User Manual

1 In the Box

Set Top Box

Remote Control

Power Supply

HDMI Cable

AAA Batteries

2 Remote Control Unit

Voice Remote Microphone
Microphone for voice remote control

Direct Number Entry
Manual entry of numbers 0-9

Teletext
Open Teletext service for the current channel

Apps and Games
Open the Apps and Games section

Google Assistant
Press the mic button to talk to Google Assistant

Back
Revert back to the previous displayed screen

Volume
Increase / Decrease audio volume

Trick Play Functions
Fast Forward / Backwards, Play/Pause

Netflix
Open the Netflix Application

Power On / Standby
Power On / Off STB

Information
Displays content information

Settings
Access the TV Application Settings

Navigation
Navigation up, down, left, right and select

Home
Opens the home page

Guide
Open the EPG Guide

Channel Zapping
Change channel up and down the channel list

Mute
Mute / Unmute Audio Output

Colour Select Functions
HbbTV shortcuts

Prime Video
Open the Prime Video Application

2. 1 Talk to Google Assistant

Do more on your TV with your voice. Press the Google Assistant button on your remote to quickly search 500,000+ movies and shows, get recommendations to match your mood, control smart home devices, and more.

Do I need a Google Account to enjoy my MonacoTelecom TV ?

No, a Google Account is not required to use MonacoTelecom TV.

3 Safety Information

Careful!
Please read all of the instructions before operating the device for the first time and retain for future reference

- Only use attachments/accessories specified or provided by the manufacturer (such as the exclusive supply adapter, battery, etc.).
- Please refer to the information on the product enclosure for electrical and safety information before installing or operating the device.
- WARNING: To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.
- The device shall not be exposed to dripping or splashing, and no objects filled with liquids, such as vases, shall be placed on the device.
- This mark indicates a risk of electric shock.
- To prevent injury, this device must be securely attached to the floor/wall in accordance with the installation instructions.
- Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent types.
- The battery (battery or batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire, or the like.
- Excessive sound pressure from earphones and headphones can cause hearing loss. Listening to music at high volume levels and for extended durations can damage one's hearing.
- In order to reduce the risk of damage to hearing, one should lower the volume to a safe, comfortable level, and reduce the amount of time listening at high levels.
- When not in use and during movement, please take care of the power cord set, e.g. tie up the power cord set with a cable tie or something similar. It shall be free from sharp edges or similar which can cause abrasion of the power cord set. When put into use again, please make sure the power cord is not damaged. The absence of a light indication on the device does not mean that it is fully disconnected from the mains. To disconnect the device completely, the mains plug must be pulled out.
- Attention should be drawn to environmental aspects of battery disposal.
- No naked flame sources, such as lighted candles, should be placed on the device.
- To prevent the spread of fire, keep candles or other open flames away from this device at all.
- Equipment with this symbol is a Class II or double-insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

3.1 Precaution

- Never try to open the device. It is dangerous to touch the inside of the device due to high voltages and possible electrical hazards.
- Opening the device will void the warranty of the product. Refer all maintenance or servicing to suitably qualified personnel.
- When you are connecting cables, be sure that the device is disconnected from the mains supply voltage. Wait a few seconds after switching off the device before you move the device or disconnect any equipment.
- It is a necessity that you only use an approved extension and compatible wiring that is suitable for the electrical power consumption of the installed equipment. Please ensure that the electrical power supply corresponds with the voltage on the electrical identification plate at the back of the device.

3.2 Declaration of conformity

- Hereby, Skyworth declares that the equipment is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address https://www.strong.tv/en/Doc.

3.3 Operating Environment

- Do not install this equipment in a confined space such as a bookcase or similar unit.
- Do not use the device near damp, and cold areas, protect the set from overheating.
- Do not place candles near the opening area, to avoid flammable foreign material from entering the device.
- Keep away from direct sunlight.
- Do not use the device near dust place.

3.4 WEEE Directive

- Correct Disposal of this device. This marking indicates that this device should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the device was purchased. They can take this device for environmentally safe recycling.

HIGH-DEFINITION MULTIMEDIA INTERFACE

The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

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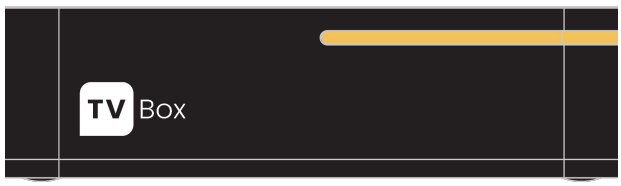
Address: Teinfaltstraße 8/4.Stock. 1010 Vienna. Austria.

Google Assistant is not available in all languages and countries.

4 First Installation

4.1 Precaution

Please note: batteries shall be inserted into the remote control. The remote control comes with built-in Bluetooth, so you don‘t need a clear line of sight between the remote control and the decoder.

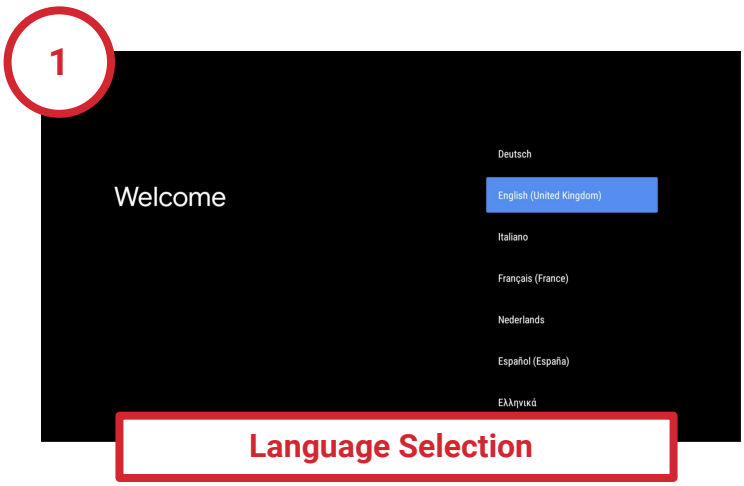


Connection to the TV Set

1. Connect the TV box to the TV using the supplied HDMI cable.
2. Connect the power adapter to the TV box and plug it in a power socket.
3. Make sure the TV is turned on.
4. Select the TV input to which the TV box is connected to.
5. Once the connection is successfully established, the Welcome Assistant will appear on the TV screen.

