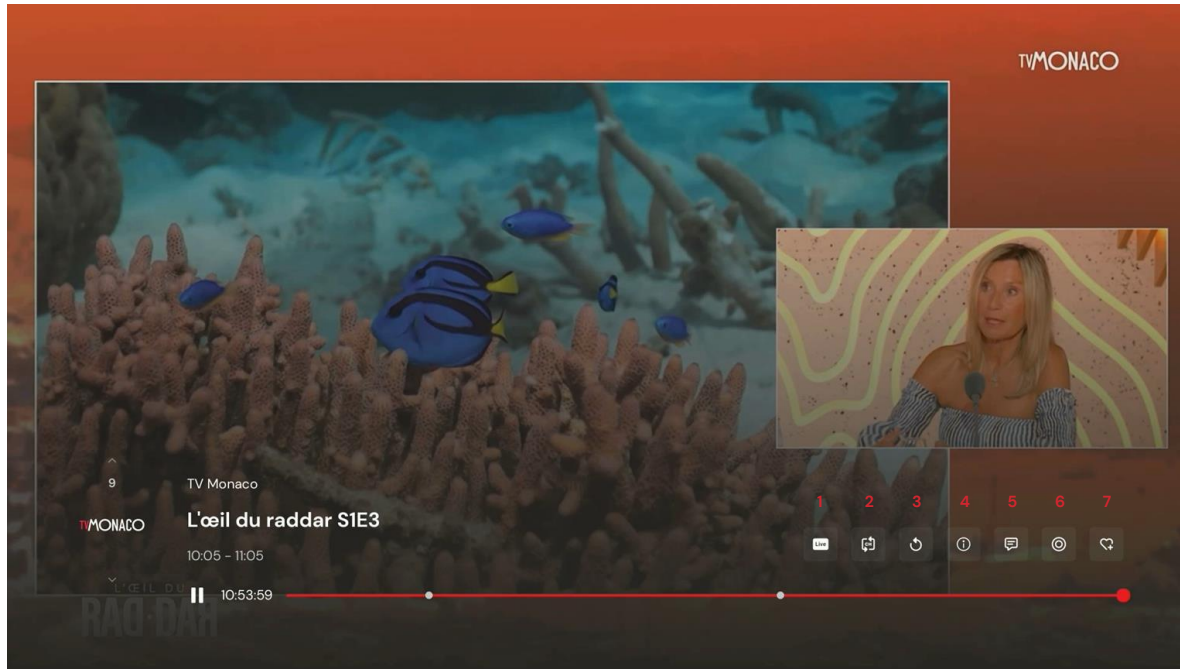


**Note:** For the first use of the voice function, you must grant permission for audio recordings to be made for this purpose.



## 4.2 Live TV

Once you select a program, it will begin playing. Various control options will be available during playback. Starting from the left, the player displays the channel logo with a number. Additionally, the channel name, title of the currently playing program/movie, and its time are displayed. Below this, a progress bar allows you to rewind and return to specific moments in the content. On the right side of the player are buttons that allow you to customize the program/movie being played.



### Buttons:

1. End timeshift, resume live stream
2. Return to previous channel
3. Watch programmes from the beginning (Replay/Restart)
4. Program details
5. Select language and subtitles
6. Schedule and end a recording for program or movie
7. Add channel to favorites

## 4.2.1 Channel zapping

There are 2 ways to change channels:

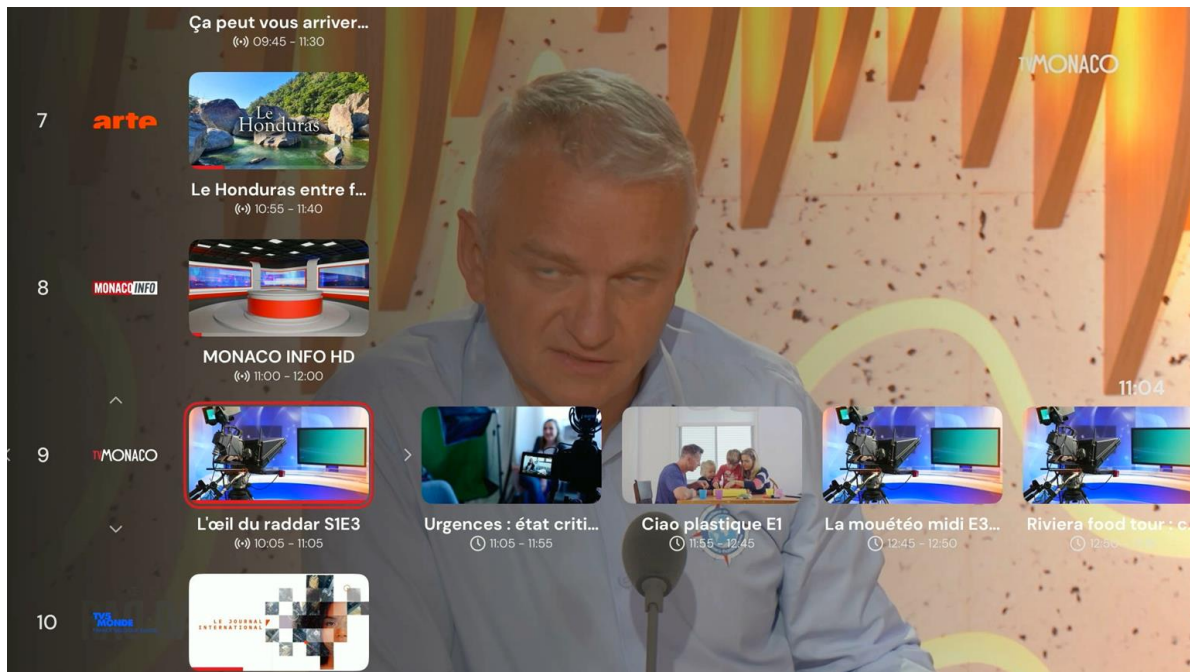
1. Navigate between channels using the "↑" or "↓" buttons on your remote.
2. Click the right navigation button to display the channel list above the current program. You can then select a new channel using the up/down end of the navigation button and select the desired channel using the center button.



### 4.2.1.1 Mini program guide

It allows you to quickly browse channels, currently airing programs on specific channels, as well as past and future programs. All while watching your favorite show without leaving the player.

To display the "Mini program guide" overlay, press the right button "←" on the D-pad of your remote while watching. To close, press the back button on the remote control. **Please note:** The player bar must be hidden for this to work.



Navigate in the "Mini program guide" using the buttons on the D-pad of the remote control:

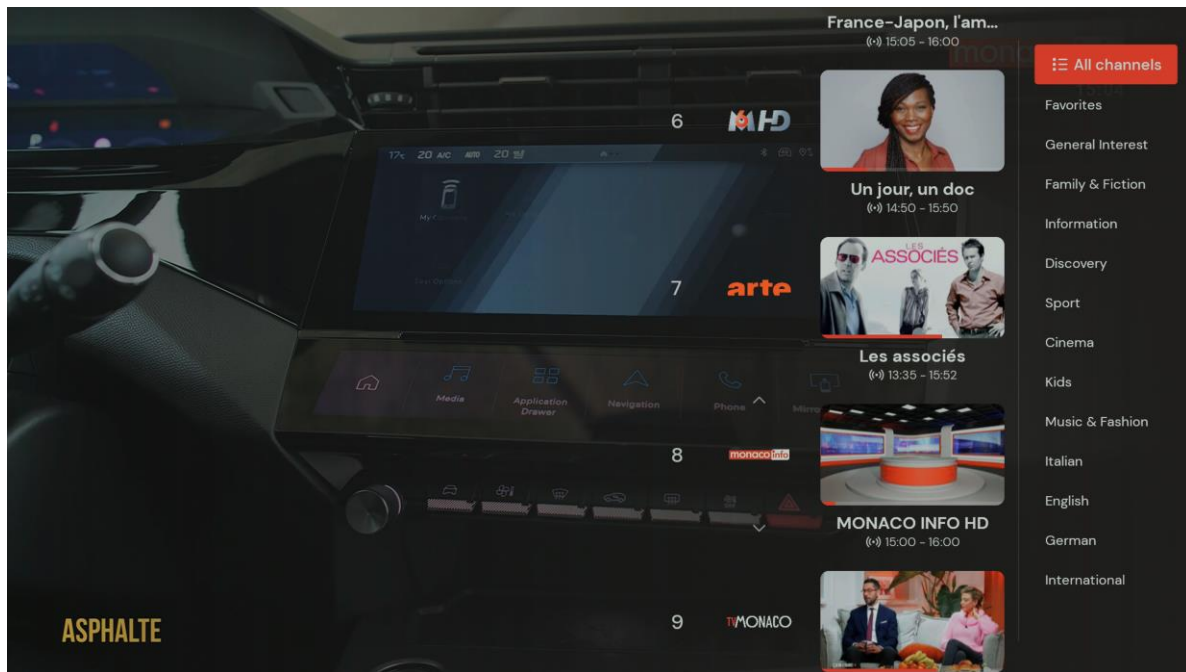
- Button up "↑",
- Button down "↓",
- Button left "←",
- Button right "→".

