

Guide d'utilisation de l'Apple TV ^{FR}

Apple TV user guide ^{GB}

monaco
telecom 

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1. In the BOX



Apple TV Box



Remote Control



Power cord

1.1 MonacoTelecomTV remote control

Volume

Increase / Decrease audio volume

Dictation

Press and hold the button to start talking

Mute

Mute / Unmute Audio Output

Menu

Open and return to the previous menu

Playback controls

Fast Forward / Backwards, Play/Pause

Power On / Standby

Power On / Off

Channel Zapping

Change channel up and down the channel list

TV Guide

If MonacoTelecomTV is selected as TV provider

Navigation

Navigation up, down, left, right and select

TV/Home

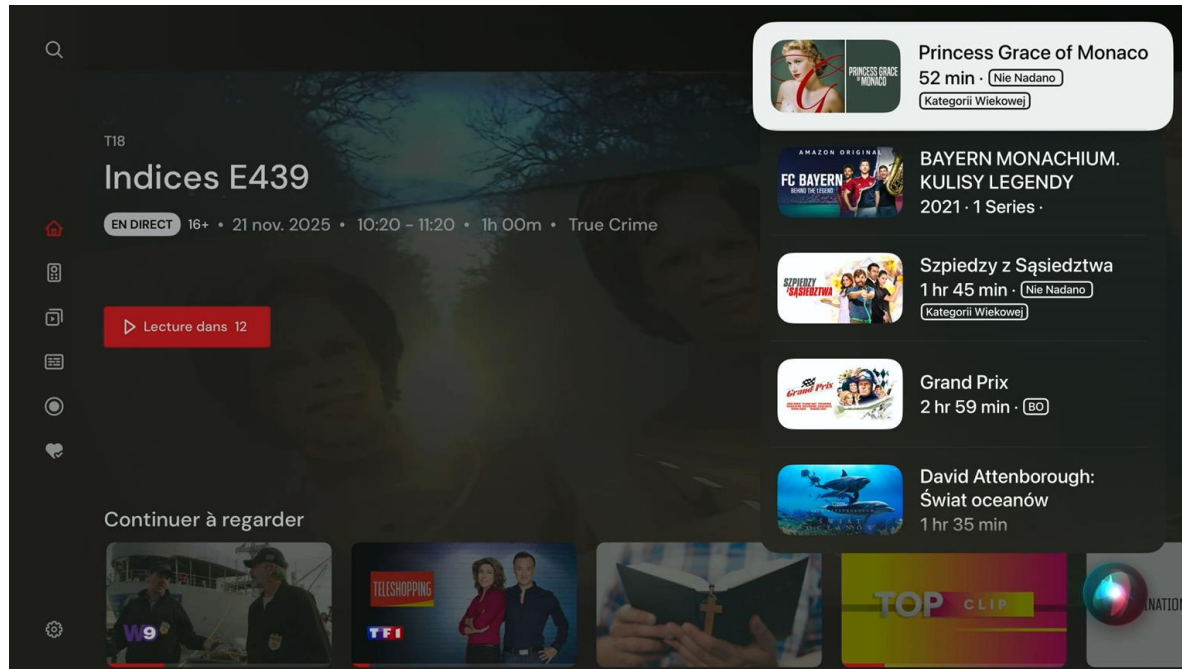
Opens the home page



💡 **NOTE:** If you have difficulty pairing your MonacoTelecomTV remote control to your Apple TV, press and hold the + and Menu buttons for 10 seconds within 10 cm of the Apple TV: once your remote control is paired, a message will be displayed on the Apple TV.

1.1.1 Talk to Siri

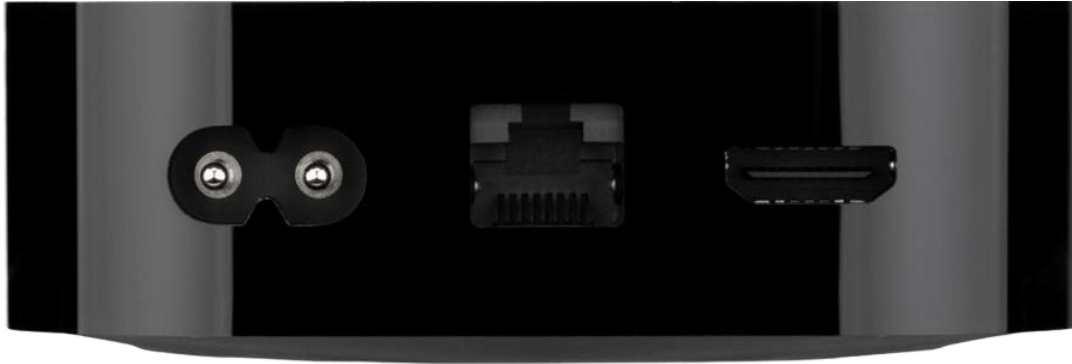
Do more on your TV with your voice. Press the “microphone” button on your remote to quickly search movies and shows, get recommendations to match your mood and more.



2. First Installation

2.1 Connection to the Apple TV

1. Plug your Apple TV into a power source and connect it to your TV using an HDMI cable.
2. Make sure the TV is turned on.
3. Select the TV input to which your Apple TV is connected.
4. Once the connection is successfully established, the service configuration options will appear on the TV screen.



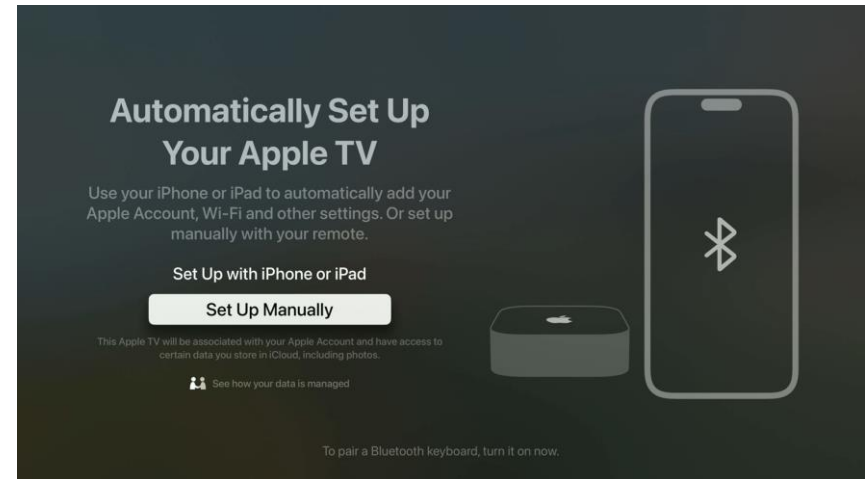
2.2 Setting-up the MonacoTelecomTV app

Once you have connected your device to your TV and power source as described in Section 2.1, your Apple TV will initiate the setup process. To set up and run your Apple TV and MonacoTelecomTV app, follow the instructions below.

Follow the steps:

1. Turn on the Apple TV

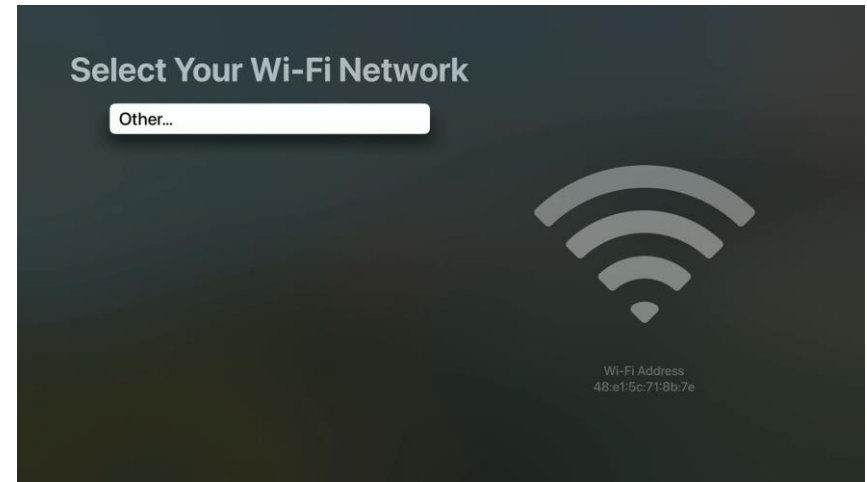
Follow the instructions displayed on your TV screen.



2. Set up an internet connection

If your Apple TV is connected via an Ethernet cable (recommended), then your Internet connection will be automatically detected.


If not, please select your Wi-Fi network from the list displayed, then enter the corresponding password

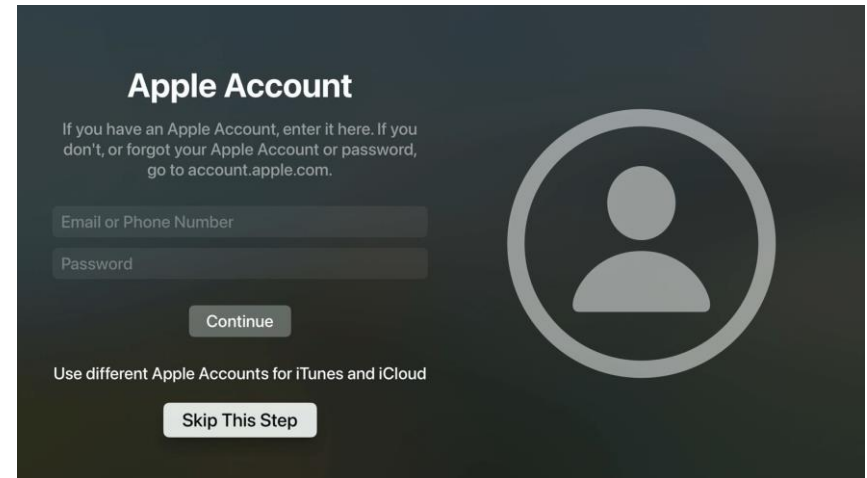


3. Apple ID

An Apple ID is not required to use MonacoTelecomTV:

- If you have an Apple ID, you can enter it.
- Otherwise, skip this step.

 **Note:** an Apple ID is required to download applications (MyCanal, YouTube, Netflix...).



4. TV provider

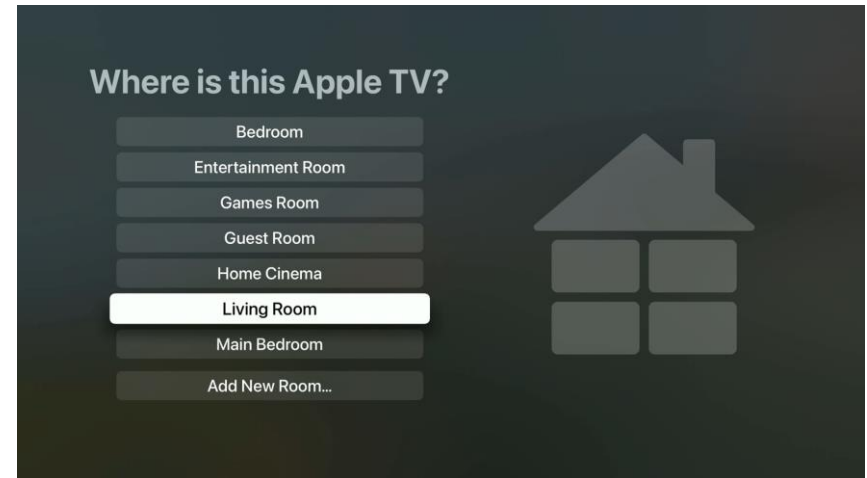
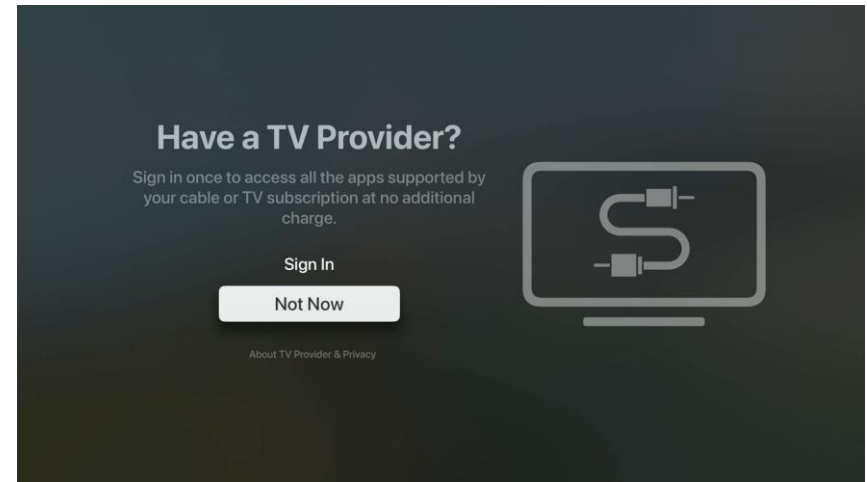
If the Apple TV is supplied by Monaco Telecom, it is already preconfigured and the selection of the TV provider is not necessary (in this case, this step will be automatically skipped).