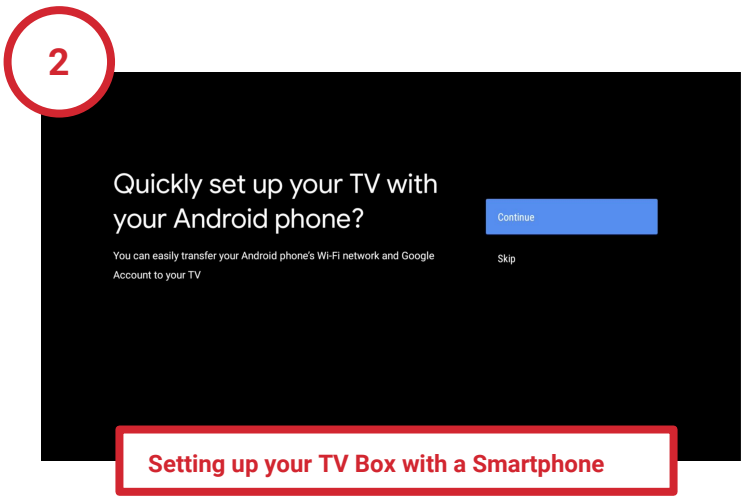
4.2 Setup

Once you have connected your device to your TV and power source as described in Section 4.1, your TV Box will initiate the setup process. After booting up for the first time, pressing any button on the remote control will trigger the automatic connection between your remote control and the TV Box.



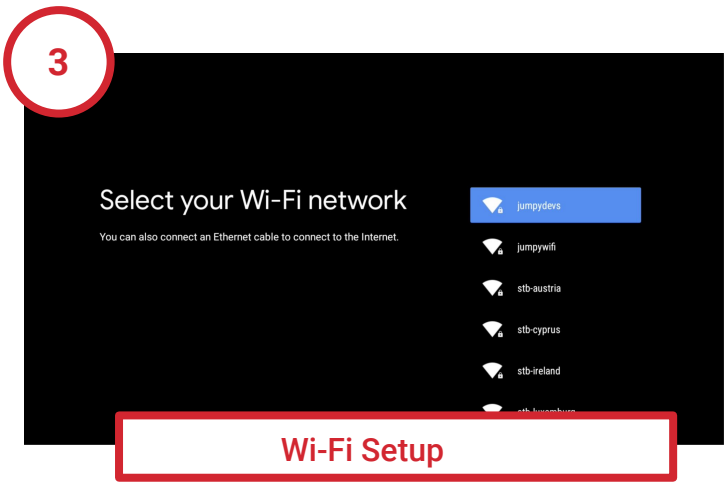
Now, please choose your preferred language. The TV app supports the following languages:

- Englisch
- German
- French
- Italian



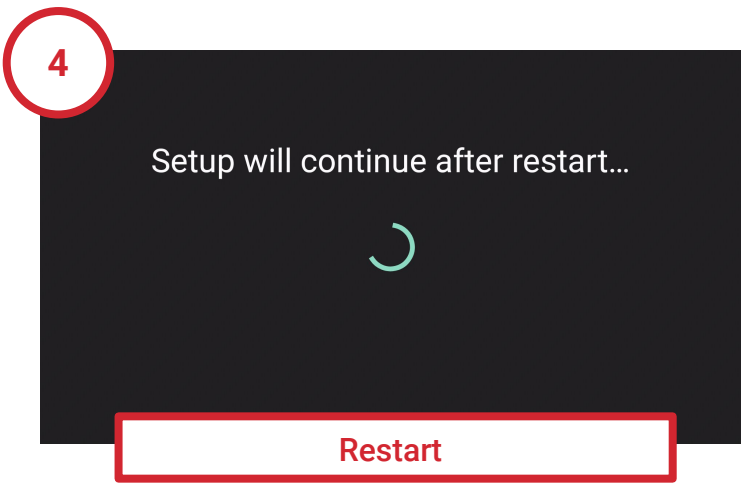
If you have a smartphone, you can use it to quickly and easily transfer Wi-Fi passwords and your Google Account to the TV Box.

To do this, ensure that Wi-Fi and Bluetooth are enabled on your smartphone.



For the best and uninterrupted TV experience, we recommended to connect your TV Box to the internet using a Ethernet cable.

However, if you prefer to set up your TV Box manually for Wi-Fi, you will now be prompted to connect to a home network. Select your desired Wi-Fi network from the list and follow the on-screen instructions to establish the connection.



Once the network connection is successfully established, some basic settings will be transferred to your TV Box. Your Box will automatically restart at the end of this step. This process may take a few moments. Please do not power off the TV Box during this process.

After restart, you will be asked to confirm your language and network settings one more time.

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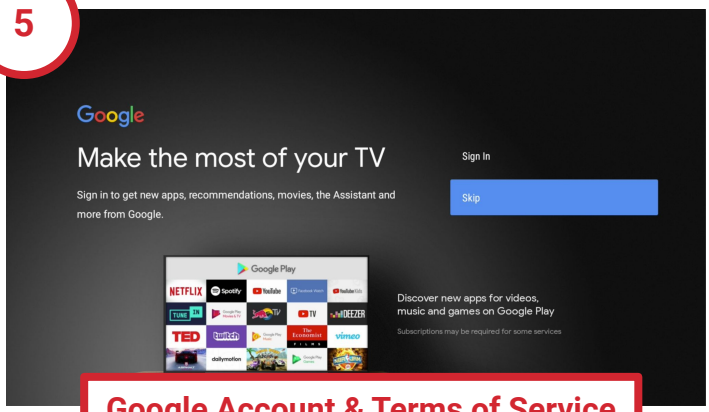

Google Account & Terms of Service

Follow the on-screen instructions to set up a Google Account on your TV Box if desired.

By setting up a Google Account on the device, you will gain access to thousands of apps on the Google Play Store and unlock the full functionality of your TV Box.

You can also add a Google Account to the device later at any time in the system settings.

Regardless of whether you decide to add a Google Account, you will be shown the Google Terms of Service and Privacy Policy. Please Accept these to complete the setup.

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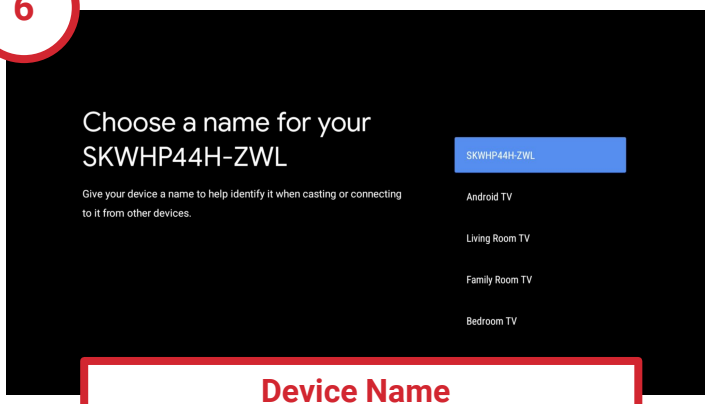

Device Name

Here, you can assign a name to your TV Box. This can help you locate the device in your network later on.