To confirm your selection and watch a currently broadcast program on another channel, or to view details of a future program, press the "OK" button on the D-pad of your remote control.

### 4.2.1.2 Channels list

Displays all available channels and currently broadcast programs in a vertical column on the right side of the screen. Programs currently broadcast are displayed next to the channel logos.

To display the "Channels list" overlay, press the **right button** on the **D-pad** of your remote while watching. To close, press the **back button** "←" on the remote control. **Please note:** The player bar must be hidden for this to work.



Navigate in the "Channels list" using the buttons on the D-pad of the remote control:

- Button up "↑",
- Button down "↓",
- Button left "←"
- Button right "→".

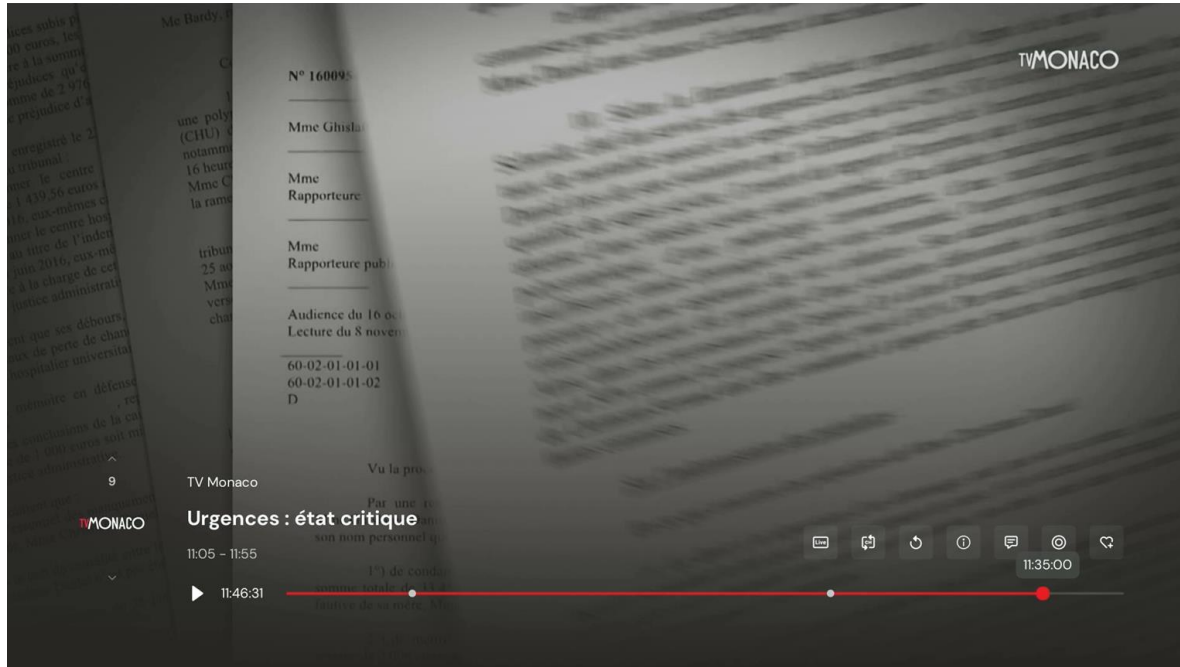
To confirm your selection and watch a currently broadcast program on another channel press the **"OK" button** on the D-pad of your remote control.

You can also limit the channel list to your favourites. To do this, press the right navigation button while the channel list is open.

## 4.2.2 Timeshift

When you press **"Select"** on the D-pad while a stream is playing, the control bar appears at the bottom of the screen. From there, you can pause the live programme (Timeshift), record it, change the audio channel, or add subtitles if available.

**Please note:** Timeshift availability depends on channel rights and may not be available for all channels.





## 4.2.3 Change the audio language and add subtitles

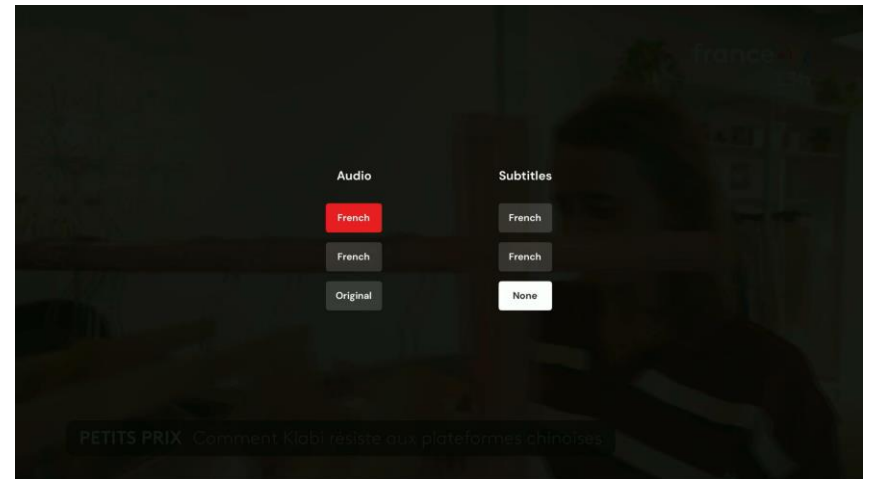
To change the audio or subtitle language, while watching a program or movie, bring up the player bar by pressing the center button on the remote.

Then navigate using the arrow keys to the **"5. Select language and subtitles"** button. Press the center button on the remote to confirm your selection. This will open a layer with audio and subtitle settings. Choose your preferred audio language and subtitle in the menu.

### Select language and subtitles



### Overlay with audio and subtitle settings



## 4.2.4 Recording a program / movie

To record a program/movie using the player, while watching the material, bring up the player bar by pressing the center button on the remote. Navigate using the arrow keys to the **"6. Schedule and end a recording for films or series"** button and press it.

An overlay will appear with options to choose from and information about the amount of recording space used. You can choose whether to record a single episode ("**Record episode**") or a series of episodes assigned to a given series ("**Record series**").

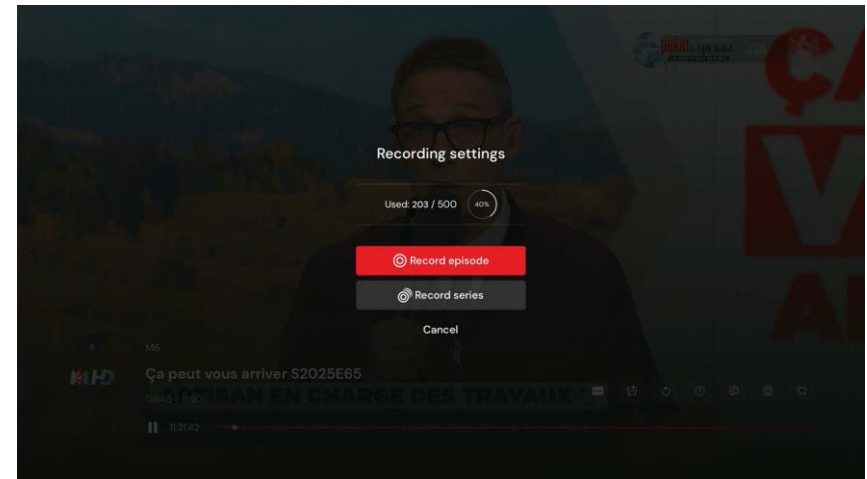
### Schedule a recording for program or movie

Click on "Record" button to record the programme.