If you have your own Apple TV:

- Click on "Continue".
- Select MonacoTelecomTV from the list of TV providers.

5. Complete the set-up of your Apple TV

Follow the remaining steps on your TV screen. You will then arrive on the Apple TV home screen.



6. Watch MonacoTelecomTV

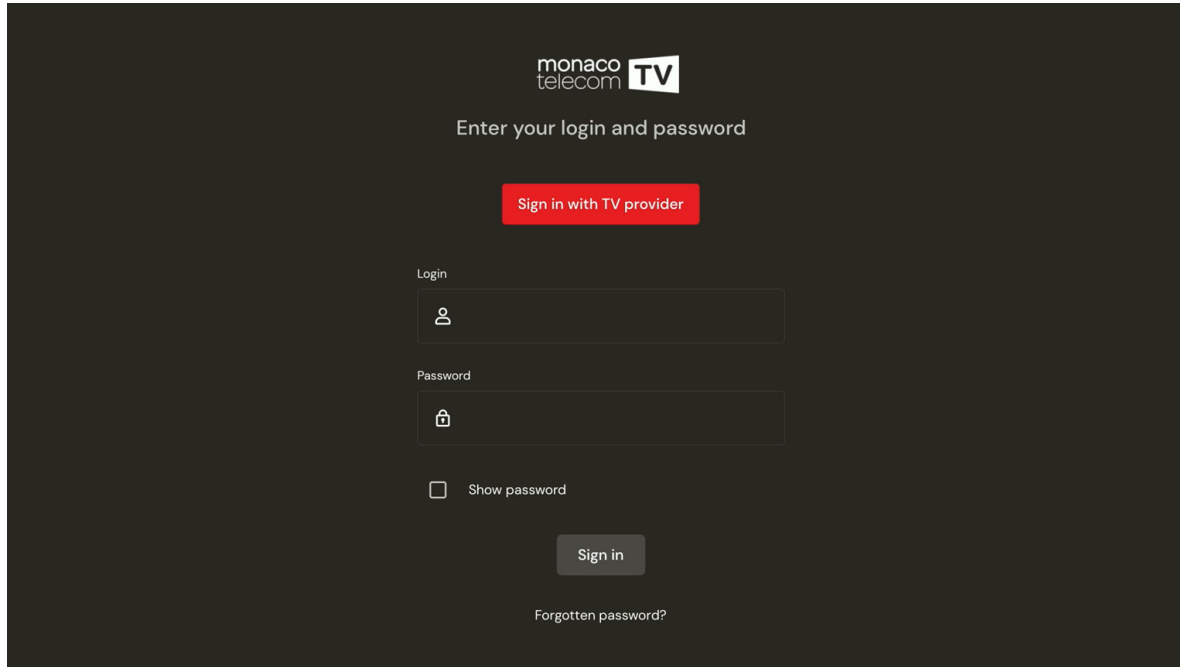
If the MonacoTelecomTV app is already installed, you can launch it and start watching TV. Your MonacoTelecomTV account is already set up.

If the MonacoTelecomTV app is not visible, you can download it in the App Store. Once installed, enter the MonacoTelecomTV credentials received by email.



2.3 First Steps and Login

After the initial setup, Apple TV will automatically log you in. To use your Apple TV, it must be connected to the internet on your home network.



The image shows a dark-themed login screen for Monaco Telecom TV. At the top center is the logo "monaco telecom TV" in white. Below it, the text "Enter your login and password" is displayed. A red button with white text "Sign in with TV provider" is positioned above the login fields. There are two input fields: "Login" with a person icon and "Password" with a lock icon. Below the password field is a checkbox labeled "Show password". At the bottom center is a grey "Sign in" button, and below that is a link "Forgotten password?".

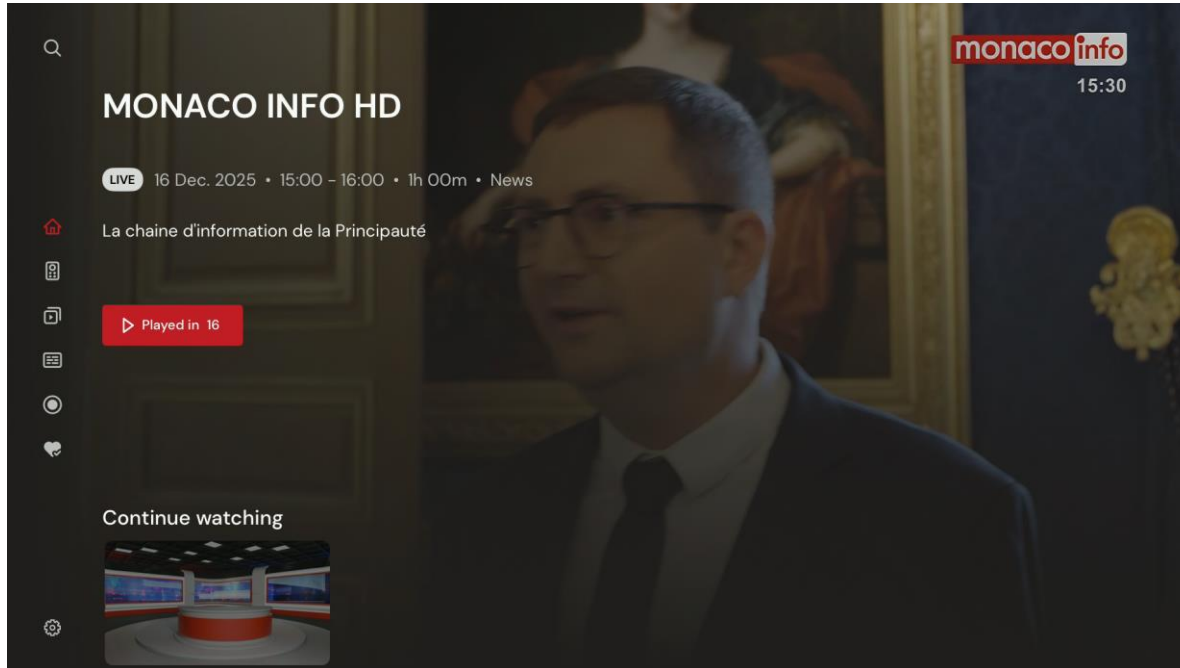
!! In case of problems with auto login !!

If automatic login fails, select the manual login option. Enter your unique credentials and log in.

2.4 Turning Apple TV on/off

To turn on the Apple TV device, press the "Power On / Off" button on your remote control.

If you want to turn off your Apple TV device, press the same "Power On / Off" button on your remote control.



2.5 Quit an app

When you're done, you can close the app and free up device memory to keep your system running smoothly. Closing apps regularly helps keep your Apple TV in top condition and makes it run faster.



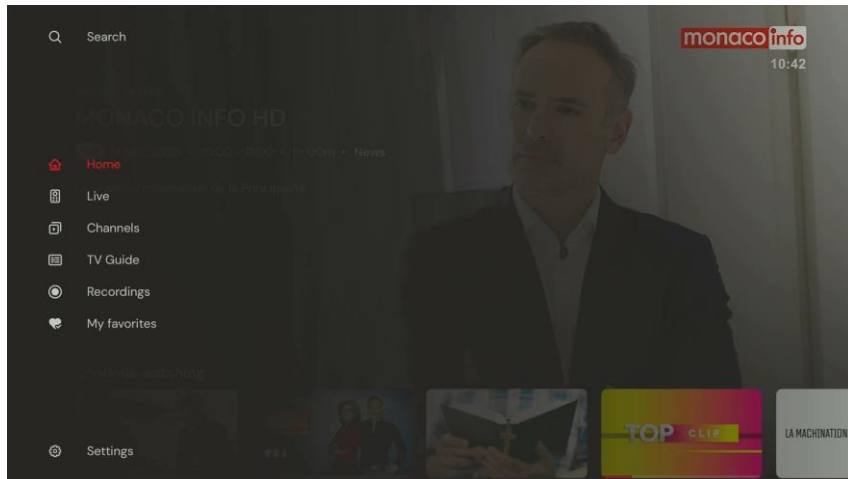
Quit an app:

1. On the Home screen, double-click the TV button on the Apple TV Remote app.
2. Click on the right button on the trackpad to find the app you want to close.
3. Double-click on the top button on the trackpad to force the app to close.

3. MonacoTelecomTV presentation

3.1 MonacoTelecomTV on the Apple TV

After the initial setup and each time you power on the Apple TV, it will directly start in TV mode on the last channel you were watching. However, the Apple TV offers much more than that. Let us explain how you can enhance your TV experience.



Search

Function to browse for available content in all MonacoTelecomTV categories

Home

All materials available to you

Live

Your live channels

Channels

All your channels organized by theme

TV Guide

Program guide for all channels

Recordings

Your own TV recording library, with up to 500 recordings

Favorites

List of liked movies, series, channels

Settings

Manage your favorite channels and apps

3.2 MonacoTelecomTV on all your screens

Enjoy unlimited entertainment, access to your favorite channels, and captivating series and movies on your TV, computer, and mobile devices.

💡 **Note:** You can watch MonacoTelecom TV on up to 5 different devices simultaneously, without restrictions!



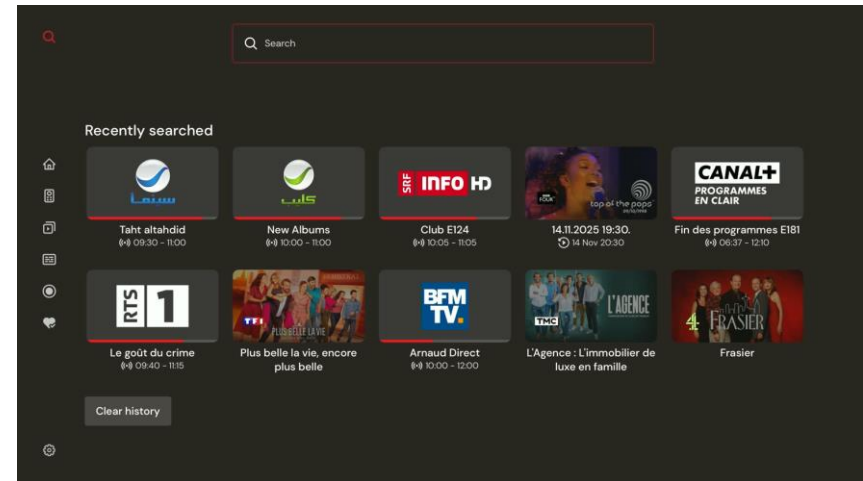
Enjoy MonacoTelecomTV on PC/Mac,
smartphones and iOS or Android mobile
tablets



4. MonacoTelecom TV Features

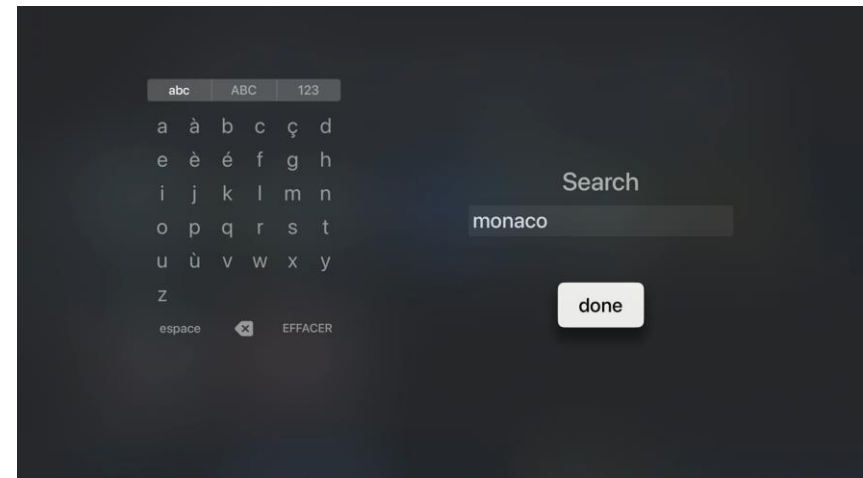
4.1 Search

Using the search function from the main menu, you can find programmes that have already aired and can be replayed, but also live, upcoming and recorded content.