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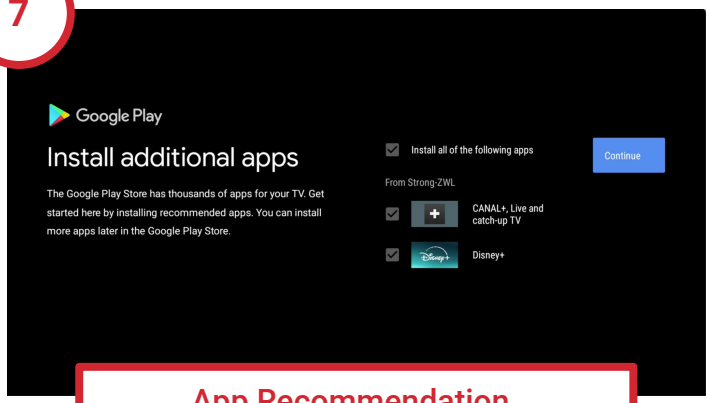

App Recommendation

We have already taken the liberty of selecting some useful apps for you in the Google Play Store. In the next step, you can decide whether you want to install all of the suggested apps, only a few of them, or none at all.

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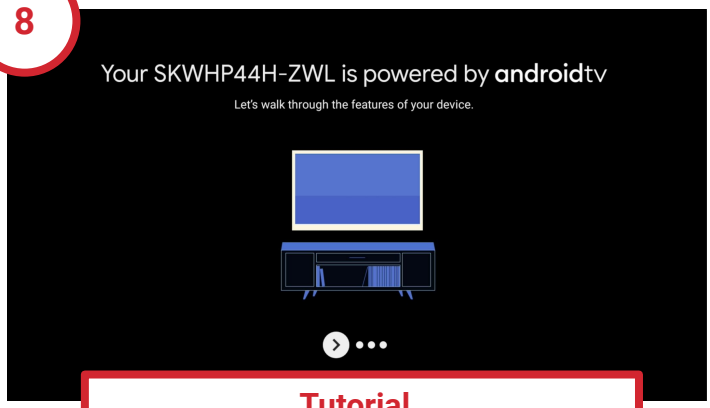


Tutorial

In the final step of the setup process, you have the option to familiarize yourself once again with the key features step by step.

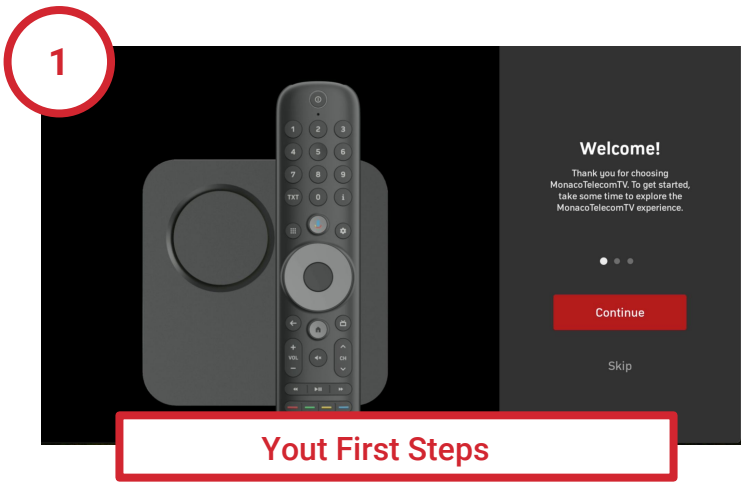
5 MonacoTelecom TV Features

5.1 Your First Steps and Login

After the initial setup of your TV Box, you will be automatically logged in. To use your TV Box, it must be connected to the internet in your home network (see "first installation" > "setup").

Switch on your TV Box using the power button on the provided remote control. After a brief moment, you will be automatically logged in. If something goes wrong, please ensure that your TV is turned on and correctly connected to the TV Box via the HDMI cable, as described in Chapter 4.1 „Initial Setup.“

The operation status of the TV Box is indicated by the LED light. The LED light will be white when the box is turned on and red in standby mode. The TV Box is in the initial setup process when the LED light is white and approximately 60 seconds after powering on the device from deep standby mode. If you‘re switching on from active standby mode, the device should be up and running after approximately 10 to 15 seconds..



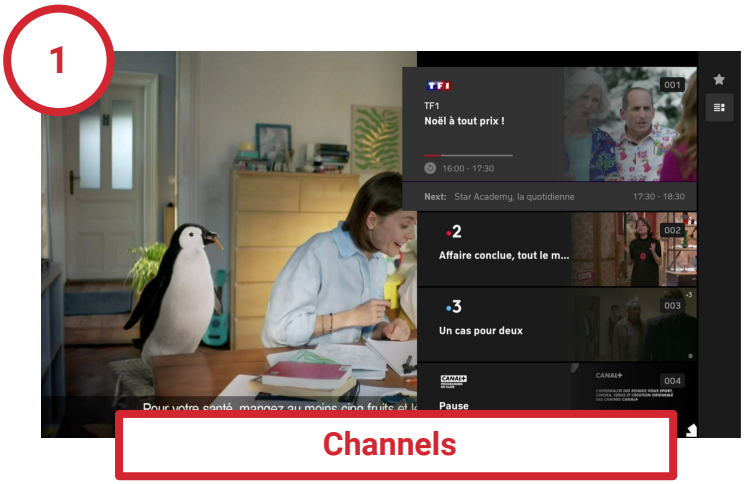
Yout First Steps

After logging into the MonacoTelecom TV app, you will be taken on a virtual tour to familiarize yourself with the key functions of the remote control.

Follow the on-screen instructions to complete the tour. For a quick overview of all the functions of the MonacoTelecom TV remote control, you can refer to Chapter 2 „Remote Control.“ Once the tour is completed, you can start enjoying MonacoTelecom TV.

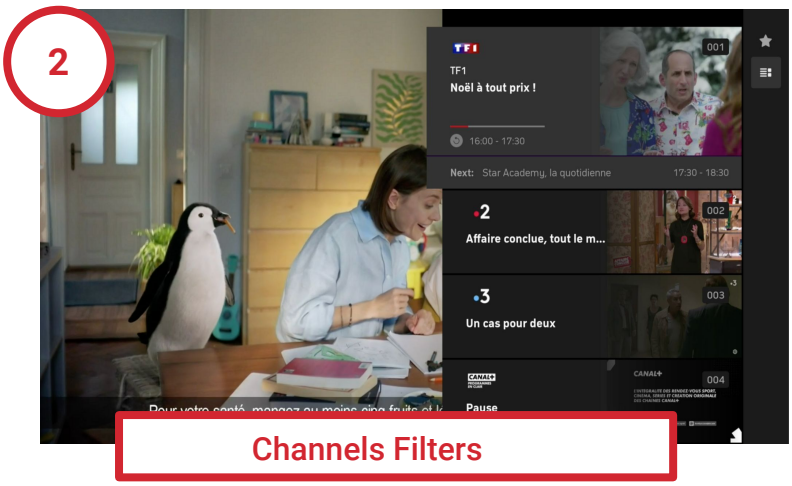
5.2 Your MonacoTelecom TV Experience

After the initial setup and each time you power on the TV Box, it will directly start in TV mode on the last channel you were watching. However, the TV Box offers much more than that. Let us explain how you can enhance your TV experience.