### Recording settings

You will have the option to record just one episode or all upcoming episodes of the series





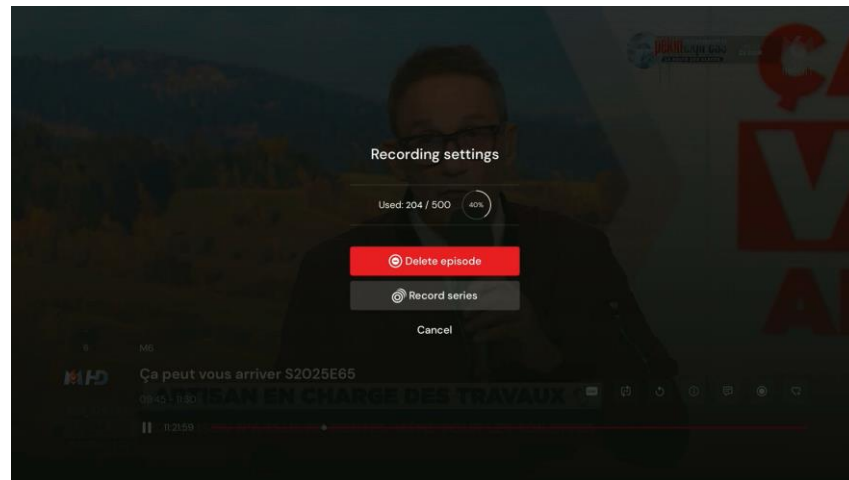
## Manage recording

Click the "Recording settings" button to be able to delete a recorded episode or record episodes assigned to a given series.



## Recorded material settings

Once you have recorded an episode or an entire series, you can delete the recordings by selecting one of the available options.



## Recording – Icons and Meanings:



Schedule recording / Record episode



Record series



Recorded material



Recording settings



Remove episode

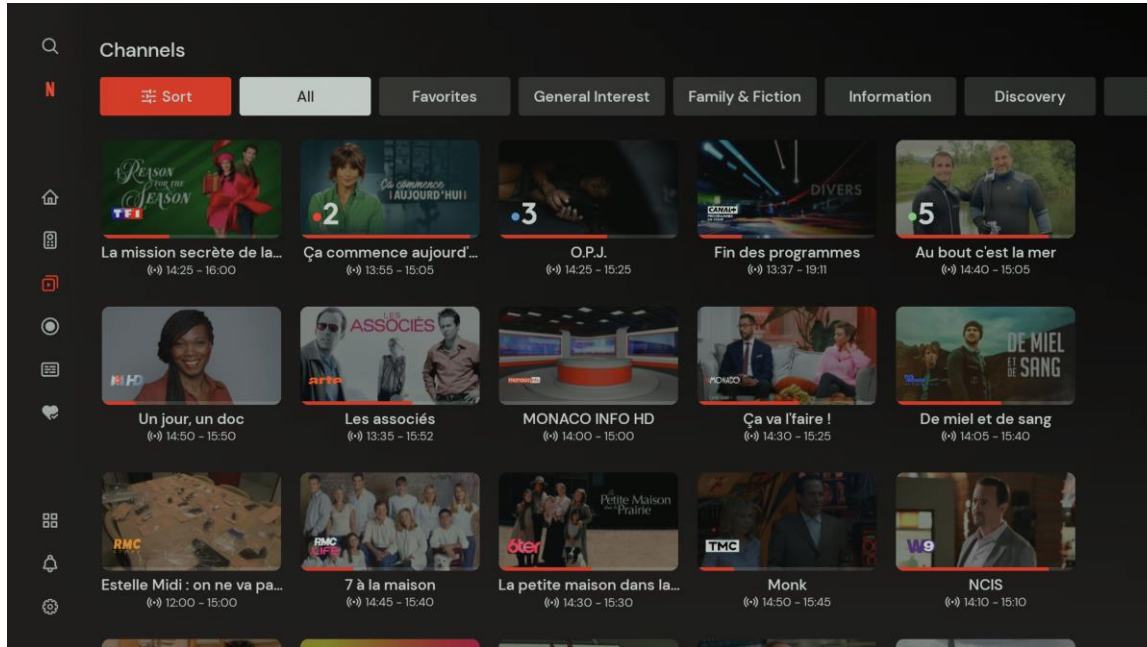


Cancel series recording

## 4.3 Channels

A subpage where you can quickly and easily view all channels available to you and see what program is currently being broadcast. A vertical grid of channels in the form of tiles that include the cover, name and time of the program currently being broadcast, as well as the channel logo and a progress bar, will make it easier for you to find what you are looking for.

Additionally, the available categories allow you to quickly filter channels based on the topics that interest you.



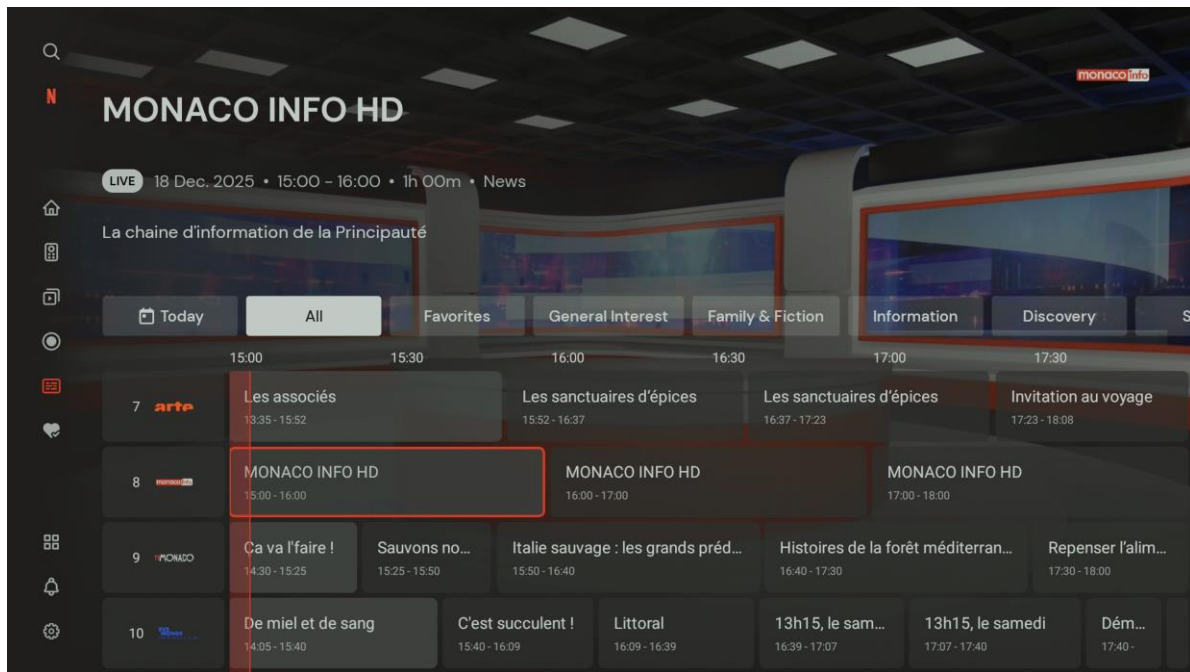
### Categories:

- |                     |                     |
|---------------------|---------------------|
| 1. All              | 8. Cinema           |
| 2. Favorites        | 9. Kids             |
| 3. General Interest | 10. Music & Fashion |
| 4. Family & Fiction | 11. Italian         |
| 5. Information      | 12. English         |
| 6. Discovery        | 13. German          |
| 7. Sport            | 14. International   |

## 4.4 TV Guide

You can open the Guide through the "TV Program" entry in the main menu. It lists all available channels and displays the available programme lineup on a time axis. You can also directly open the TV Guide using the GUIDE button on the remote control.

In the TV Program, you can navigate to your desired channel and start watching their program. Additionally, short descriptions of the content are provided for each program.



The guide displays the current and upcoming program, including titles, starting times and durations.

The program is shown on a time scale with 30-minute increments, with the coloured line indicating the current time.