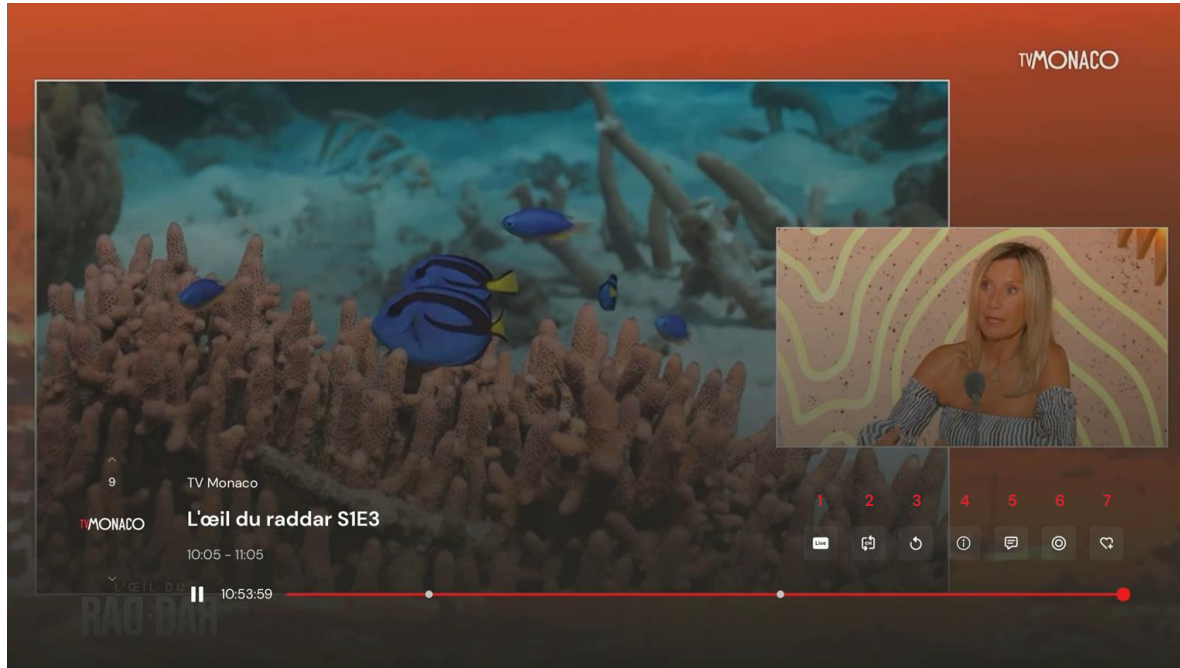
To enter a query using the on-screen keyboard, **select the text field** at the top of the screen and press "OK". A keyboard overlay will appear. Enter your query using the on-screen keyboard.

To confirm your search, click the "Done" button at the bottom of the page.



4.2 Live TV

Once you select a program, it will begin playing. Various control options will be available during playback. Starting from the left, the player displays the channel logo with a number. Additionally, the channel name, title of the currently playing program/movie, and its time are displayed. Below this, a progress bar allows you to rewind and return to specific moments in the content. On the right side of the player are buttons that allow you to customize the program/movie being played.



Buttons:

1. End timeshift, resume live stream
2. Return to previous channel
3. Watch programmes from the beginning (Replay/Restart)
4. Program details
5. Select language and subtitles
6. Schedule and end a recording for program or movie
7. Add channel to favorites

4.2.1 Channel zapping

There are 2 ways to change channels:

1. Navigate between channels using the "↑" or "↓" buttons on your remote.
2. Click the right navigation button to display the channel list above the current program. You can then select a new channel using the up/down end of the navigation button and select the desired channel using the center button. You can also choose a channel according to its category by pressing the right button again.

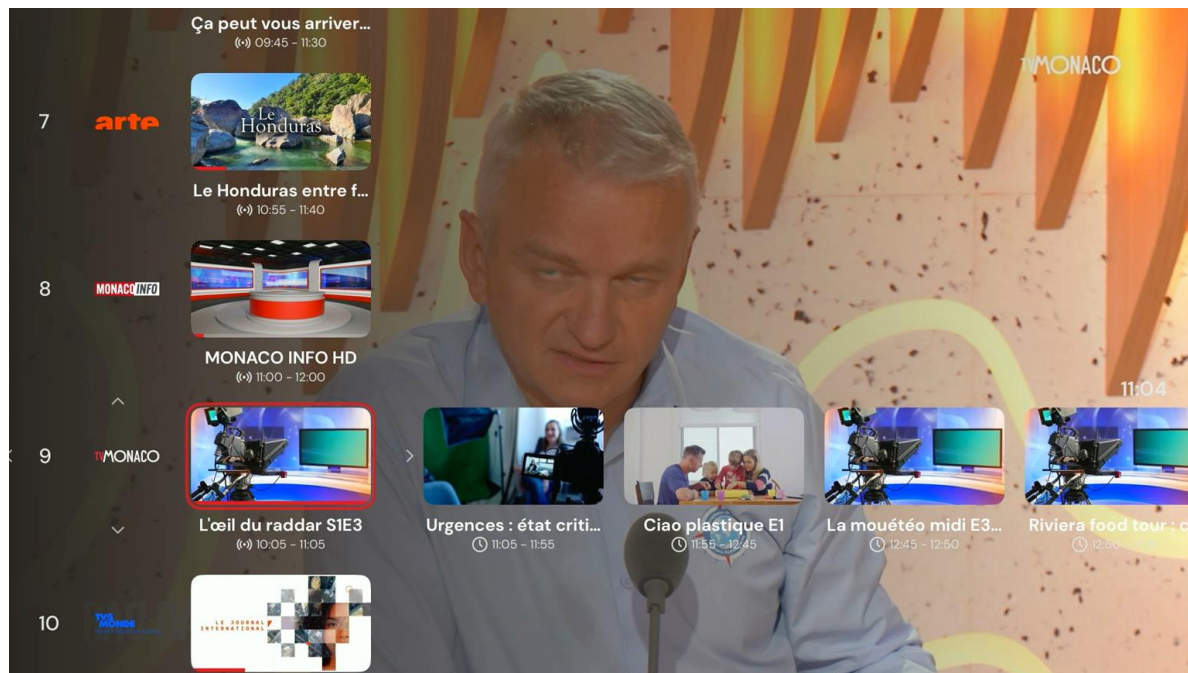


4.2.1.1 Mini program guide

It allows you to quickly browse channels, currently airing programs on specific channels, as well as past and future programs. All while watching your favorite show without leaving the player.

To display the "*Mini program guide*" overlay, press the right button "←" on the D-pad of your remote while watching. To close, press the menu button on the remote control.

💡 **Please note:** The player bar must be hidden for this to work.



Navigate in the "*Mini program guide*" using the buttons on the **Navigation button** of the remote control:

- Button up "↑",
- Button down "↓",
- Button left "←",
- Button right "→".

To confirm your selection and watch a currently broadcast program on another channel, or to view details of a future program, press the "OK" button on the **Navigation button** of your remote control.

4.2.1.2 Channels list

Displays all available channels and currently broadcast programs in a vertical column on the right side of the screen. Programs currently broadcast are displayed next to the channel logos.

To display the "Channels list" overlay, press the **right button "→"** on the **Navigation button** of your remote while watching. To close, press the **menu button** on the remote control. 💡 **Please note:** The player bar must be hidden for this to work.



Navigate in the "Channels list" using the buttons on the **Navigation button** of the remote control:

- Button up "↑",
- Button down "↓",
- Button left "←",
- Button right "→".

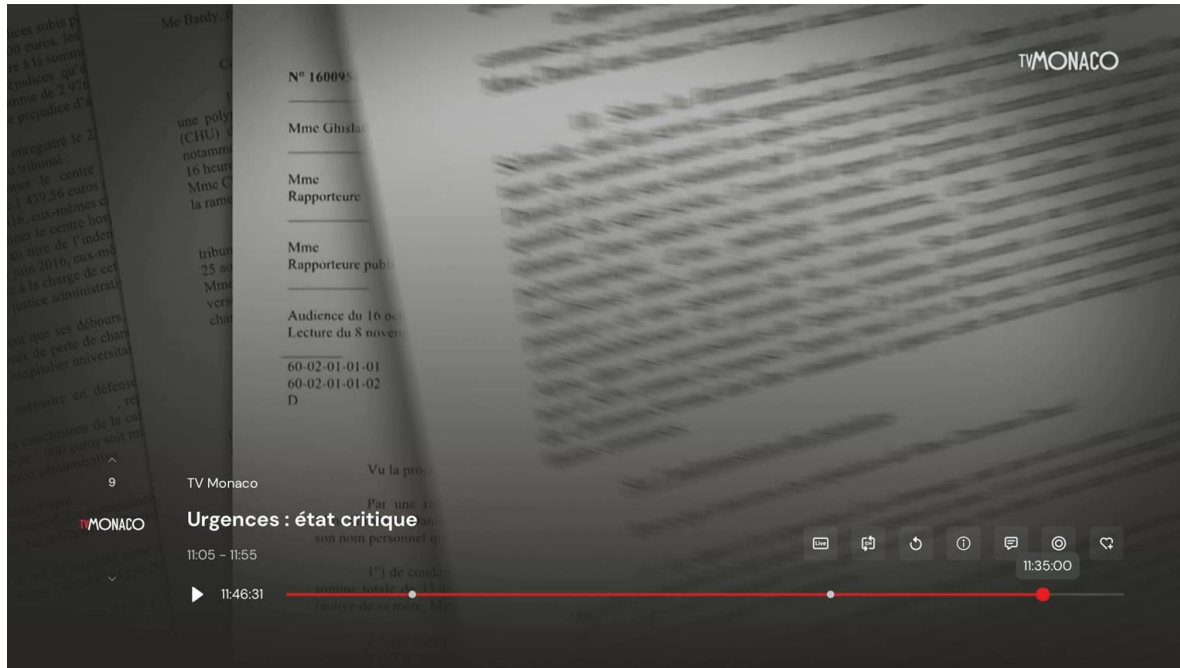
To confirm your selection and watch a currently broadcast program on another channel press the **"OK" button** on the **Navigation button** of your remote control.

You can also limit the channel list to your favourites. To do this, press the right navigation button while the channel list is open.

4.2.2 Timeshift

When you press "OK" on the **Navigation** button of the remote control while a stream is playing, the control bar appears at the bottom of the screen. From there, you can pause the live programme, rewind, record it, change the audio channel, or add subtitles if available.

💡 **Please note:** Timeshift availability depends on channel rights and may not be available for all channels.



4.2.3 Change the audio language and add subtitles

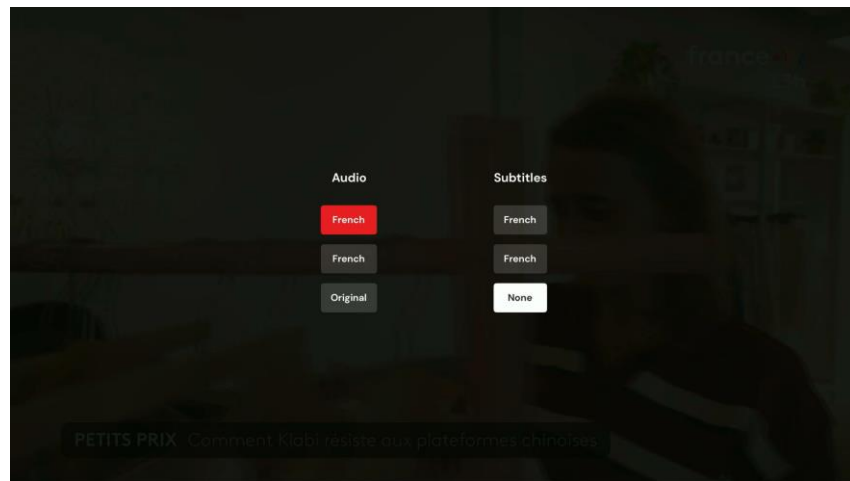
To change the audio or subtitle language, while watching a program or movie, bring up the player bar by pressing the center button on the remote.