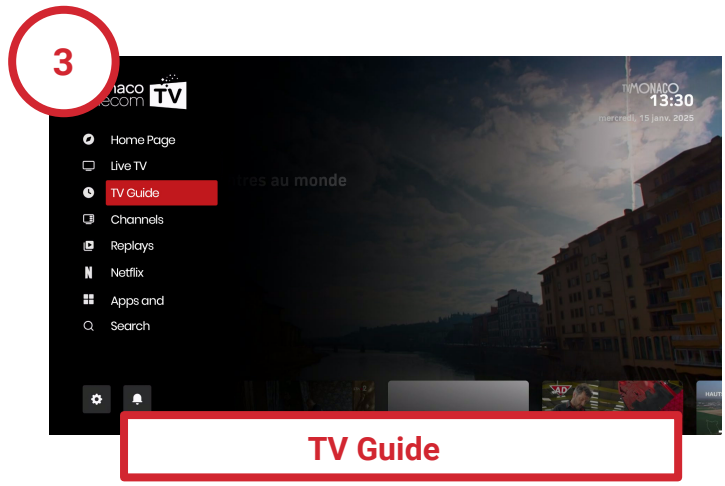


Under „Channels," all available channels and currently running programmes are listed in a vertical column on the right hand side of the screen. Alongside the channel logos, the current programmes are displayed.

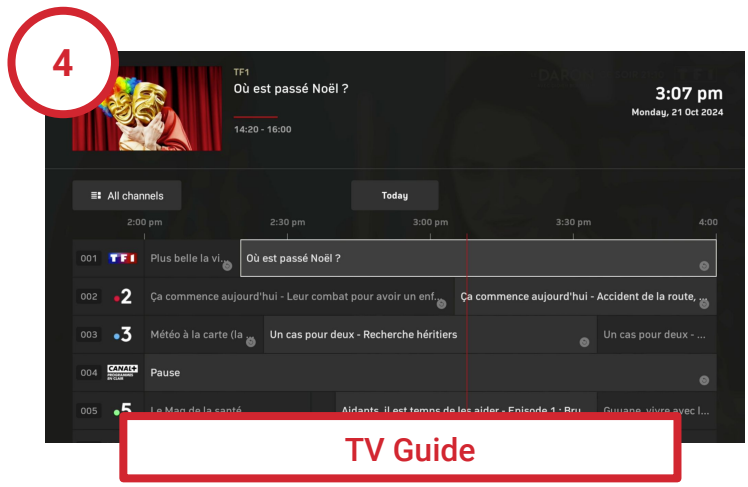
Using the navigation buttons, you can browse through the list of channels and select the next one. Confirm your selection and switch channels by pressing the OK button.



You can also limit the channel list to your favourites. To do this, press the right navigation button while the channel list is open. Using the star symbol, you can choose whether to display all channels or only your favourites. We explain how to set up your favourites in the „Setting and Managing Favourites" chapter.



You can open the Guide through the "TV Program“ entry in the main menu. It lists all available channels and displays the available programme lineup on a time axis. You can also directly open the TV Guide using the GUIDE button on the remote control.



In the TV Program, you can navigate to your desired channel and start watching their program. Additionally, short descriptions of the content are provided for each program.

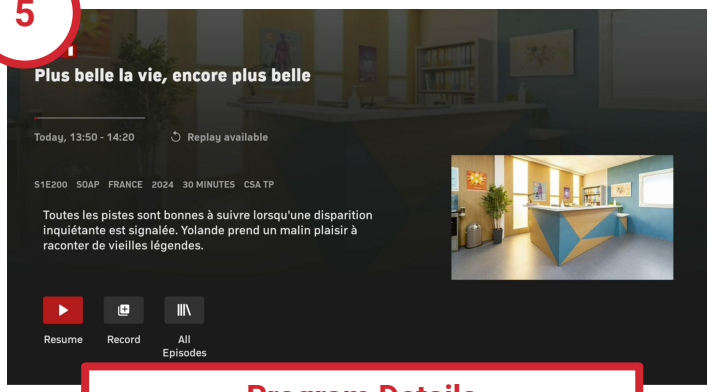
The guide displays the current and upcoming program, including titles, starting times and durations.

The program is shown on a time scale with 30-minute increments, with the coloured line indicating the current time.

The list of channels and favourites is represented by the channel logos. You can switch the TV Program view between "All Channels“ and "Favourites“.

You can use the direct number entry keys from your remote control to directly access the program of a channel of interest.

5



Program Details

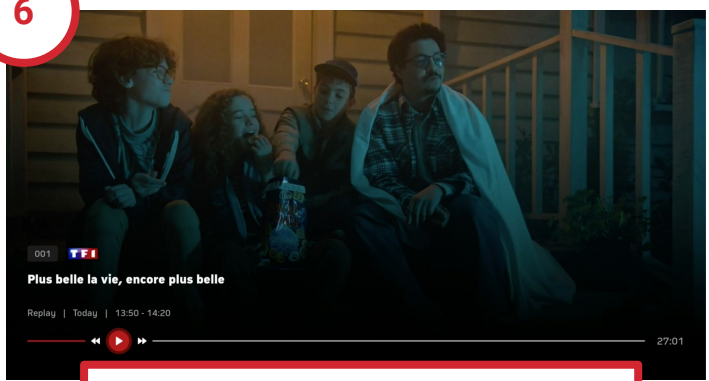
The program details page includes the channel name, programme title, and, if applicable, the episode title, along with the date, start, and end time of the programme.

Furthermore, detailed information about the programme, such as the production year, country, runtime, and a comprehensive description of the content, is provided. Some programmes may include additional details, such as cast and director.

In the programme information view, you can also:

- Watch programmes by pressing the play ▶ button.
- If available, watch programmes from the beginning by clicking ↺ .
- Record programmes by clicking the „Plus“ ⊞ button.