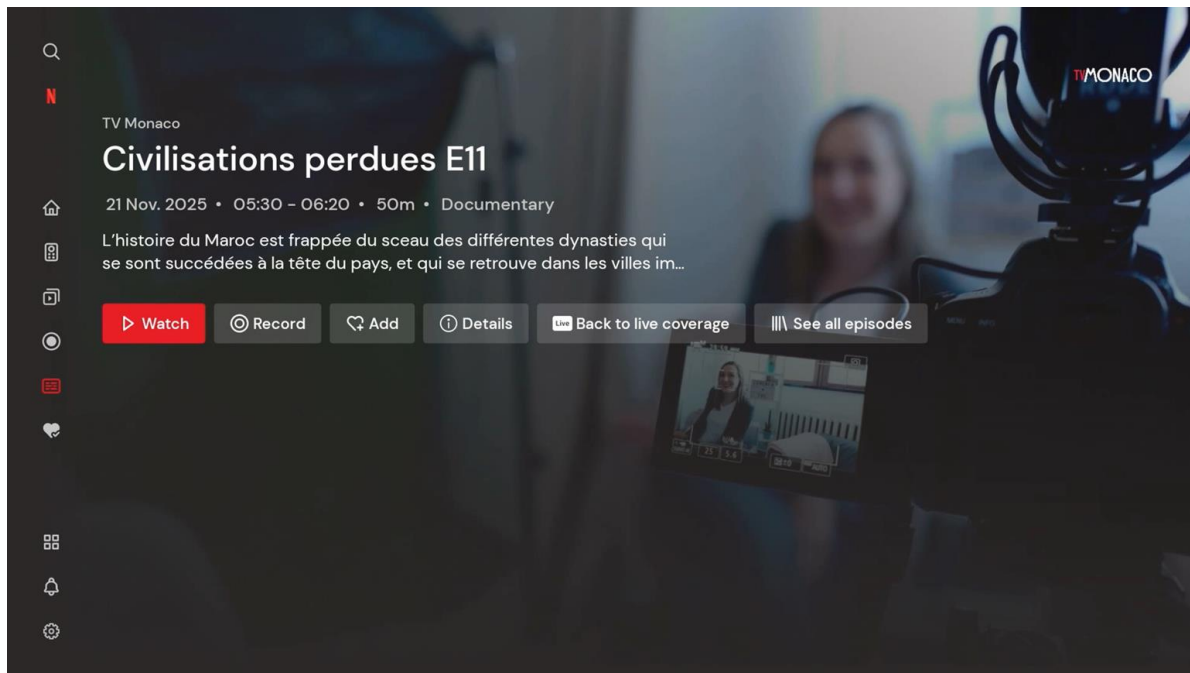
You can switch the TV Program view between "All Channels" and "Favorites".

**Note:** You can use the direct number entry keys from your remote control to directly access the program of a channel of interest.

## 4.5 Program Details

The program details page includes the channel name, programme title, and, if applicable, the episode title, along with the date, start, and end time of the programme.

Furthermore, detailed information about the programme, such as the production year, country, runtime, and a comprehensive description of the content, is provided. Some programs may include additional information, such as cast and director, hidden under the Details button.



**In the programme information view, you can also:**

### Watch

Watch a given program

### Record

Record a show or entire series

### Add

Add the program to your favorites

### Details

Show additional information about the program

### Back to live

Return to a given channel, to the live program

### See all episodes

Go to the details of the entire program/series

## 4.5.1 Recording a program / movie

To record a program / movie from the program details, press the **Record** button.

An overlay will appear with options to choose from and information about the amount of recording space used. You can choose whether to record a single episode ("Record Episode") or a series of episodes assigned to a given series ("Record Series").

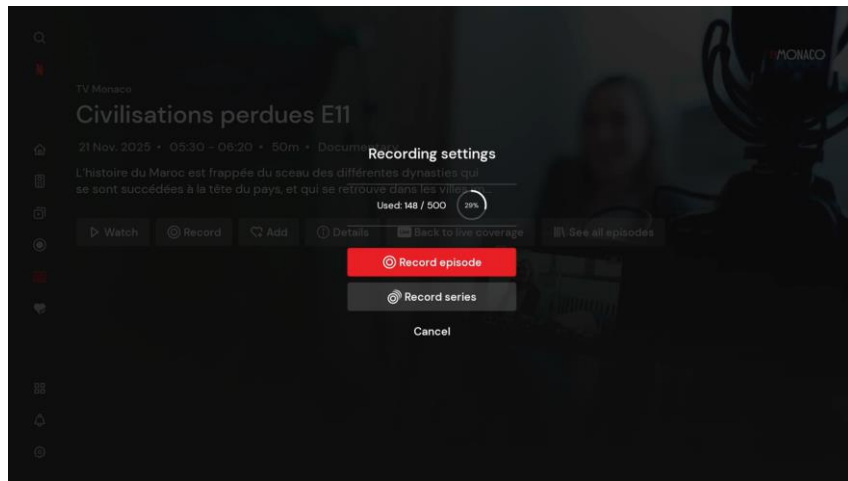
### Schedule a recording for program or movie

Click on "Record" button to record the programme.



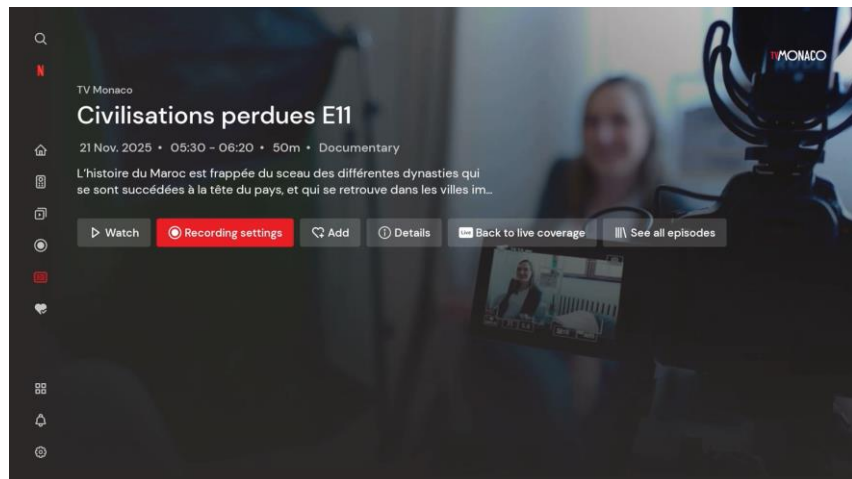
### Recording settings

You will have the option to record just one episode or all upcoming episodes of the series



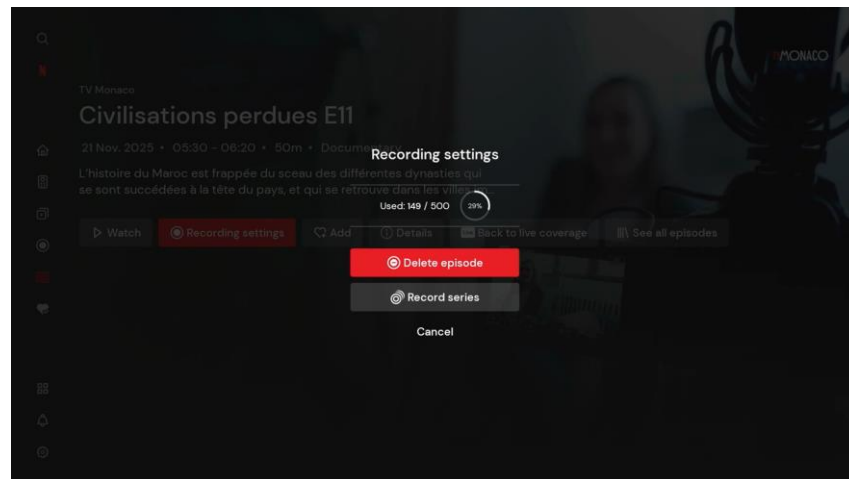
## Manage recording

Click the "Recording settings" button to be able to delete a recorded episode or record episodes assigned to a given series.



## Recorded material settings

Once you have recorded an episode or an entire series, you can delete the recordings by selecting one of the available options.