Then navigate using the arrow keys to the **"5. Select language and subtitles"** button. Press the center button on the remote to confirm your selection. This will open a layer with audio and subtitle settings. Choose your preferred audio language and subtitle in the menu.

Select language and subtitles



Overlay with audio and subtitle settings



4.2.4 Recording a program / movie

To record a program/movie using the player, while watching the material, bring up the player bar by pressing the center button on the remote. Navigate using the arrow keys to the **"6. Schedule and end a recording for films or series"** button and press it.

An overlay will appear with options to choose from and information about the amount of recording space used. You can choose whether to record a single episode ("**Record episode**") or a series of episodes assigned to a given series ("**Record series**").

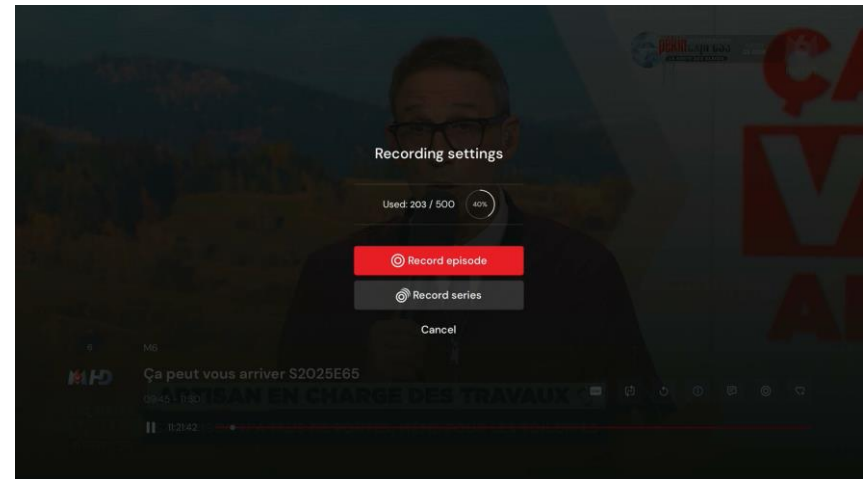
Schedule a recording for program or movie

Click on "Record" button to record the programme.



Recording settings

You will have the option to record just one episode or all upcoming episodes of the series



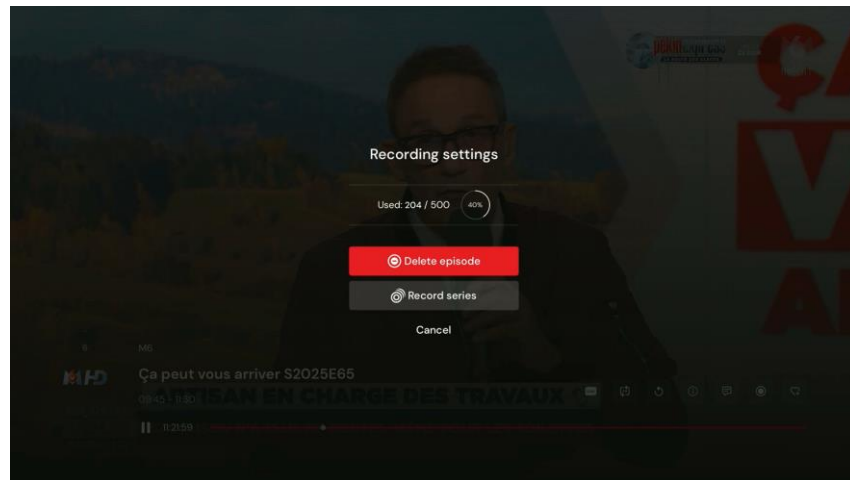
Manage recording

Click the "Recording settings" button to be able to delete a recorded episode or record episodes assigned to a given series.



Recorded material settings

Once you have recorded an episode or an entire series, you can delete the recordings by selecting one of the available options.



Recording – Icons and Meanings:

 Schedule recording / Record episode

 Record series

 Recorded material

 Recording settings

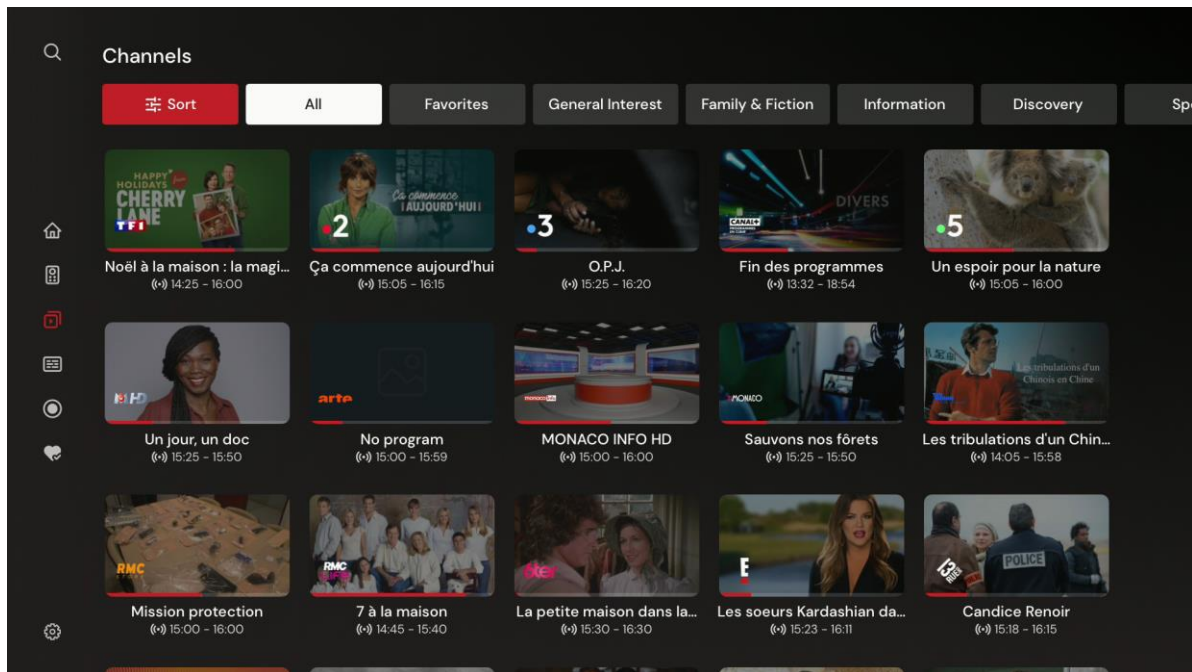
 Remove episode

 Cancel series recording

4.3 Channels

A subpage where you can quickly and easily view all channels available to you and see what program is currently being broadcast. A vertical grid of channels in the form of tiles that include the cover, name and time of the program currently being broadcast, as well as the channel logo and a progress bar, will make it easier for you to find what you are looking for.

Additionally, the available categories allow you to quickly filter channels based on the topics that interest you.



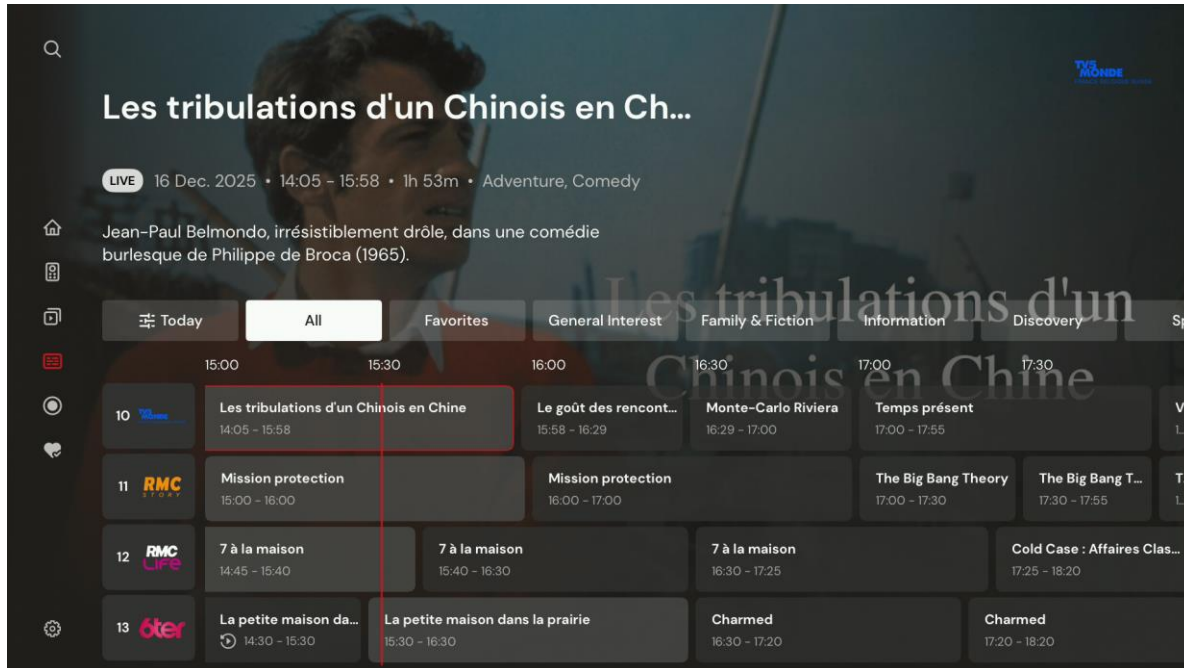
Categories:

- | | |
|---------------------|---------------------|
| 1. All | 8. Cinema |
| 2. Favorites | 9. Kids |
| 3. General Interest | 10. Music & Fashion |
| 4. Family & Fiction | 11. Italian |
| 5. Information | 12. English |
| 6. Discovery | 13. German |
| 7. Sport | 14. International |

4.4 TV Guide

You can open the Guide through the "TV Program" entry in the main menu. It lists all available channels and displays the available programme lineup on a time axis. You can also directly open the TV Guide using the GUIDE button on the remote control (*If MonacoTelecomTV is selected as TV provider*).

In the TV Program, you can navigate to your desired channel and start watching their program. Additionally, short descriptions of the content are provided for each program.



The guide displays the current and upcoming program, including titles, starting times and durations.

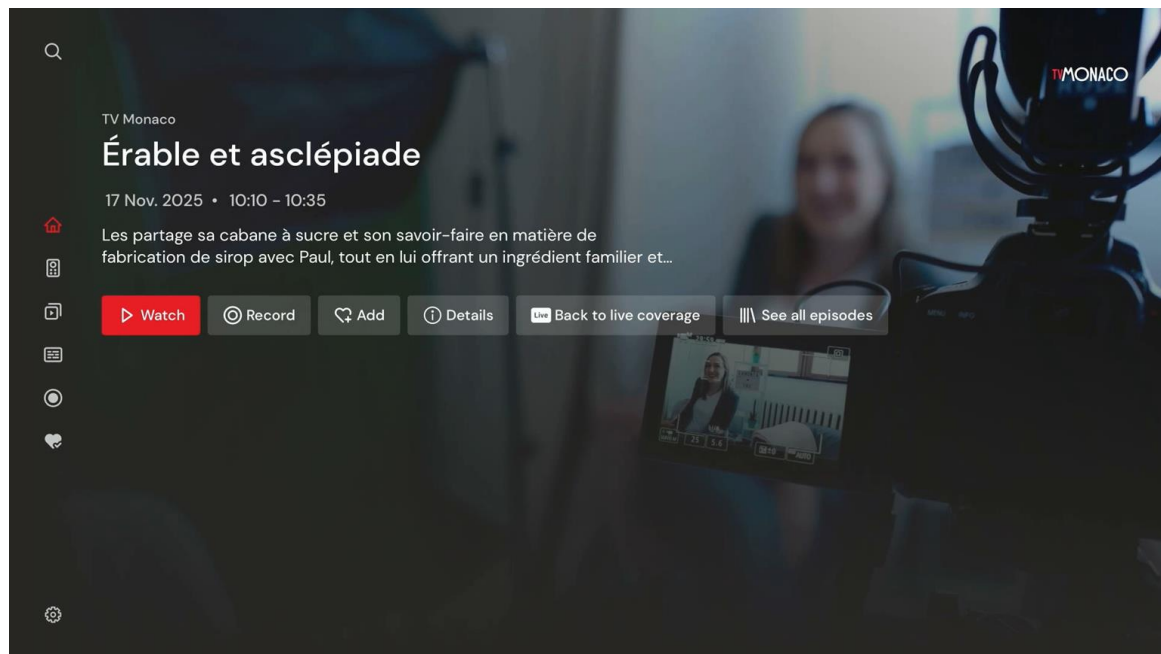
The program is shown on a time scale with 30-minute increments, with the coloured line indicating the current time.