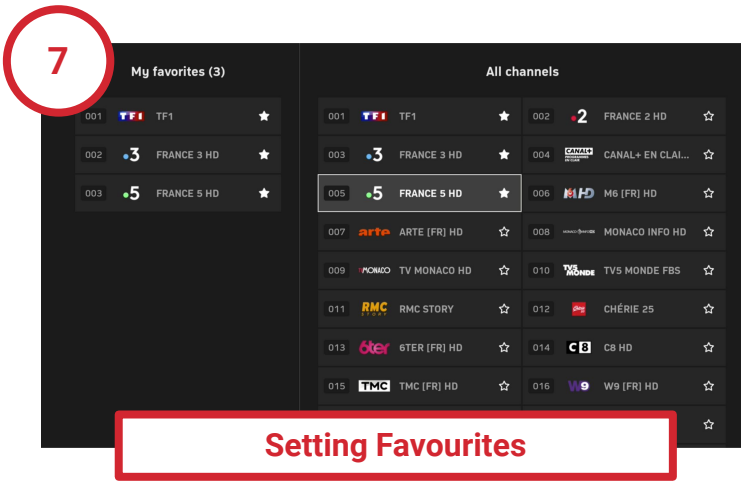
6



Watching Programmes

Once you have selected a programme, it will start playing. You'll have various controls available to adjust settings during playback.
Controls:

- Select language and subtitles
- Jump back (30 seconds)
- Play/Pause
- Schedule a recording for films or series
- Watch programmes from the beginning (Replay/Restart)
- Skip forward (60 seconds)
- End timeshift, resume live stream
- End recording for movies or series

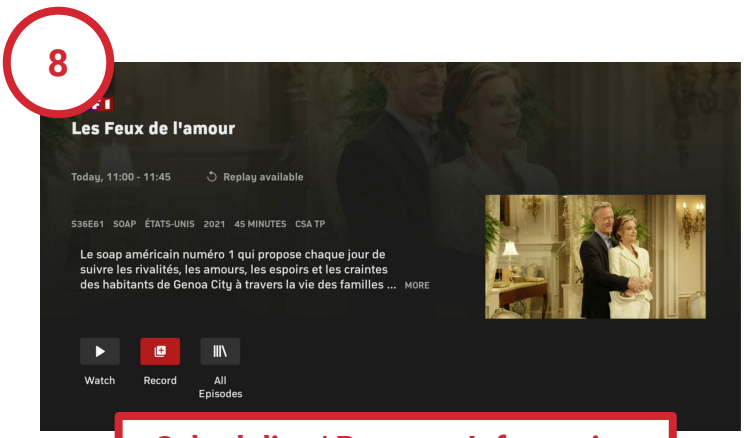


Setting Favourites

To find your favourite channels quickly, you can create a personal favourites list. You determine which channels are listed and in what order.

1. Press the Settings button on the remote control or in the main menu.
2. Choose „Manage Favourites“ and press the OK button.
3. Highlight the channel you want to add to your favourites and press the OK button. The star will be filled to indicate it‘s added to favourites.
4. Highlight the channel you want to remove from favourites and press the OK button. The star will be empty to indicate it‘s removed from favourites.
5. Press the Home button on the remote control to apply the settings.

To sort the favourites, highlight the channel you want to move and press the OK button. Use the arrow keys to move the channel to the desired position in the list and press the OK button.



Scheduling/ Program Information

To schedule a recording, open the programme information and click on the Record button.

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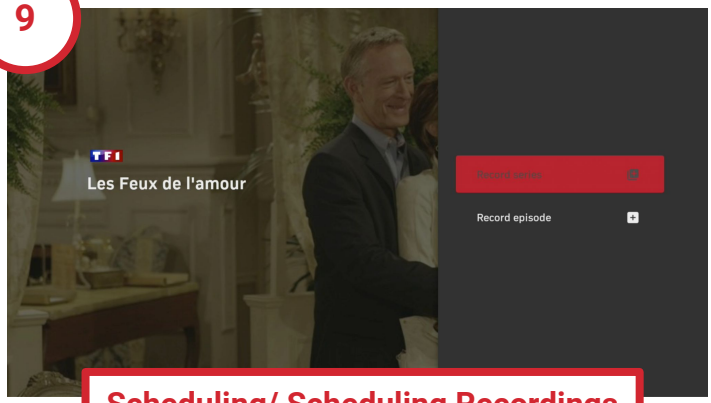
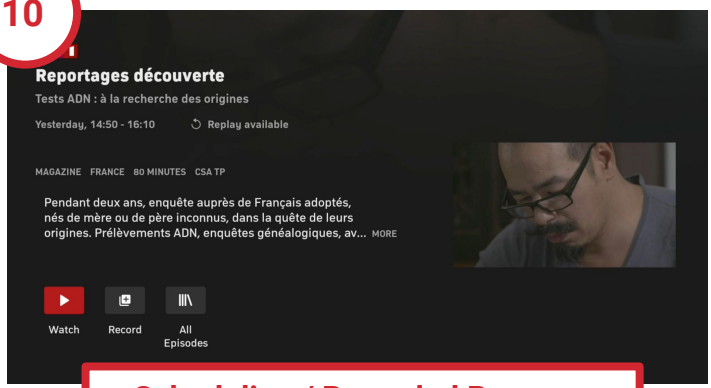


Scheduling/ Scheduling Recordings

Recording Series — Click on to record the programme. You will have the option to record all upcoming episodes of the series or just one episode.

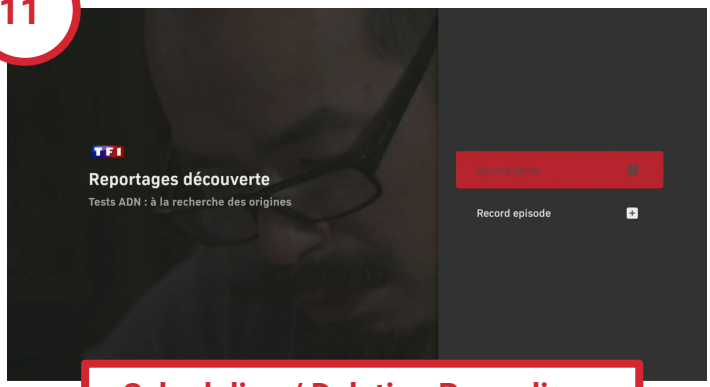
10



Scheduling / Recorded Program

Deleting Recordings — Click on to delete the series recording or the episode.

11



Scheduling / Deleting Recordings

Cancelling Series Recording ⊠ Click on to stop the series recording.
Deleting Recordings ✖ Click on to delete the programme.