## Recording – Icons and Meanings:

 Schedule recording / Record episode

 Record series

 Recorded material

 Recording settings

 Remove episode

 Cancel series recording

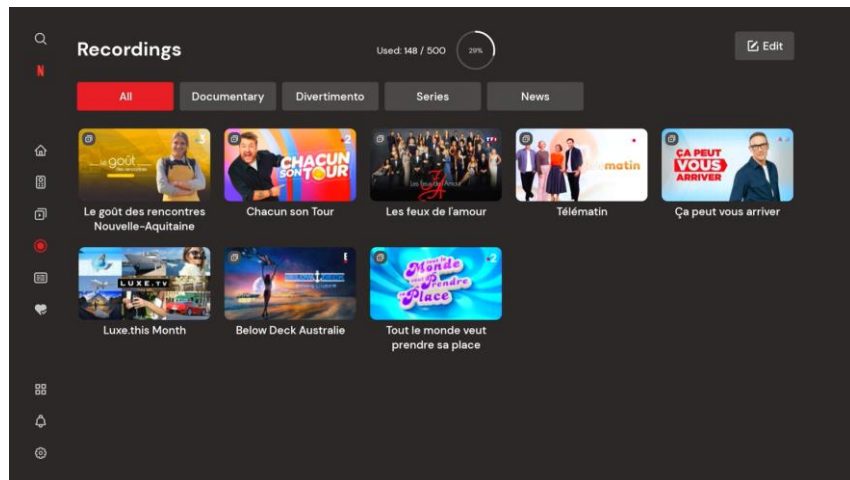
## 4.6 Recordings

All available and scheduled recordings are displayed on the "Recordings" subpage. You can select a category to quickly filter available recordings by genre, type, or category. You can also check your available recording space using a graphical indicator – a circle with a counter – that shows how much of your available space is used.

Click the "Edit" button to select all or individual recordings for deletion.

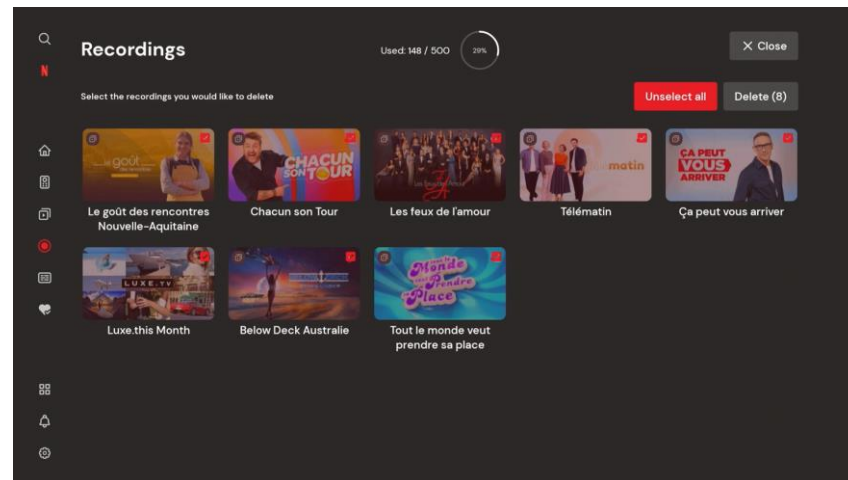
### All recordings

View all available recordings, single episodes and entire series



### Edit

Select all or individual recordings you want to delete by selecting the desired material.



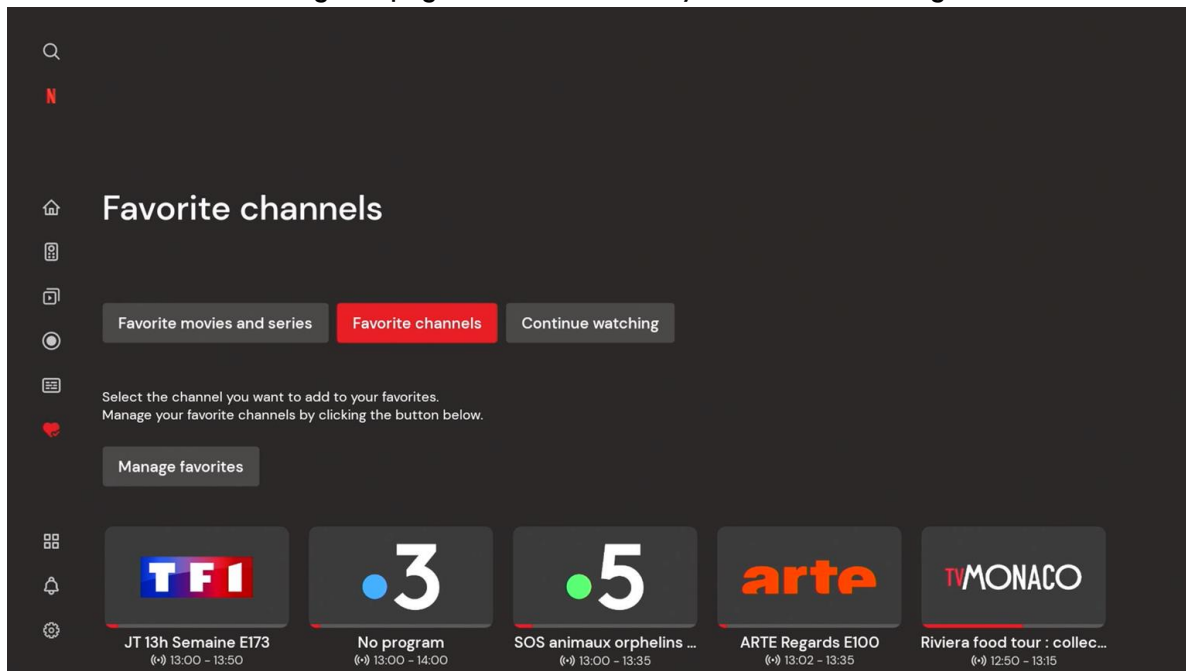


## 4.7 My list

A collection of all your favorite shows, series, and channels. You can easily return to a favorite and watch it again.

The "Favorite Channels" subpage contains all the channels you watch most often. To add, remove, or change the order of your favorite channels, click the "Manage Favorites" button.

The "Continue Watching" subpage contains content you started watching but didn't finish.



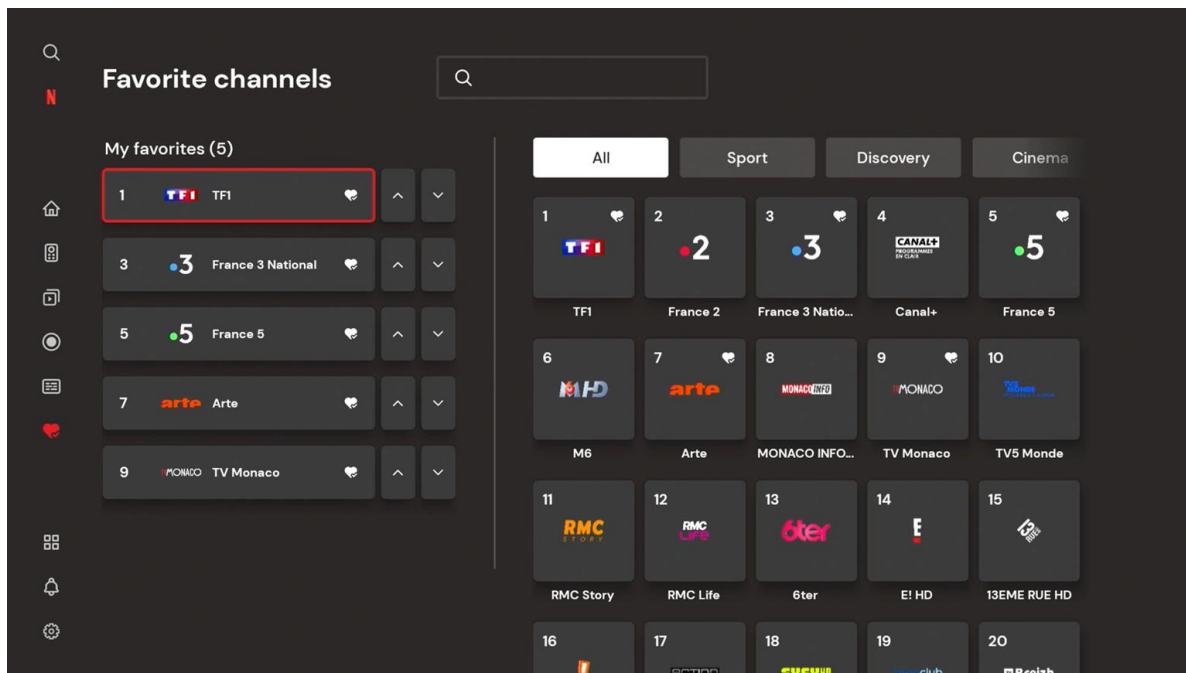
### Subpages:

1. Favorite Movies and Series
2. Favorite channels
3. Continue watching



## 4.7.1 Manage favourite channels

To find your favorite channels quickly, you can create a personal favorites list. You determine which channels are listed and in what order. This will allow you to quickly and easily access materials that are important to you.