You can switch the TV Program view between "All Channels" and "Favourites".

4.5 Program Details

The program details page includes the channel name, programme title, and, if applicable, the episode title, along with the date, start, and end time of the programme.

Furthermore, detailed information about the programme, such as the production year, country, runtime, and a comprehensive description of the content, is provided. Some programs may include additional information, such as cast and director, hidden under the Details button.



In the programme information view, you can also:

Watch

Watch a given program

Record

Record a show or entire series

Add

Add the program to your favorites

Details

Show additional information about the program

Back to live

Return to a given channel, to the live program

See all episodes

Go to the details of the entire program/series

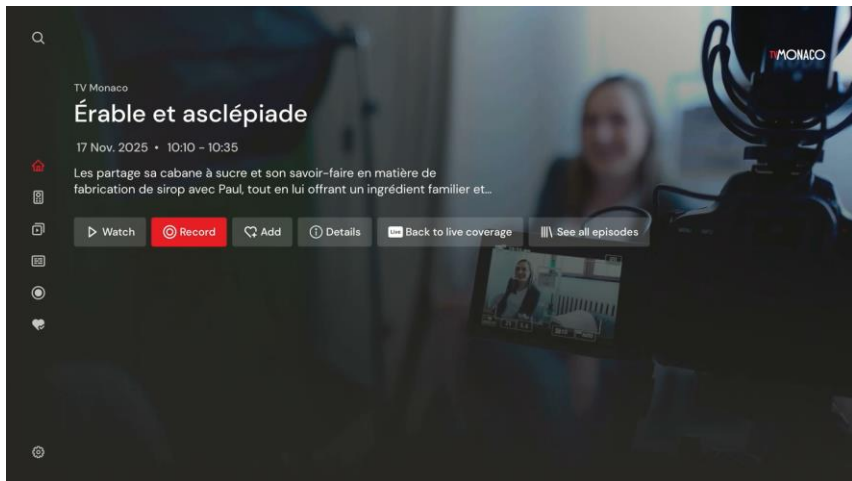
4.5.1 Recording a program / movie

To record a program / movie from the program details, press the **Record** button.

An overlay will appear with options to choose from and information about the amount of recording space used. You can choose whether to record a single episode ("Record Episode") or a series of episodes assigned to a given series ("Record Series").

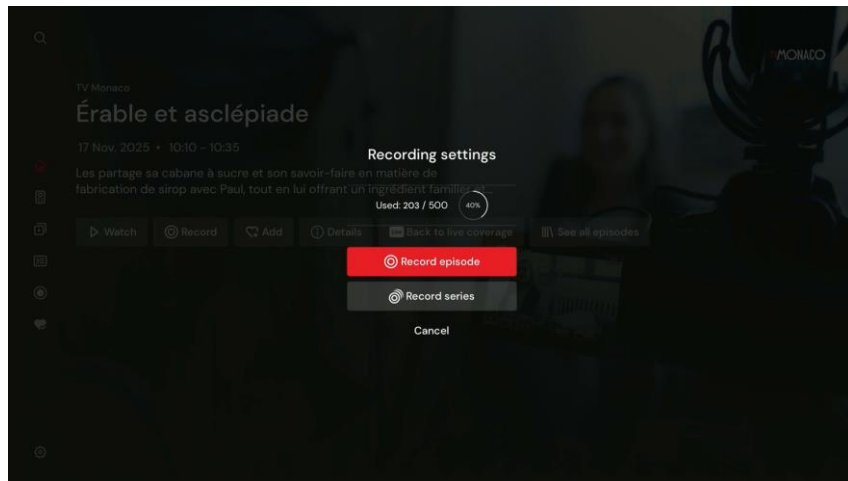
Schedule a recording for program or movie

Click on "Record" button to record the programme.



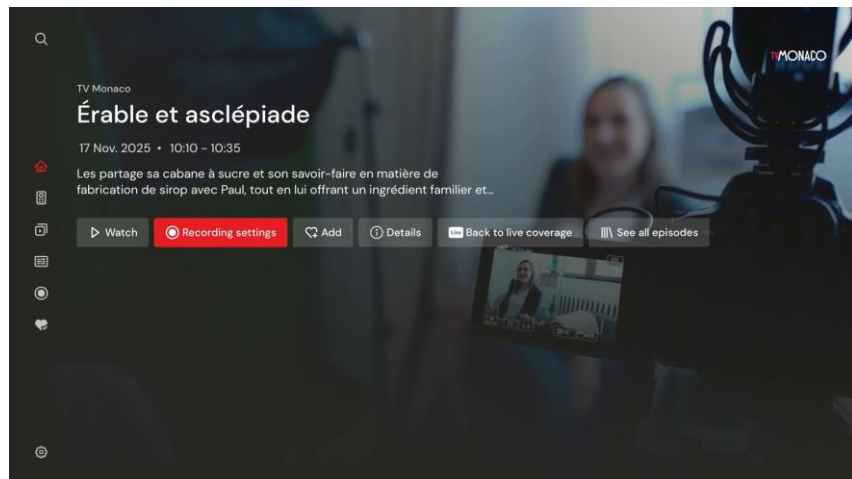
Recording settings

You will have the option to record just one episode or all upcoming episodes of the series



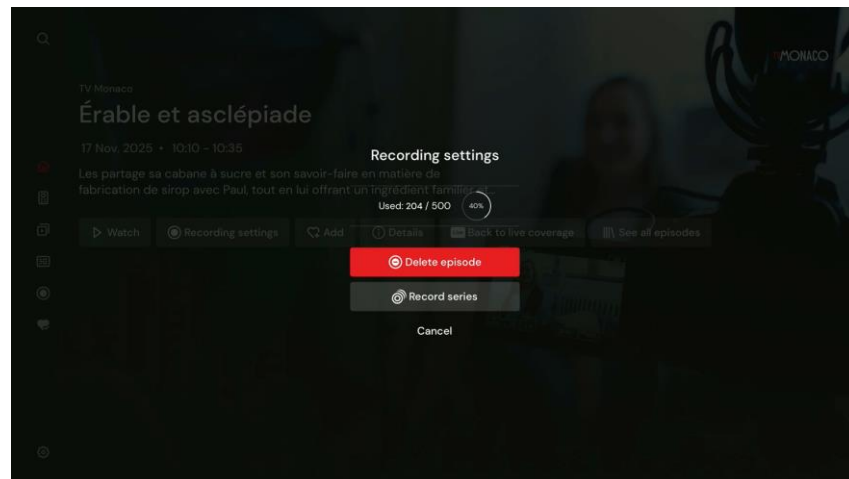
Manage recording

Click the "Recording settings" button to be able to delete a recorded episode or record episodes assigned to a given series.



Recorded material settings

Once you have recorded an episode or an entire series, you can delete the recordings by selecting one of the available options.



Recording – Icons and Meanings:

 Schedule recording / Record episode

 Record series

 Recorded material

 Recording settings

 Remove episode

 Cancel series recording

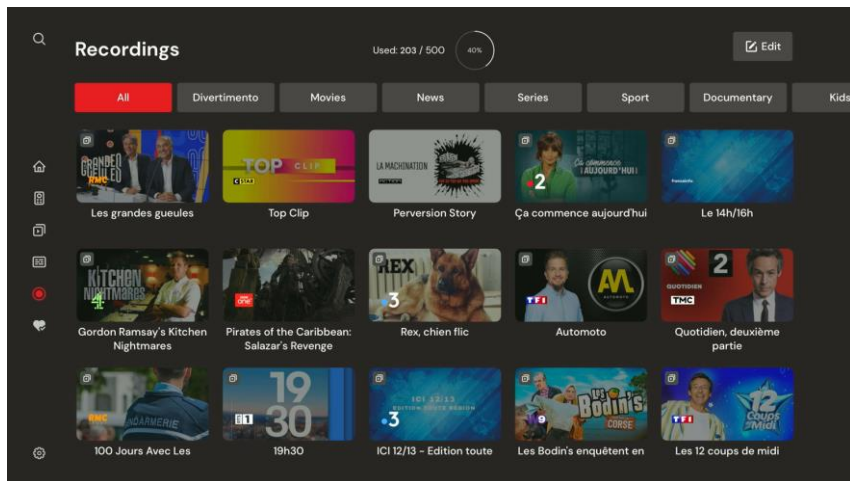
4.6 Recordings

All available and scheduled recordings are displayed on the "Recordings" subpage. You can select a category to quickly filter available recordings by genre, type, or category. You can also check your available recording space using a graphical indicator – a circle with a counter – that shows how much of your available space is used.

Click the "Edit" button to select all or individual recordings for deletion.

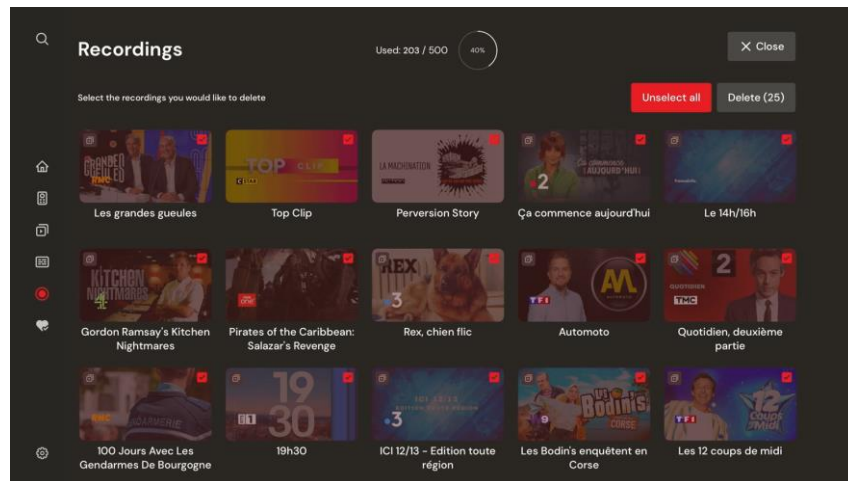
All recordings

View all available recordings, single episodes and entire series



Edit

Select all or individual recordings you want to delete by selecting the desired material.