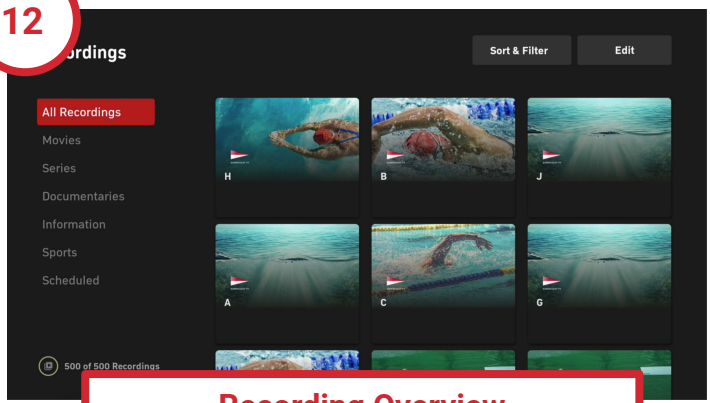
Series Recording Icons and Meanings

- ⊞ Schedule Series Recording
- ⊠ Stop Series Recording
- ◉ Series Recording Planned
- ◑ Series Recording Ongoing
- ◯ Series / Episode Recorded

Single Recording Icons and Meanings

- ✚ Schedule Single Recording
- ✖ Stop Single Recording
- ◉ Recording Planned
- ◑ Recording Ongoing
- ◯ Recording Completed

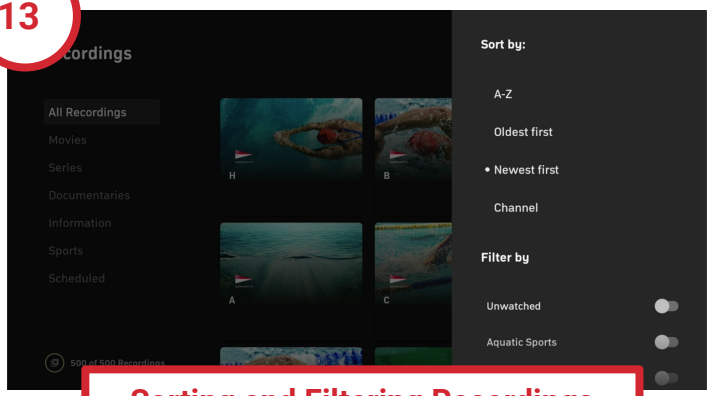
12



Recording Overview

"Recordings“ lists all available and scheduled recordings. You can also check the available recording capacity.

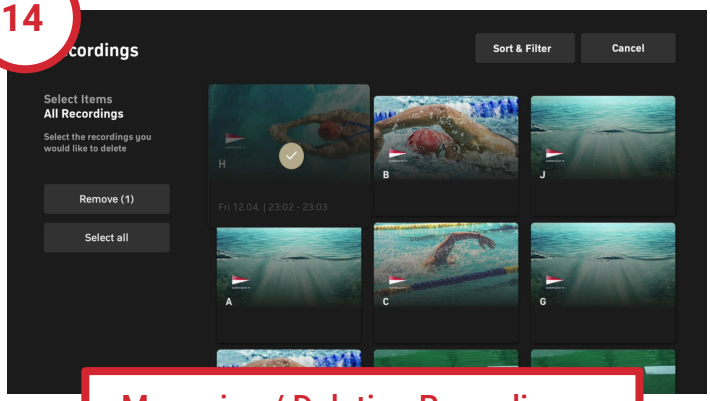
13



Sorting and Filtering Recordings

Under "Sorting“, you can arrange your recordings alphabetically, chronologically (ascending or descending), by channels, or by duration. Under „Filter“, you can view your recordings filtered by different genres or categories.

14



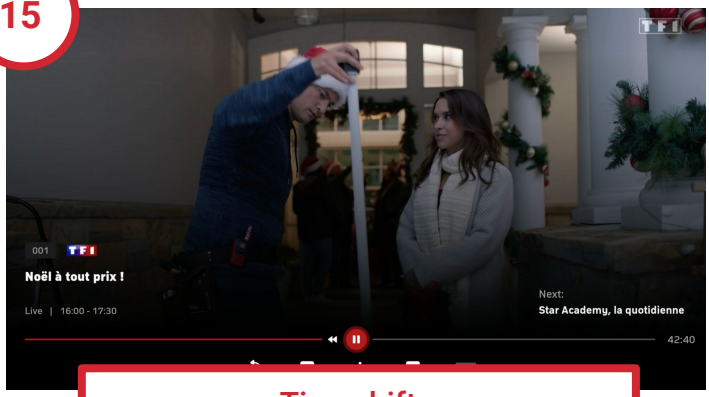
Managing / Deleting Recordings

Under "Manage“, you can select all or individual recordings to delete. Sorting and filtering functions are available here for better organization, for example, to show only recordings in the "Film“ category.

Recording Capacity in number of recordings — The graphical circle display shows how much of the available capacity is occupied.

Available Recordings — The recorded programmes with preview images are displayed under "Recordings“. You can also choose a category here, such as displaying only series recordings in your recordings. If you select the "Scheduled Recordings“ category, you will see upcoming recordings.

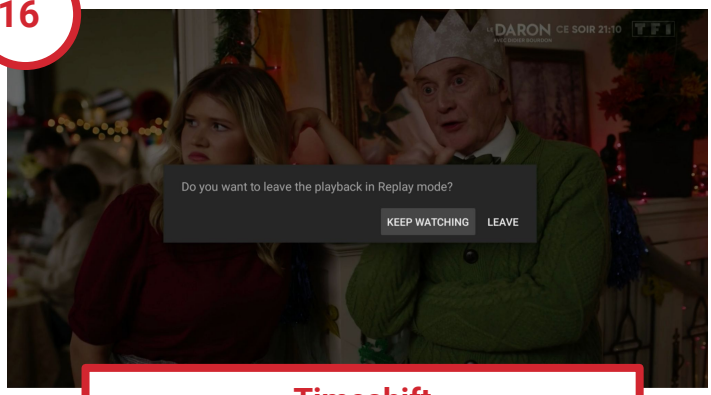
15



Timeshift

When you press "Select“ while a stream is playing, the control bar appears at the bottom of the screen. From there, you can pause the live programme (Timeshift), record it, change the audio channel, or add subtitles if available. Please note: Timeshift availability depends on channel rights and may not be available for all channels.

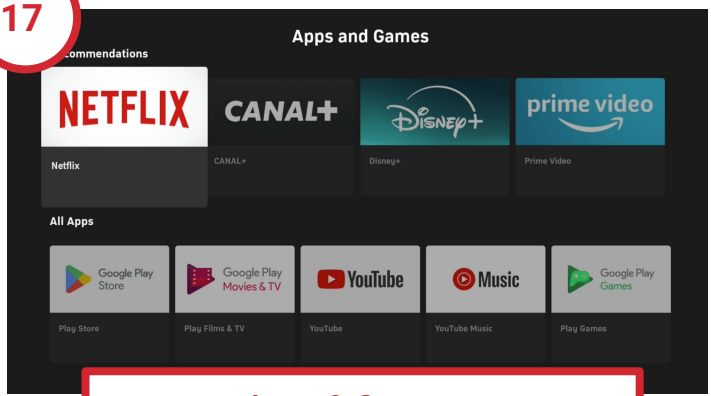
16



Timeshift

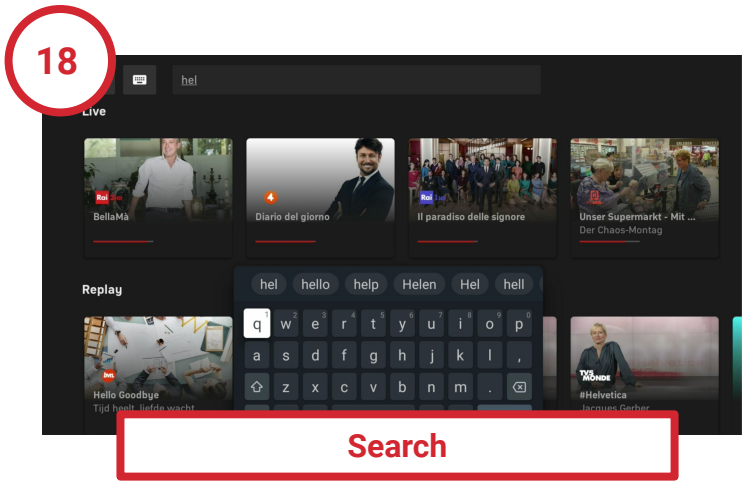
When you switch to another live channel, you return to the live programme.