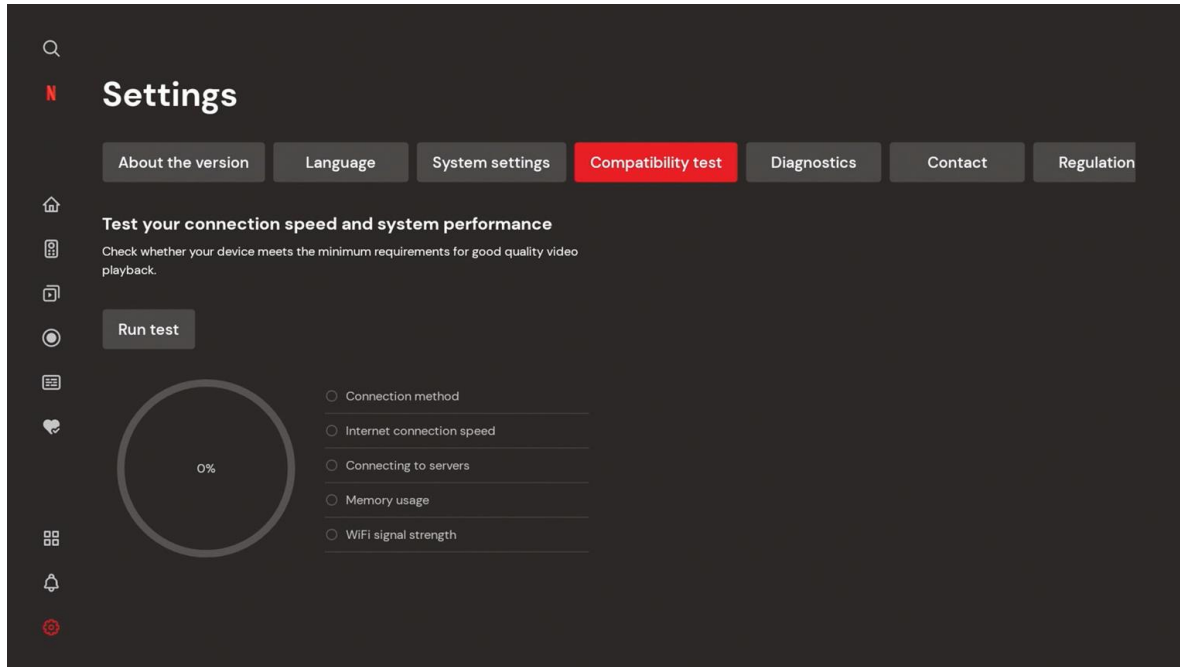
### How do I add a channel to my favorites?

1. Expand the menu on the right side of the screen and Navigate to "Favorites" tab
2. Select the "Favorite channels" button, then the "Manage favorites" button which will take you to the correct subpage.
3. Highlight the channel you want to add to your favorites and press the OK button. A heart will appear in the upper right corner of the tile, indicating that the channel has been added to your favorites.
4. The channel you have added to your favorites will appear in the list on the left side of the screen.
5. To change the order of your favorite channels, highlight the arrow next to your favorite channel and press OK.

## 4.8 Settings

Management and detailed information about the application and device in one place, with the ability to quickly diagnose the network connection and device.

Furthermore, in the settings, you can change the application language, subtitles, and audio, and compatibility test.



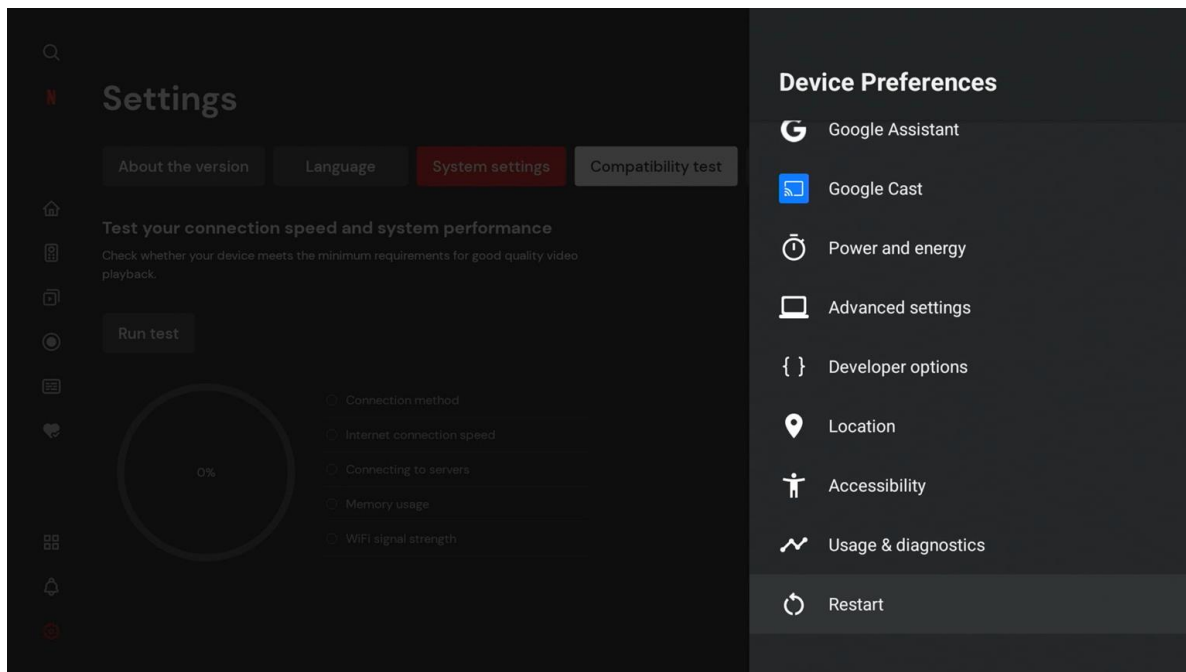
### Subpages:

1. About version
2. Language
3. System settings
4. Compatibility test
5. Diagnostics
6. Contact
7. Terms and conditions
8. Personal data


# 5. First steps in case of problem with the MonacoTelecomTV app

## 5.1 Reboot your TV Box

Restart your TV Box to refresh its operation and fix any minor errors. This will help restore the proper functioning of installed applications and improve overall system performance. Follow the steps described below.