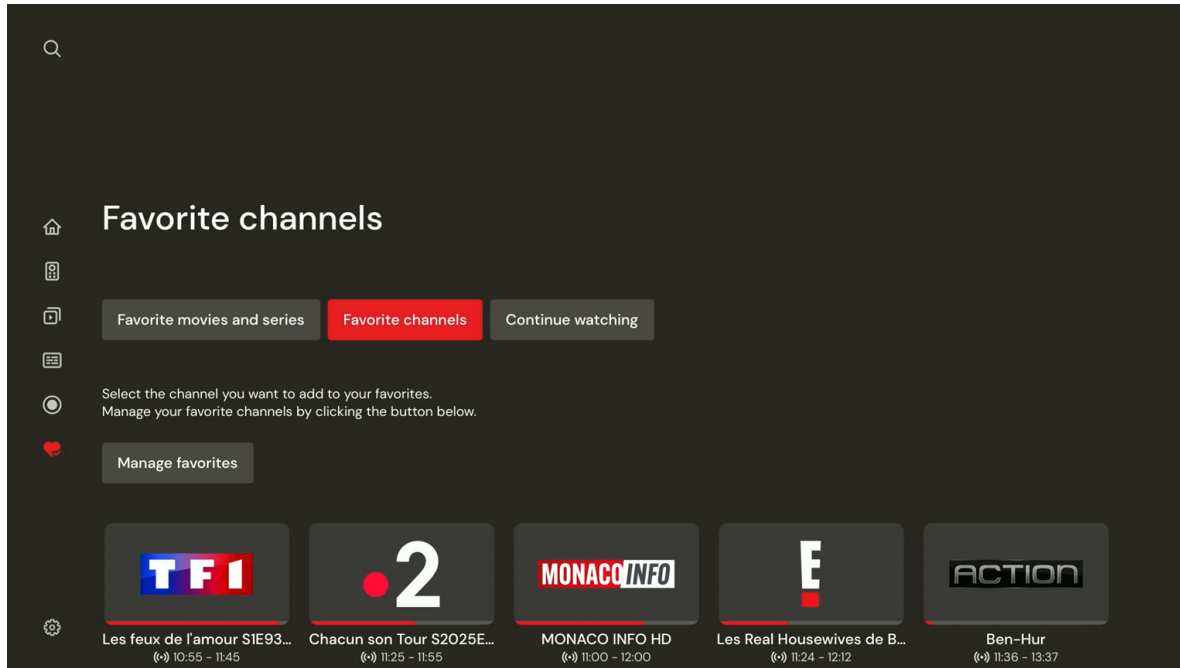


4.7 Favorites

A collection of all your favorite shows, series, and channels. You can easily return to a favorite and watch it again.

The "Favorite Channels" subpage contains all the channels you watch most often. To add, remove, or change the order of your favorite channels, click the "Manage Favorites" button.

The "Continue Watching" subpage contains content you started watching but didn't finish.

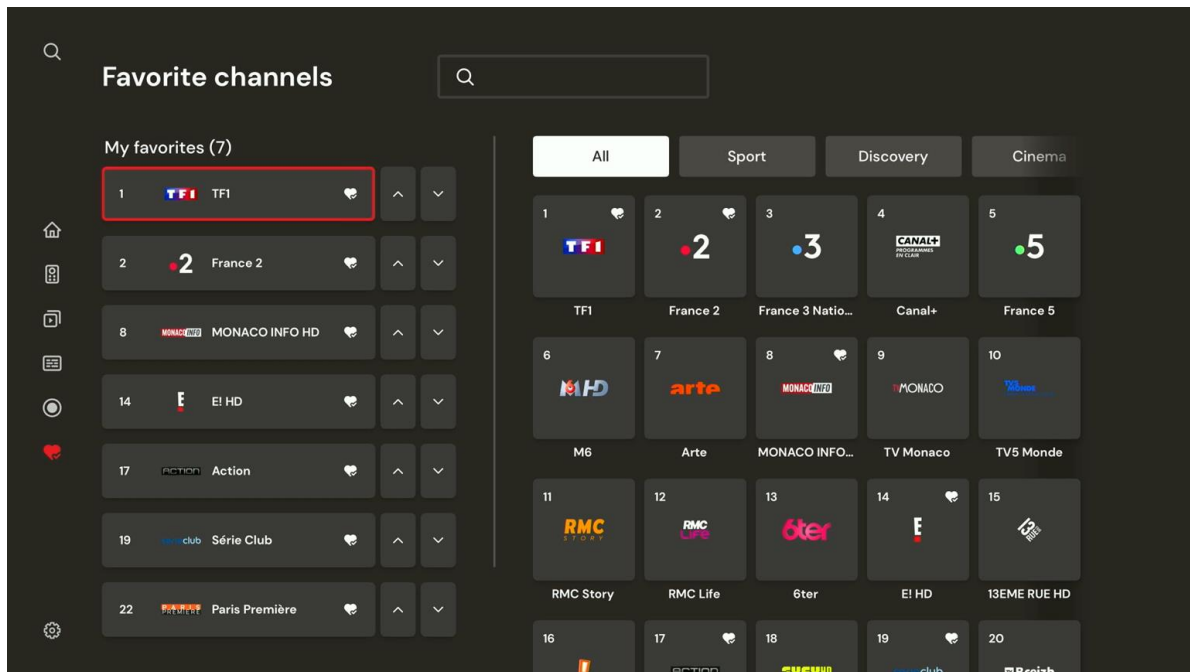


Subpages:

1. Favorite Movies and Series
2. Favorite channels
3. Continue watching

4.7.1 Manage favourite channels

To find your favorite channels quickly, you can create a personal favorites list. You determine which channels are listed and in what order. This will allow you to quickly and easily access materials that are important to you.



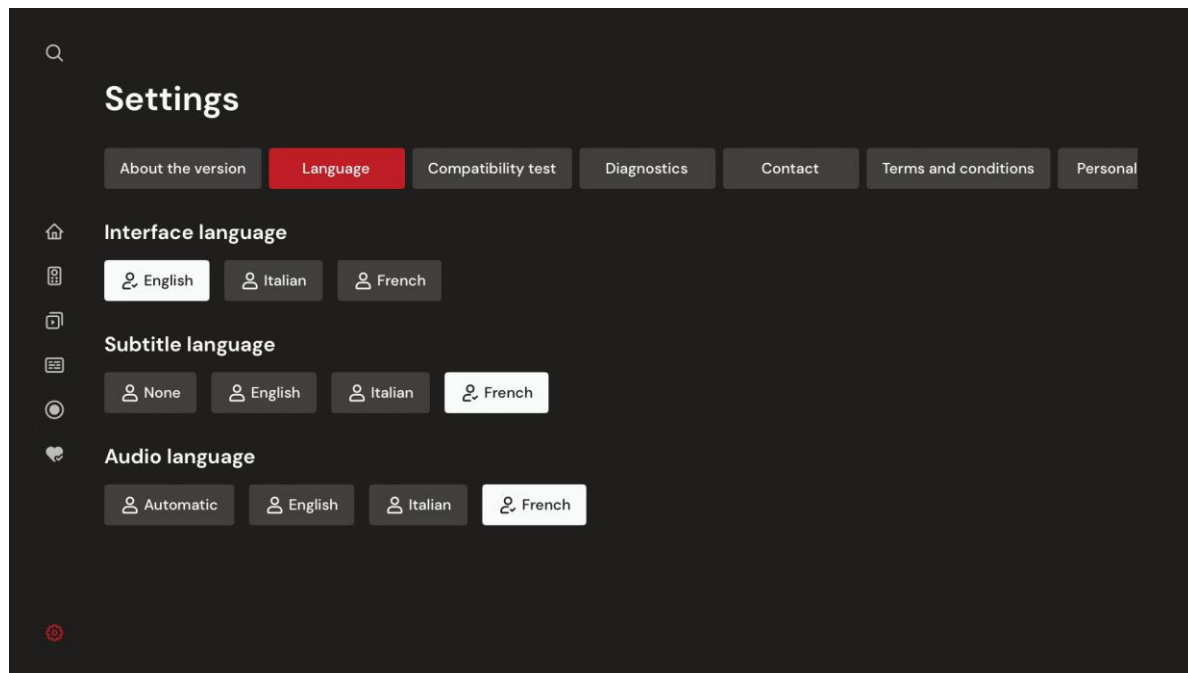
How do I add a channel to my favorites?

1. Expand the menu on the right side of the screen and Navigate to "Favorites" tab
2. Select the "Favorite channels" button, then the "Manage favorites" button which will take you to the correct subpage.
3. Highlight the channel you want to add to your favorites and press the OK button. A heart will appear in the upper right corner of the tile, indicating that the channel has been added to your favorites.
4. The channel you have added to your favorites will appear in the list on the left side of the screen.
5. To change the order of your favorite channels, highlight the arrow next to your favorite channel and press OK.

4.8 Settings

Management and detailed information about the application and device in one place, with the ability to quickly diagnose the network connection and device.

Furthermore, in the settings, you can change the application language, subtitles, and audio, and compatibility test.



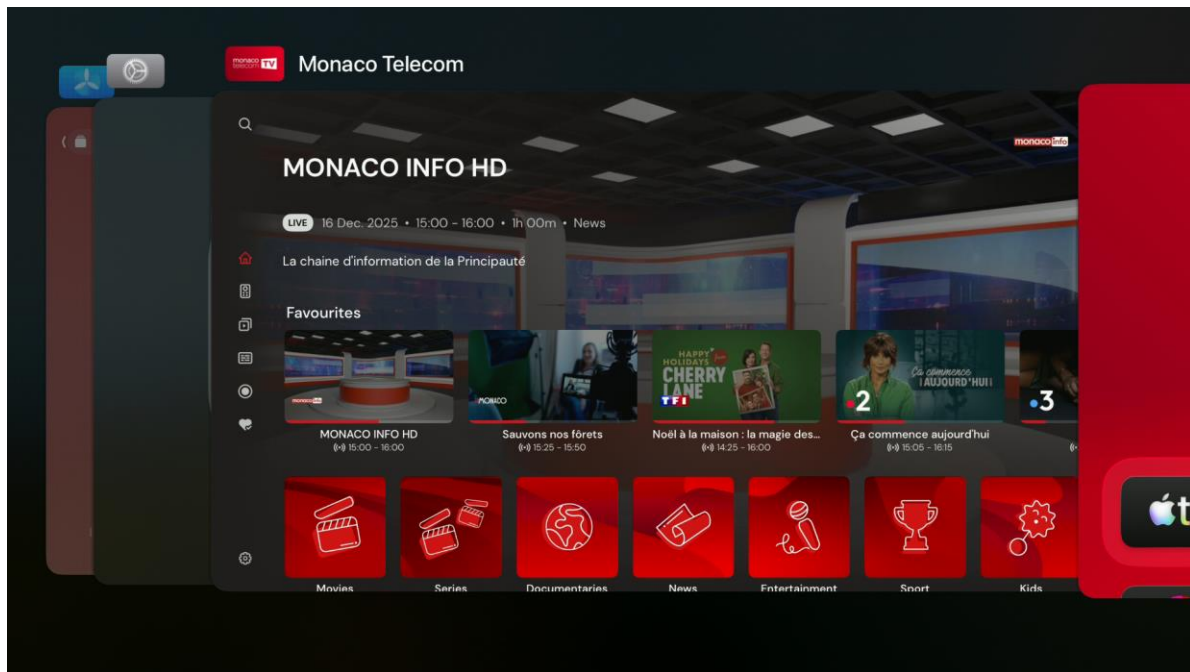
Subpages:

1. About version
2. Language
3. Compatibility test
4. Diagnostics
5. Contact
6. Terms and conditions
7. Personal data
8. Logout

5. First steps in case of problem with the MonacoTelecomTV app

5.1 Quit and relaunch the MonacoTelecomTV app

To start watching, launch the app from the Apple TV main menu. When you're done, you can close it to free up device memory and keep your system running smoothly. Regularly closing unused apps helps keep your Apple TV in top condition and speeds up its performance.



Quit and relaunch the application:

1. Turn on Apple TV.
2. On the Home screen, double-click the TV button on the Apple TV Remote app.
3. Press left or right on the trackpad to find the app you want to close
4. Double-press up on the trackpad to force the app to close.
5. To open an app, on the home page, select the app you want to open and press the "Ok" button on your remote.

5.2 Check if an update of your app is available

Update the app for an even better experience! The new version delivers faster performance, improved stability, and access to the latest features. The update also guarantees compatibility with the latest software on your Apple TV and seamless playback of your favorite channels and TV shows.

Follow the steps below to check if a newer version of the app is available.