17



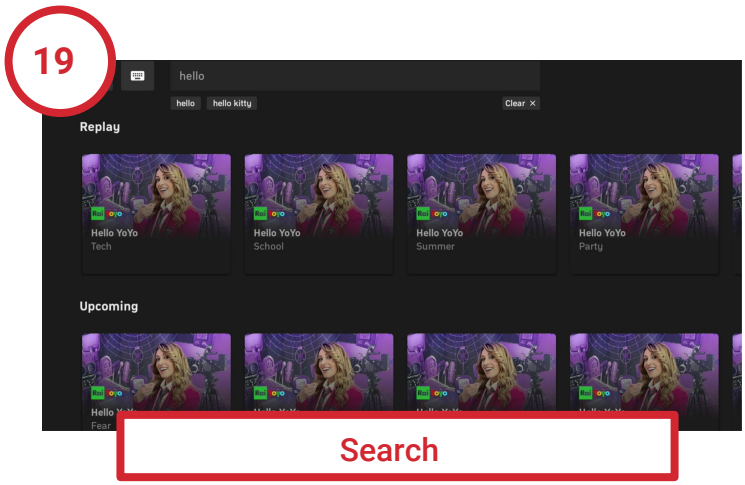
Apps & Games

Under Apps & Games , you will find all your installed apps and can launch them directly. From here, you can also access the Google Play Store, giving you access to a wide range of apps, movies, music, and games.

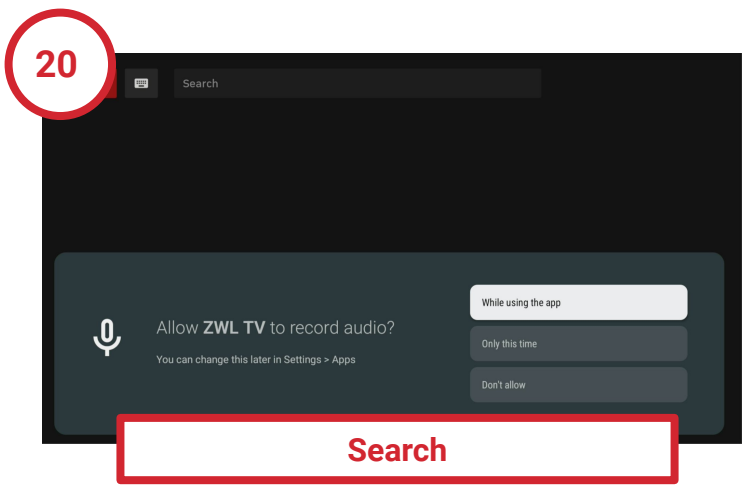


Using the search function from the main menu, you can find programmes that have already aired and can be replayed, but also live, upcoming and recorded content.

To enter the search using the keyboard, select „Keyboard Input“ and press the „OK“ button. Enter your search query using the on-screen keyboard.



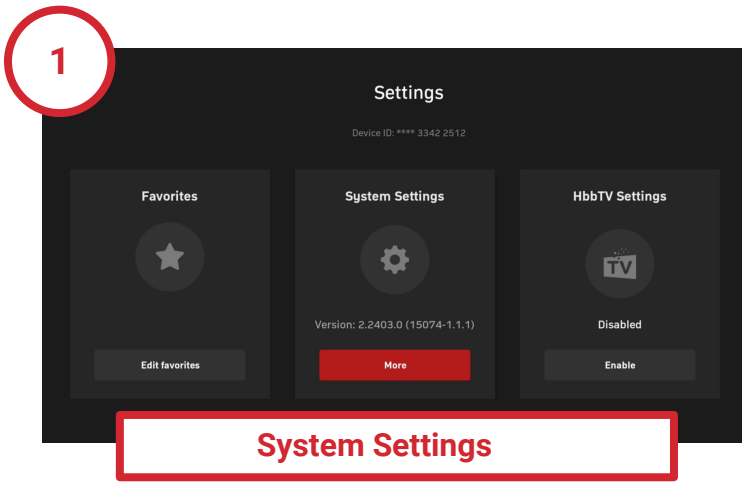
To perform the search using voice control, select "microphone“ and press the „Select“ button, you can then speak your search query into the microphone“



Note: For the first use of the voice function, you must grant permission for audio recordings to be made for this purpose.

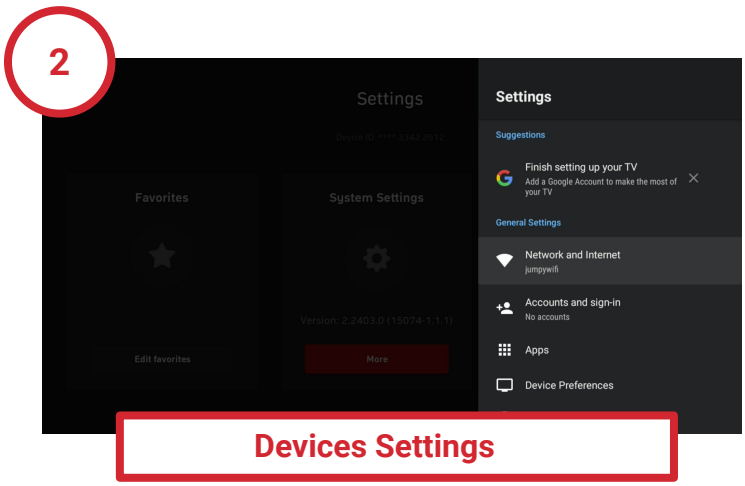
5.3 Resetting Your MonacoTelecom TV Box to Factory Settings

If your TV Box is not functioning correctly, you can reset it to factory settings, which may resolve the issue.