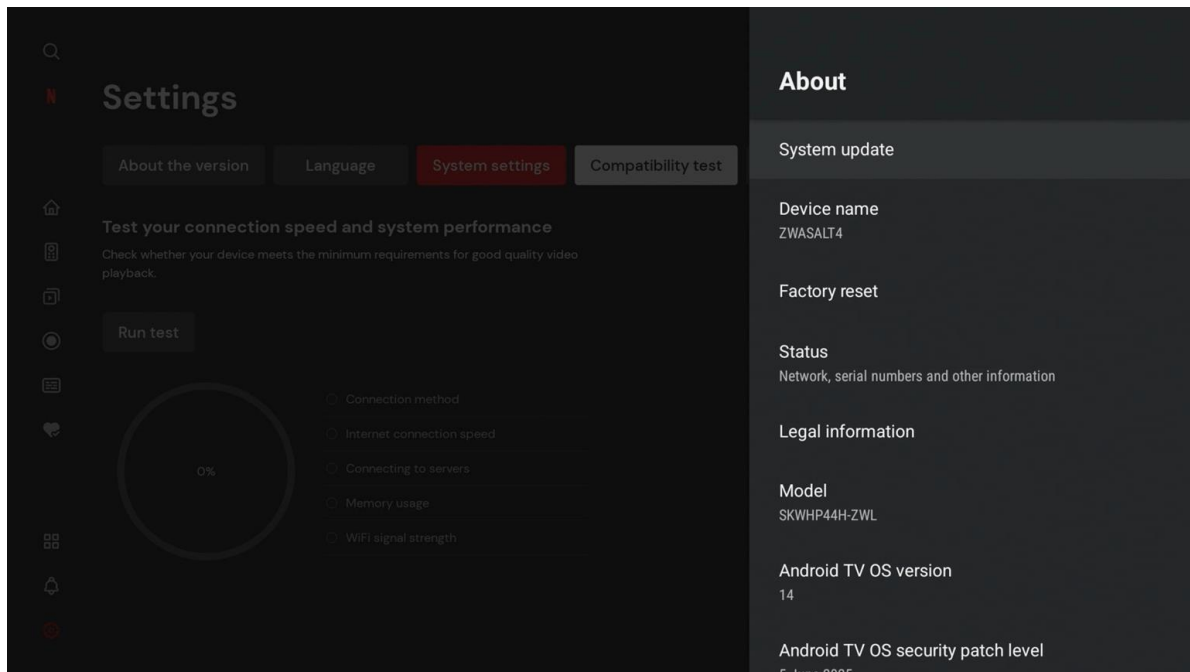
### Reboot your TV Box:

1. Press the settings  button on the remote control or select the **Settings** tab in the main menu.
2. Select the **System settings** subpage and press the OK button.
3. Choose "Device Preferences".
4. Select the "Restart" button at the end of the list.
5. Then confirm that you want to restart your TV Box. The device will automatically turn off and then on again.


## 5.2 Check if an update for your TV Box is available

Updating your TV Box to the latest software version will bring improvements and new features. This will make your device more stable, faster, and more secure.

Follow the steps below to check if an update is available for your device.



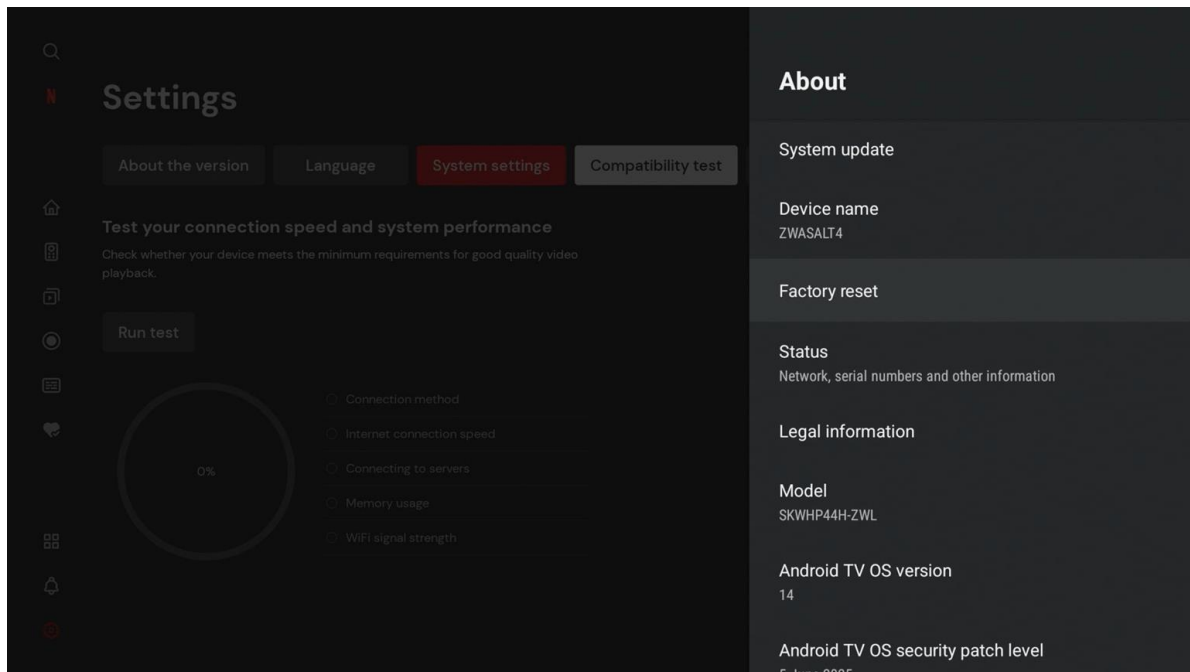
### Update for your TV Box:

1. Press the **settings**  button on the remote control or select the **Settings** tab in the main menu.
2. Select the **System settings** subpage and press the **OK** button.
3. Choose **"Device Preferences"**.
4. Choose **"About"**.
5. Then select **"System update"** button.
6. The system will check for available updates. If a newer version is available, follow the on-screen instructions.


## 5.3 Reset your TV Box

Resetting your TV Box to factory settings erases all data and returns the device to its original state. It can resolve major system issues or prepare the device for reuse.

Follow the steps below to reset your TV Box to factory settings.



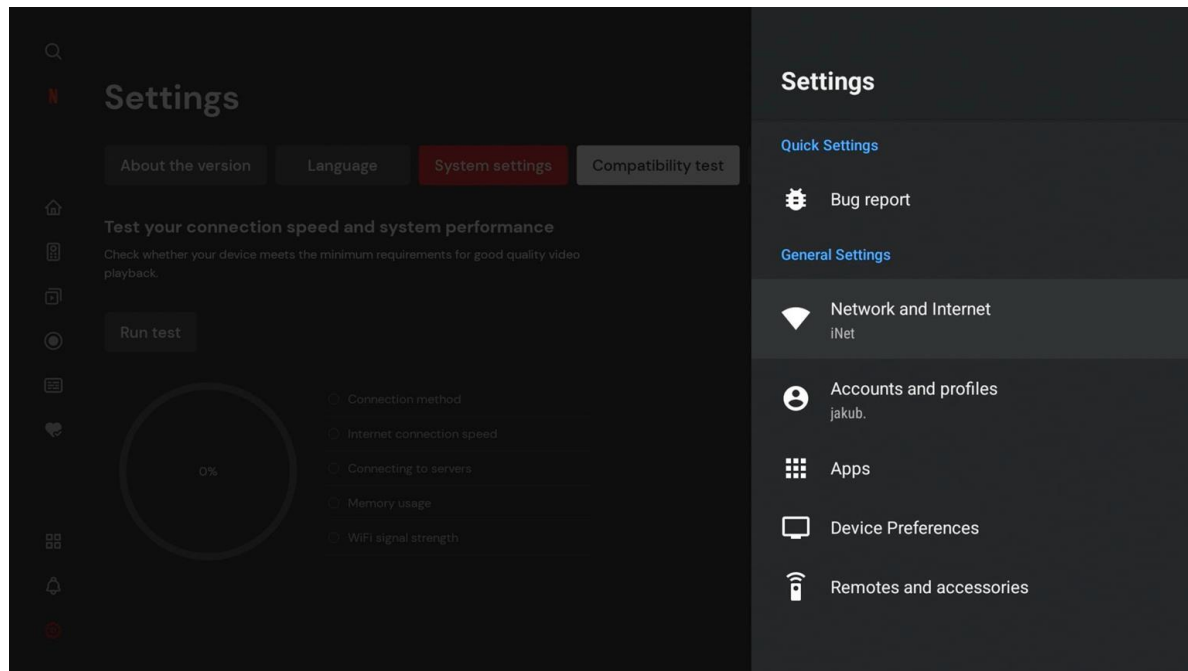
### Reset your TV Box:

1. Press the **settings**  button on the remote control or select the **Settings** tab in the main menu.
2. Select the **System settings** subpage and press the **OK** button.
3. Choose **"Device Preferences"**.
4. Choose **"About"**.
5. Then select **"Factory reset"** button.
6. **Confirm** that you want to **reset** the **TV Box**. The factory settings will be loaded. Afterwards, follow the instructions in the user manual to set up your TV Box again.