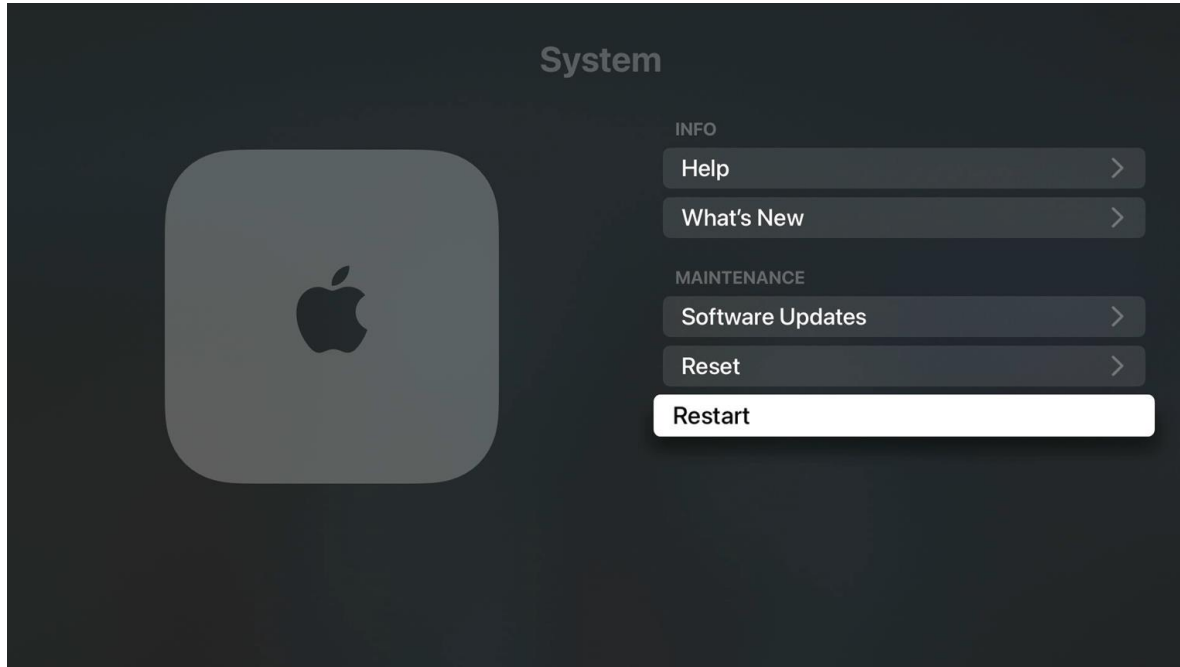
Update MonacoTelecomTV app:

1. Open the App Store app.
2. Search and select the **MonacoTelecomTV** app.
3. If "Open", is displayed, your app does not need an update.
or
If the option "Update" is available, click on it and the update process will start.


5.3 Reboot your Apple TV

Restart your Apple TV to refresh its operation and fix any minor errors. This will help restore the proper functioning of installed applications and improve overall system performance.

Follow the steps described below.



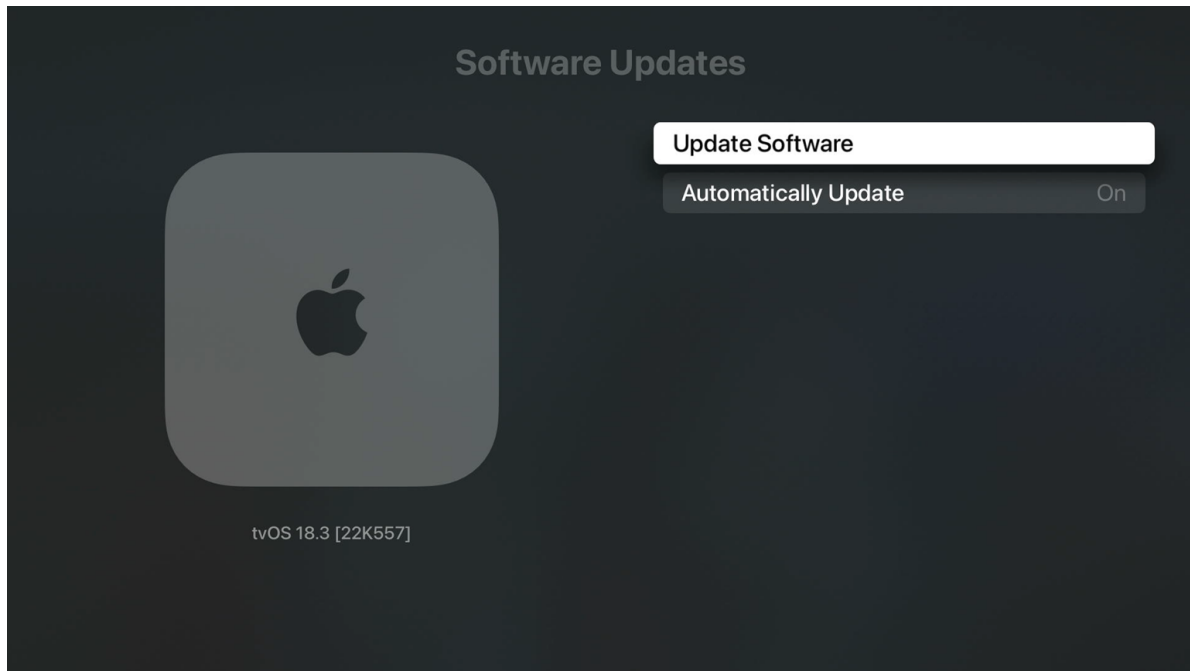
Reboot your Apple TV:

1. Press the settings  button on the Apple TV home screen.
2. Select the "System" and press the OK button.
3. Click "Restart" and your Apple TV will begin the restart process.


5.4 Check if an update for your Apple TV is available

Updating your Apple TV to the latest software version will bring improvements and new features. This will make your device more stable, faster, and more secure.

Follow the steps below to check if an update is available for your device.



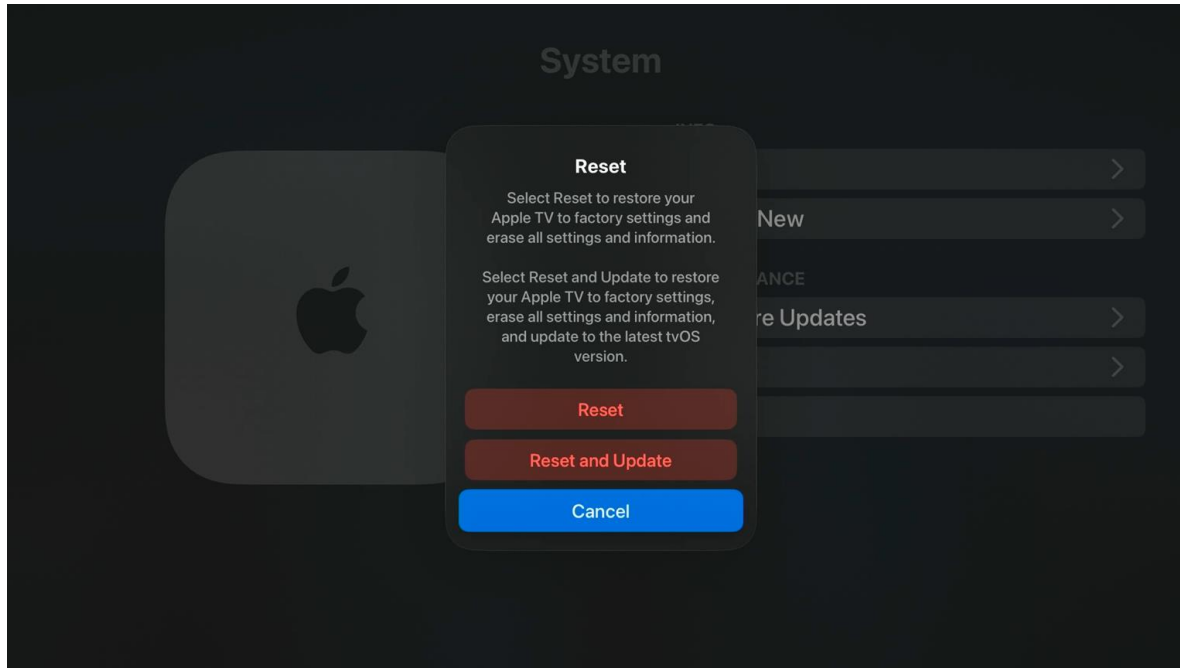
Update for your Apple TV:

1. Press the settings  button on the Apple TV home screen.
2. Select the "System" and press the OK button.
3. Select the "Software Updates" and press the OK button.
4. Click on "Update Software" and your Apple TV will start the update or confirm that the software is up to date.

5.5 Reset your Apple TV

Resetting your Apple TV to factory settings erases all data and returns the device to its original state. It can resolve major system issues or prepare the device for reuse. This option does not require an internet connection.

To reset your Apple TV, follow the steps on the right side of the screen.



Reset your Apple TV:

1. Press the **settings** ⚙️ button on the Apple TV home screen.
2. Select the "System" and press the OK button.
3. Select a reset option:
"Reset". This is the fastest way to restore your Apple TV to its original settings. This option does not require an internet connection.
or
"Reset and Update" : Restores your Apple TV to its original settings and installs software updates. This option requires an internet connection,
4. Keep your Apple TV plugged in until the reset process is complete.
5. Restart the MonacoTelecomTV app. If it is still not possible to restart the app, the problem probably affects not only MonacoTelecomTV, but all your apps.


5.6 Network settings

If your Wi-Fi password changes or you want to connect your Apple TV to a different Wi-Fi network, you can adjust this setting through the device settings.

Follow the step-by-step instructions below to connect to another network.



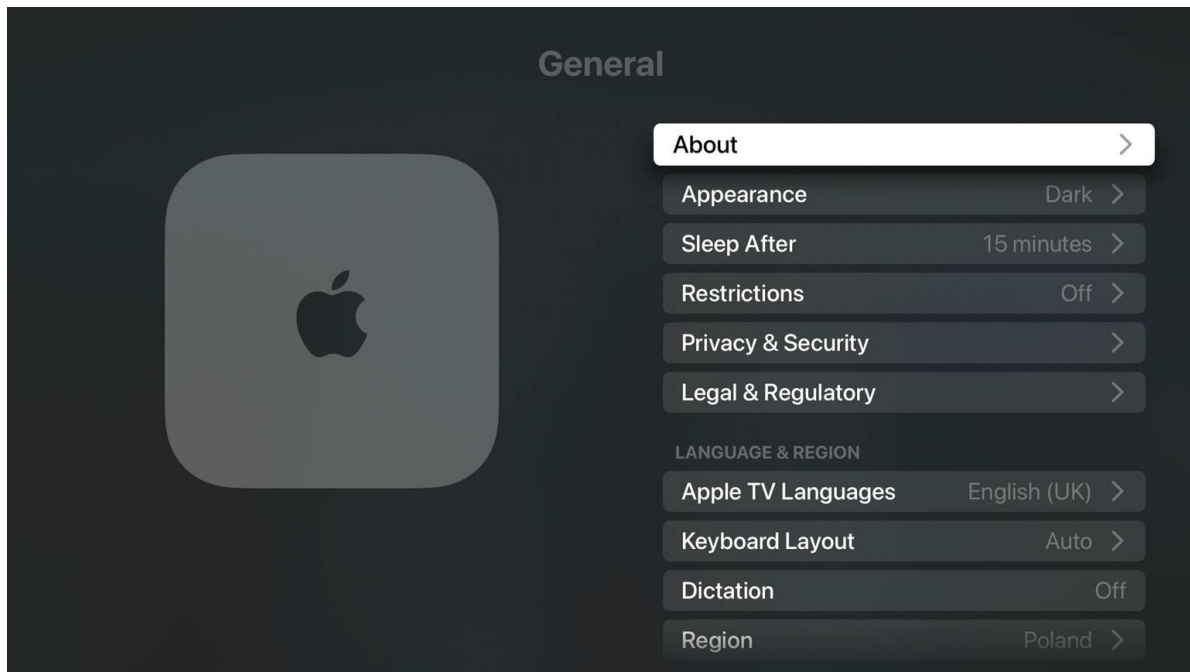
Go to Wi-Fi settings:

1. Press the settings  button on the Apple TV home screen.
2. Select the "Network" and press the OK button.
3. Click on "Wi-Fi" and choose the name of a compatible Wi-Fi network to join.


5.7 Retrieving Device Information

In case of a defect with your Apple TV and when contacting our support, you may be asked to provide the serial number or software version of your MonacoTelecom TV.

To view information about your device, follow the steps below.