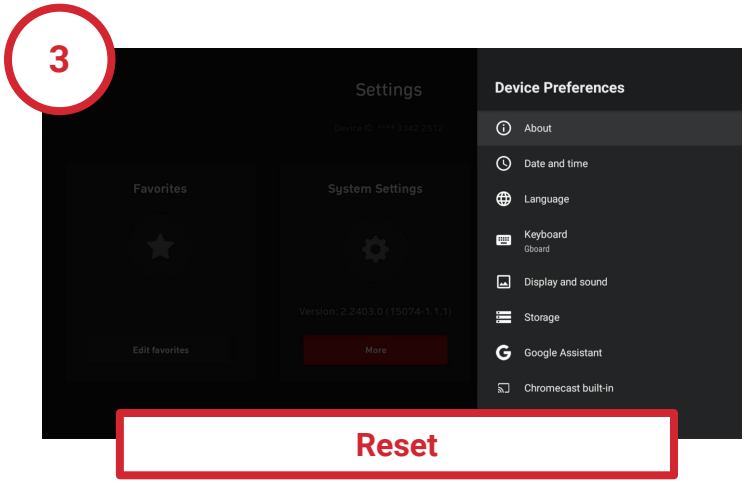
System Settings

1. Press the Settings button ⚙ on the remote control or in the main menu.
2. Choose "More“ under Settings and press the OK button.

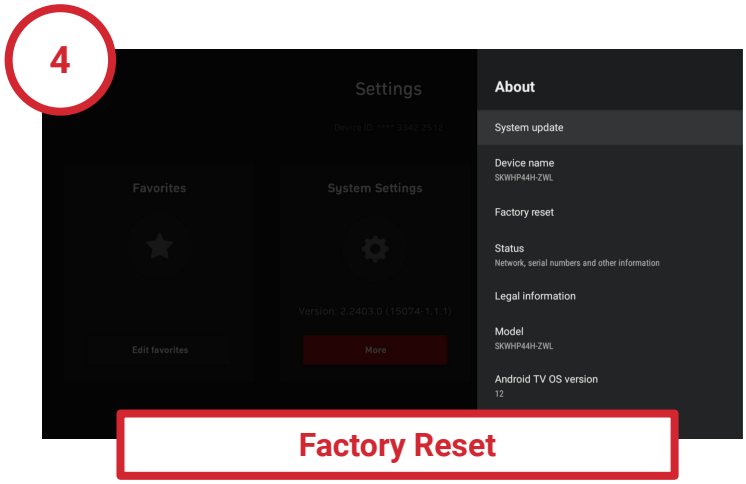


Devices Settings

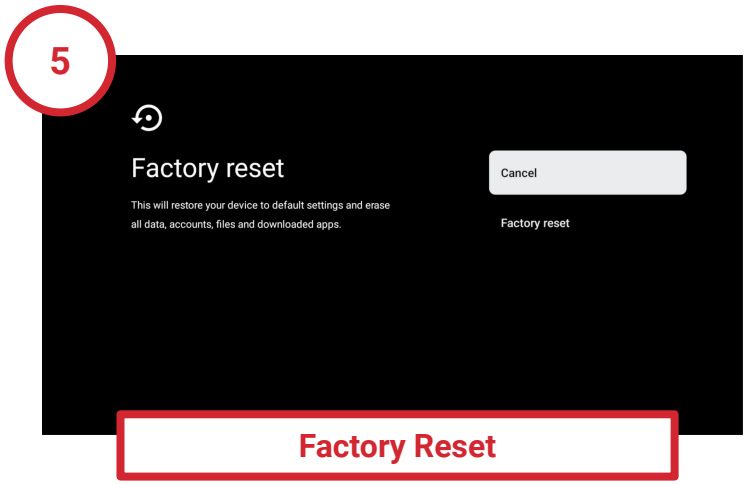
Now, select Device Settings and press the OK button.



Select "About“ and then "Factory reset“



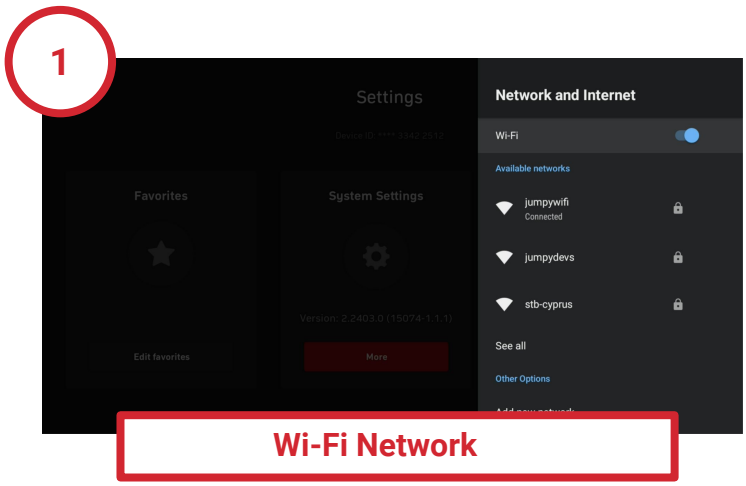
Confirm that you want to reset the TV Box.The factory settings will be loaded.



Afterwards, follow the instructions in the user manual to set up your TV Box again.

5.4 Network Settings

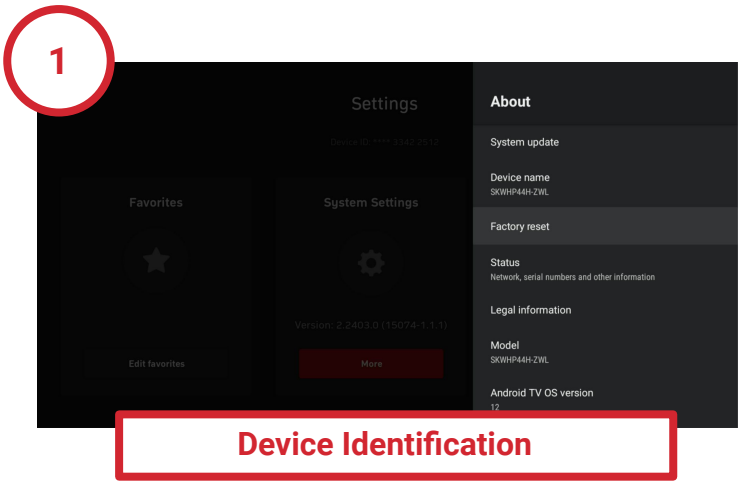
If your Wi-Fi password changes or you want to connect your TV Box to a different Wi-Fi network, you can adjust this setting through the device settings.



1. Press the Settings button on the remote control or in the main menu.
2. Choose „More“ under Settings and press the OK button.
3. Select „Network & Internet“ and choose the desired network from the list.

5.5 Retrieving Device Information

In case of a defect with your TV Box and when contacting our support, you may be asked to provide the serial number or software version of your MonacoTelecom TV. To retrieve this information, follow these steps:



Device Identification

1. Press the Settings ⚙ button on the remote control or in the main menu.
2. Choose "More“ under Settings and press the OK button.
3. Choose "Device Preferences“
4. Choose "About“
5. Then select "Status“ button
6. In this menu, you will find the serial number of your device as well as the current software version of the operating system.

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