## 5.4 Network settings

If your Wi-Fi password changes or you want to connect your TV Box to a different Wi-Fi network, you can adjust this setting through the device settings.

Follow the step-by-step instructions below to connect to another network.



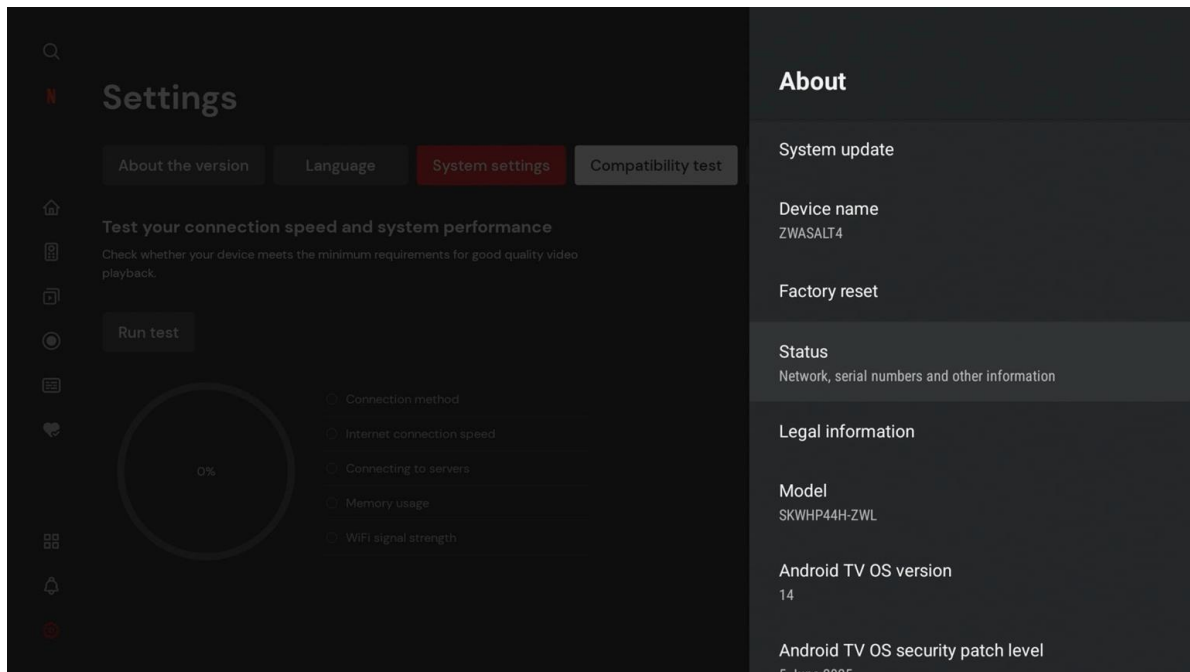
### Go to Wi-Fi settings:

1. Press the settings  button on the remote control or select the **Settings** tab in the main menu.
2. Select the **System settings** subpage and press the OK button.
3. Select „Network & Internet“ and choose the desired network from the list.


## 5.5 Retrieving Device Information

In case of a defect with your TV Box and when contacting our support, you may be asked to provide the serial number or software version of your MonacoTelecom TV.

To download this information, please follow the steps below.



### Retrieving Device Information:

1. Press the settings  button on the remote control or select the **Settings** tab in the main menu.
2. Select the **System settings** subpage and press the OK button.
3. Choose "Device Preferences".
4. Choose "About".
5. Then select "Status" button.
6. In this menu, you will find the serial number of your device as well as the current software version of the operating system.

## 6. FAQ

### 6.1 Can I use my TV Box without an internet connection?

- Yes, you will only have the free digital service and the media center (recording, external hard drive connection, etc.) But no internet or interactive services: TV packages, program guide, VOD, etc.

### 6.2 Can I change the order of my favorite channels?

- Yes, you can change the order of the favorite channels displayed in the "TV Program", on the "Channels" page and in the "Channel List" of the player. Add your favorite channels from a program or select them from the "Favorites" tab, then Favorite Channels and "manage the favorites".

### 6.3 "Can I watch TV and my recordings on my smartphone or tablet?

- Yes, it's possible! All live TV channels and recordings are available from your tablet or smartphone via the MTTV app.

### 6.4 How do I reset my TV Box settings?

- Yes, you can reset your TV Box to its factory settings. In short, go to system settings, find "Device preferences," and click OK. Select the "About" button, then "Factory reset." The entire process is described in "[5.4 Reset your TV Box](#)".



## 6.5 Where can I find my MonacoTelecomTV credentials?

- Your MonacoTelecomTV credentials have been sent to you by email.
- If you wish to change your credentials go to your Monaco Telecom customer space: <https://espace-client.monaco-telecom.mc>

## 6.6 Useful links

- Monaco Telecom website: <https://www.monaco-telecom.mc>
- MonacoTelecomTV support: <https://www.monaco-telecom.mc/assistance-mt>
- MonacoTelecomTV Tips & Tricks:
- Monaco Telecom Community:
- myMT customer area: <https://espace-client.monaco-telecom.mc>
- Apple Assistance: <https://support.apple.com>
- Monaco Telecom customer care: 99 66 33 00 (free call, Mo-Sun : 8am-10pm).

## 7. Safety Information

- **CAREFUL:** Please read all of the instructions before operating the device for the first time and retain for future reference
- **WARNING:** To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
- Only use attachments/accessories specified or provided by the manufacturer (such as the exclusive supply adapter, battery, etc.).
- Please refer to the information on the product enclosure for electrical and safety information before installing or operating the device.
- The device shall not be exposed to dripping or splashing, and no objects filled with liquids, such as vases, shall be placed on the device.



This mark indicates a risk of electric shock.



Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent types.

- To prevent injury, this device must be securely attached to the floor/wall in accordance with the installation instructions.
- The battery (battery or batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire, or the like.
- Excessive sound pressure from earphones and headphones can cause hearing loss. Listening to music at high volume levels and for extended durations can damage one's hearing.
- In order to reduce the risk of damage to hearing, one should lower the volume to a safe, comfortable level, and reduce the amount of time listening at high levels.

- When not in use and during movement, please take care of the power cord set, e.g. tie up the power cord set with a cable tie or something similar. It shall be free from sharp edges or similar which can cause abrasion of the power cord set. When put into use again, please make sure the power cord is not damaged. The absence of a light indication on the device does not mean that it is fully disconnected from the mains. To disconnect the device completely, the mains plug must be pulled out.

- Attention should be drawn to environmental aspects of battery disposal.



Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent types.

- To prevent the spread of fire, keep candles or other open flames away from this device at all.



Equipment with this symbol is a Class II or double-insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

## 7.1 Precaution

- Never try to open the device. It is dangerous to touch the inside of the device due to high voltages and possible electrical hazards.
- Opening the device will void the warranty of the product. Refer all maintenance or servicing to suitably qualified personnel.
- When you are connecting cables, be sure that the device is disconnected from the mains supply voltage. Wait a few seconds after switching off the device before you move the device or disconnect any equipment.
- It is a necessity that you only use an approved extension and compatible wiring that is suitable for the electrical power consumption of the installed equipment. Please ensure that the electrical power supply corresponds with the voltage on the electrical identification plate at the back of the device.

## 7.2 Declaration of conformity

- Hereby, Skyworth declares that the equipment is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address <https://www.strong.tv/en/Doc>.

## 7.3 Operating Environment

- Do not install this equipment in a confined space such as a bookcase or similar unit.
- Do not use the device near damp, and cold areas, protect the set from overheating.
- Do not place candles near the opening area, to avoid flammable foreign material from entering the device.
- Keep away from direct sunlight.
- Do not use the device near dust place.

## 7.4 WEEE Directive

- Correct Disposal of this device. This marking indicates that this device should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the device was purchased. They can take this device for environmentally safe recycling.



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Address: Teinfaltstraße 8/4.Stock. 1010 Vienna. Austria.

Google Assistant is not available in all languages and countries.

Got a question? Need help?

Monaco Telecom is here to help

at 99 66 33 00, 7 days a week, from 8 a.m. to 10 p.m.

**Fontvieille Boutique**

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