Retrieving Device Information:

1. Press the settings  button on the Apple TV home screen.
2. Select the "General" and press the OK button.
3. Go to the "About" page.
4. On this page you will find detailed information about your Apple TV device.

6. FAQ

6.1 On which Apple TV can I watch MonacoTelecomTV?

- The MonacoTelecomTV app is available on the Apple TV 4K and the Apple TV HD (4th generation).
- Airplay feature on iOS smartphones and tablets or Mac computers is also compatible with the 2nd and 3rd generation Apple TV.

6.2 Where can I find my MonacoTelecomTV credentials?

- Your MonacoTelecomTV credentials have been sent to you by email.
- If you wish to change your credentials go to your Monaco Telecom customer space: <https://espace-client.monaco-telecom.mc>.

6.3 How can I update the MonacoTelecomTV app on the Apple TV?

To manually update the app:

- Open the App Store app.
- Search and select the MonacoTelecomTV app.
- If «Open», is displayed, your app does not need an update.
- If the option «Update» is available, click on it and the update process will start.

To update automatically all your apps:

- Go to the Apple «Settings»
- Go to «Apps»
- Activate «Automatically Update Apps».

6.4 How to use the Guide button on MonacoTelecomTV remote?

The Guide button works only when MonacoTelecomTV is selected as TV provider.

To select your TV Provider:

- Go to the Apple «Settings»,
- Go to «Users and Accounts»,
- Select «TV Provider»,
- Click on «Login» and select MonacoTelecomTV in the list of TV providers,
- Fill in your MonacoTelecomTV credentials.

6.5 How can I restart the MonacoTelecomTV app after a crash?

Step 1 – Close and restart the MonacoTelecomTV app (fixes the problem in 99% of cases):

- Press the SCREEN button twice in quick succession,
- Each open app is displayed in a small window on the screen,
- On the D-Pad of your remote, press left or right until you reach the MonacoTelecomTV window,
- When you are on the MonacoTelecomTV window, slide your finger upwards; the MonacoTelecomTV window will disappear from the top of the screen and close,
- Return to the Apple TV main menu and restart the MonacoTelecomTV app,
- If this does not work, go to step 2.

Step 2 – Restart Apple TV:

- Go to "Settings",
- Go to "System",
- Select "Restart",

or

- Press the Home and Menu buttons simultaneously for 5 seconds.
- After restarting the Apple TV, start the MonacoTelecomTV app. If it still doesn't work, go to step 3.

Step 3 – Reset / Reset:

- Go to "Settings",
- Go to "System",
- Select a reset option: "Reset" : This is the fastest way to restore your Apple TV to its original settings. This option does not require an internet connection. "Reset and Update" : Restores your Apple TV to its original settings and installs software updates. This option requires an internet connection,
- Keep your Apple TV plugged in until the reset process is complete.
- Restart the MonacoTelecomTV app. If it is still not possible to restart the app, the problem probably affects not only MonacoTelecomTV, but all your apps.

Step 4 – Hard reset: unplug the power cable

- Unplug and replug the Apple TV power cable,
- Repeat this procedure 5 times within 10 seconds,
- Restart the MonacoTelecomTV application.

6.6 How do I force quit an app using Apple TV Remote?

- Turn on Apple TV,
- On the Home screen, double-click the TV button on the Apple TV Remote app,
- Swipe right on the trackpad to find the app you want to close,
- Swipe up on the trackpad to force the app to close.

6.7 Can I change the order of channels?

– Yes, it is possible to change the order of the favorite channels displayed in the "Channel list" in the player. You can do this by selecting your **favorite channels**. However, it is not possible to change the order of channels displayed in "TV Guide" or on the **Channels page**.

6.8 Can I watch TV and my recordings on my smartphone or tablet?

– Yes, it's possible! All live TV channels and recordings are available from your tablet or smartphone via the MTTV app.

6.9 Useful links

- Monaco Telecom website: <https://www.monaco-telecom.mc>
- MonacoTelecomTV support: <https://www.monaco-telecom.mc/assistance-mt>
- MonacoTelecomTV Tips & Tricks:
- Monaco Telecom Community:
- myMT customer area: <https://espace-client.monaco-telecom.mc>
- Apple Assistance: <https://support.apple.com>
- Monaco Telecom customer care: 99 66 33 00 (free call, Mo–Sun : 8am–10pm).

7. Safety Information

WARNING: To avoid injury, read the following safety information and the operating instructions before using Apple TV. Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to Apple TV or other property.

Important safety instructions

Read and follow these instructions to use Apple TV safely.

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use Apple TV near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with these instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.
- Protect the power cord from being walked on or pinched, particularly at the plugs and at the point where it exits from Apple TV.
- Only use attachments/accessories specified by Apple.
- Unplug Apple TV during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when Apple TV has been damaged in any way, such as when the power cord or plug is damaged, liquid has been spilled or objects have fallen into Apple TV, or Apple TV has been exposed to rain or moisture, does not operate normally, or has been dropped.

Power:

Apple TV has no on/off switch. The Power button on the Siri Remote or Apple TV Remote (2nd generation or later) puts Apple TV to sleep, and wakes Apple TV from sleep. To disconnect Apple TV from power, unplug the power cord. Make sure the power cord is always easily accessible. When connecting or disconnecting Apple TV, always hold the plug by its sides. Keep fingers away from the metal part of the plug.

Location:

Do not use Apple TV outdoors. Apple TV is an indoor product. Do not place naked flame sources, such as lighted candles, on or near Apple TV. Do not expose Apple TV to dripping or splashing, and do not place any object filled with liquid, such as a vase, on Apple TV. Do not move Apple TV if it is connected to a TV, computer, or other electronic device.

WARNING: To reduce the risk of fire or electric shock, do not expose Apple TV to rain, liquid, moisture, excessive heat, or naked flame.

Battery and charging:

Don't attempt to replace the Siri Remote or Apple TV Remote battery yourself—you may damage the battery, which could cause overheating, fire, and injury. The lithium-ion battery in the Siri Remote or Apple TV Remote should be serviced or recycled by Apple or an authorized service provider, and must be recycled or disposed of separately from household waste. Dispose of batteries according to your local environmental laws and guidelines.

For information about Apple lithium-ion batteries and battery service and recycling, go to apple.com/batteries/service-and-recycling. For information about charging, see “Charging the Siri Remote or Apple TV Remote” below.

Repairing:

Do not make repairs yourself. You can find more information about getting service at support.apple.com/apple-tv/repair/service.

WARNING: Do not attempt to open Apple TV or disassemble it. You run the risk of electric shock, and damage caused by disassembly is not covered by the limited warranty. No user-serviceable parts are inside.

Handling:

Your Apple TV may be damaged by improper storage or handling. Be careful not to drop Apple TV when transporting it.

Explosive and other atmospheric conditions:

Using Apple TV and Siri Remote or Apple TV Remote in any area with a potentially explosive atmosphere, such as areas where the air contains high levels of flammable chemicals, vapors, or particles (such as grain, dust, or metal powders), may be hazardous. Exposing Apple TV and Siri Remote or Apple TV Remote to environments having high concentrations of industrial chemicals, including near evaporating liquified gasses such as helium, may damage or impair Apple TV and Siri Remote or Apple TV Remote functionality. Obey all signs, and instructions.

Medical conditions:

If you have a medical condition that you believe could be affected by using Apple TV (for example, seizures, blackouts, eyestrain, or headaches), consult with your physician prior to using Apple TV.

Medical devices:

The Siri Remote or Apple TV Remote contains radios that emit electromagnetic fields. These electromagnetic fields may interfere with pacemakers, defibrillators, and other medical devices. Keep at least 6 inches (approximately 15 cm) of separation between your pacemaker or defibrillator and the remote. If you suspect the remote is interfering with your pacemaker or any other medical device, stop using it and consult your physician for information specific to your medical device.

Repetitive motion:

When you perform repetitive activities such as playing games on Apple TV, you may experience occasional discomfort in your hands, arms, wrists, shoulders, neck, or other parts of your body. If you experience discomfort, stop those activities and consult a physician.

Charging the Siri Remote or Apple TV Remote:

Charge the third-generation Siri Remote or Apple TV Remote with a USB-C cable. Charge the first- or second-generation Siri Remote or Apple TV Remote with the included Lightning cable, or with other third-party “Made for iPhone” Lightning cables. Using counterfeit or damaged cables or chargers, or charging when moisture is present, can cause fire, electric shock, injury, or damage to the remote or other property. When you use a power adapter to charge the Siri Remote or Apple TV Remote, make sure the cable is fully inserted into the power adapter before you plug the adapter into a power outlet.

Lightning cable and connector (First- or Second-Generation Siri Remote or Apple TV Remote):

Avoid prolonged skin contact with the connector when the Lightning cable is plugged into a power source, because it may cause discomfort or injury. Avoid situations where your skin is in contact with the Lightning connector for a long period of time when it’s plugged in. For example, while the Siri Remote or Apple TV Remote is charging or while the Lightning cable is plugged into a power source, don’t sit or sleep on it or place it under a blanket, pillow, or your body. Take special care if you have a physical condition that affects your ability to detect heat against the body.

Discoloration of the Lightning connector after regular use is normal. Dirt, debris, and exposure to liquids may cause discoloration. To remove the discoloration or if the cable becomes warm during use or won’t charge the Siri Remote or Apple TV Remote, disconnect the Lightning cable from your computer or power adapter and clean it with a soft, dry, lint-free cloth. Do not use liquids or cleaning products when cleaning the Lightning connector.

Gaming:

Avoid excessive motion when playing games on Apple TV. Maintain a secure grip on remotes or game controllers to prevent injury or accidental damage.

7.1 Important handling information

Cleaning and care:

To clean Apple TV, unplug the power cord and all cables. Then use a soft, dry, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean Apple TV.

WARNING: Do not attempt to open Apple TV or disassemble it. You run the risk of electric shock, and damage caused by disassembly is not covered by the limited warranty. No user-serviceable parts are inside.

Operating environment:

Apple TV works best in ambient temperatures between 32° and 95° F (0° and 35° C) and can be stored at temperatures between -4° and 113° F (-20° and 45° C). While you're using Apple TV, it's normal for the case to get warm. The Apple TV case is designed to transfer heat from inside the unit to the cooler air outside.

Operating environment:

Apple TV works best in ambient temperatures between 32° and 95° F (0° and 35° C) and can be stored at temperatures between -4° and 113° F (-20° and 45° C). While you're using Apple TV, it's normal for the case to get warm. The Apple TV case is designed to transfer heat from inside the unit to the cooler air outside.

Do not operate Apple TV in areas with significant amounts of airborne dust or particulate matter that might clog the ventilation openings.

Device information:

Information such as the model number, serial number, and electrical rating is located on the bottom of Apple TV. To find the serial number onscreen, in Settings, go to General > About.

7.2 FCC compliance statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this product not authorized by Apple could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, television sets, and other electronic devices.

Exposure to radio frequency energy:

The radiated output power of this device meets the limits of FCC/ISED Canada radio frequency exposure limits. This device should be operated with a minimum separation distance of 20 cm (8 inches) between the equipment and a person's body.

Responsible party (contact for FCC matters only):

Apple Inc.

One Apple Park Way, MS 911-AHW

Cupertino, CA 95014

USA

7.3 Disposal and recycling information



The symbol above means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. The separate collection and recycling of your product and/or its battery at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For information about Apple's recycling program, recycling collection points, restricted substances, and other environmental initiatives, go to apple.com/environment.

Battery service:

The lithium-ion battery in the Siri Remote or Apple TV Remote should be serviced by Apple or an authorized service provider, and must be recycled or disposed of separately from household waste. For more information about battery service and recycling, go to the [Battery Service and Recycling website](#).

Dispose of batteries according to your local environmental laws and guidelines.

7.4 Apple TV Support site

– Comprehensive support information is available online at [Apple TV Support](#). To contact Apple for personalized support (not available in all countries or regions), go to [Contact Support](#).

Got a question? Need help?

Monaco Telecom is here to help

at 99 66 33 00, 7 days a week, from 8 a.m. to 10 p.m.

Fontvieille Boutique

9, rue du Gabian

www.monaco-telecom.mc

